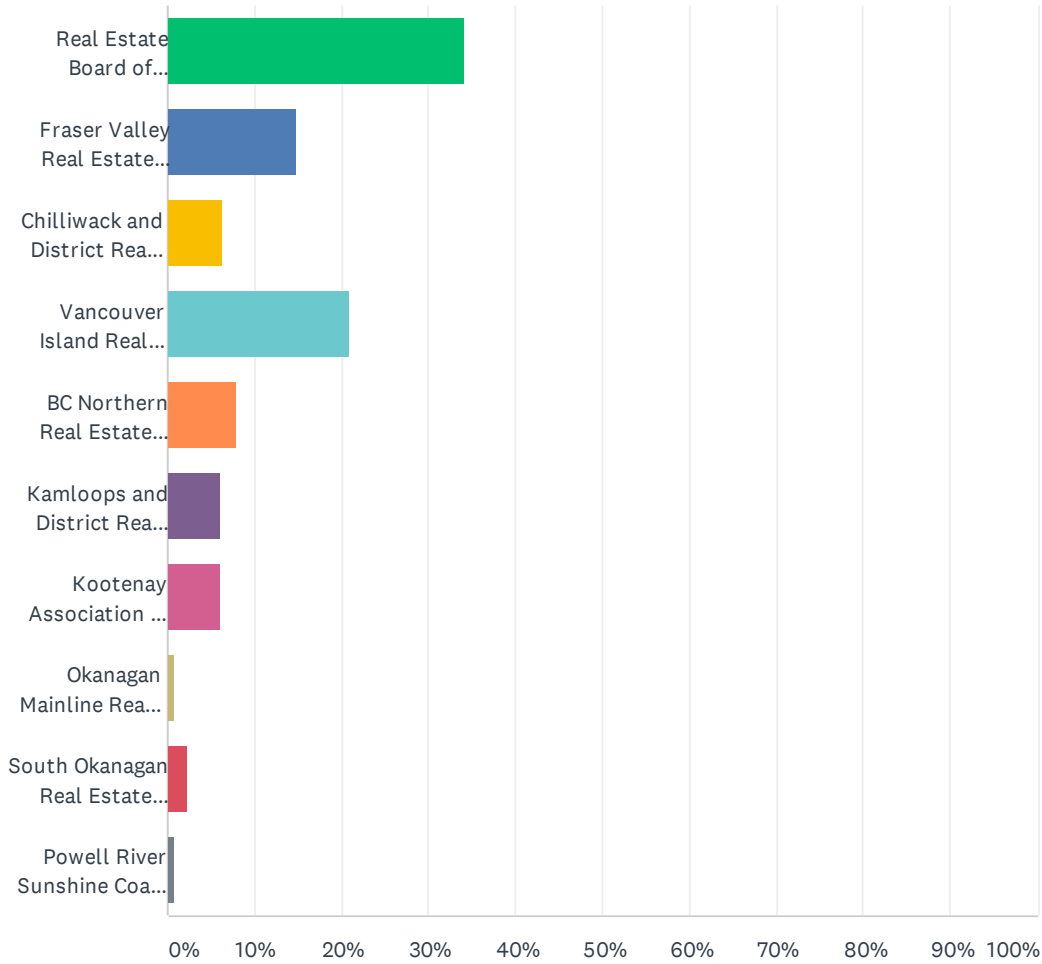


Q1 Please indicate what real estate board you're a member of:

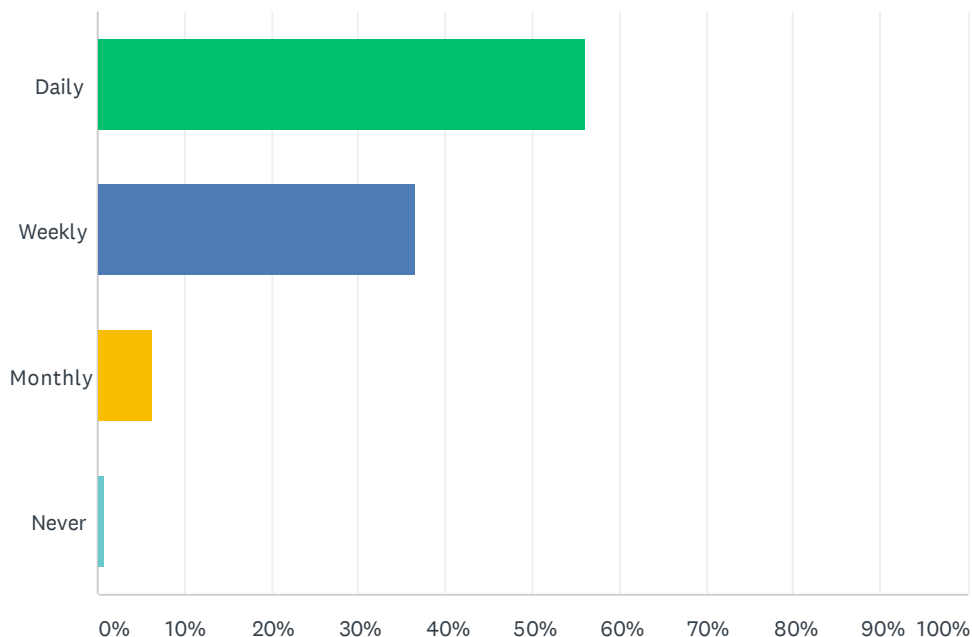
Answered: 1,020 Skipped: 2



ANSWER CHOICES	RESPONSES	
Real Estate Board of Greater Vancouver	34.02%	347
Fraser Valley Real Estate Board	14.90%	152
Chilliwack and District Real Estate Board	6.18%	63
Vancouver Island Real Estate Board	20.88%	213
BC Northern Real Estate Board	7.94%	81
Kamloops and District Real Estate Association	6.08%	62
Kootenay Association of REALTORS®	5.98%	61
Okanagan Mainline Real Estate Board	0.88%	9
South Okanagan Real Estate Board	2.35%	24
Powell River Sunshine Coast Real Estate Board	0.78%	8
TOTAL		1,020

Q2 What answer best describes how often you use WEBForms?

Answered: 1,020 Skipped: 2

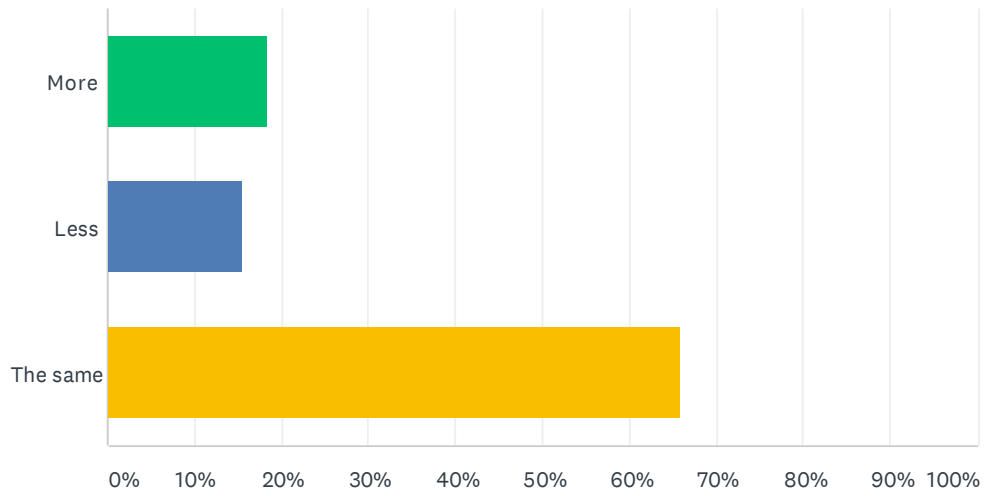


ANSWER CHOICES	RESPONSES	
Daily	56.08%	572
Weekly	36.67%	374
Monthly	6.18%	63
Never	0.88%	9
TOTAL		1,020

#	IF NEVER, WHAT ALTERNATIVE DO YOU USE?	DATE
1	Download the forms and use on desktop, the platform is unreliable un predictable and clumsy	7/7/2020 8:48 AM
2	Office forms	7/6/2020 12:47 PM
3	SKYSLOPE	7/6/2020 8:50 AM
4	Less than 5 times in a year	7/4/2020 9:54 AM
5	Looking for a better alternative	7/3/2020 7:17 AM
6	My own documents	7/2/2020 2:53 PM
7	I tried to use as little as possible as it takes so long due to all the errors and vanishing info & clauses	6/27/2020 6:29 PM
8	Not that it's never, but the options aren't useful. I'd say a few times a year.	6/27/2020 12:06 AM
9	none	6/26/2020 3:16 PM
10	Dropbox,	6/26/2020 1:52 PM
11	We have a pandemic with a killer virus?	6/26/2020 12:55 PM

Q3 Do you use the new WEBForms more or less than you used the old WEBForms?

Answered: 1,021 Skipped: 1



ANSWER CHOICES		RESPONSES	
More		18.32%	187
Less		15.57%	159
The same		65.92%	673
TOTAL			1,021

#	IF MORE OR LESS, WHY HAS THIS CHANGED?	DATE
1	I want to be sufficient in the new system so I choose not to use the old system	7/8/2020 10:33 AM
2	I use it more because it takes more time to create any type of document. I am constantly having to revise and change my inputs because the system is not really functional. There are so many bugs in this system that the amount of time it takes to create proper forms has increased substantially. I have no confidence that my inputs are correct or have been saved, this requires much more review time and re entering data.	7/8/2020 10:03 AM
3	I am new and have no response to this question.	7/8/2020 8:44 AM
4	Because more steps involve webforms, and I am busier these days.	7/8/2020 8:09 AM
5	The Old webforms was supposed to be shut down a while ago..	7/8/2020 7:42 AM
6	The market is busier	7/8/2020 7:24 AM
7	It's embarrassing bad	7/7/2020 10:16 PM
8	More because we're busier.	7/7/2020 8:41 PM
9	The ability to import documents into the transaction is useful and convenient for setting up for signings.	7/7/2020 5:42 PM
10	Takes longer to do things	7/7/2020 4:25 PM
11	more active in contract writing	7/7/2020 4:12 PM
12	THEY ARE VERY DIFFICULT TO USE AND UNDERSTAND. I ALWAYS USE THE LEGACY VERSION	7/7/2020 4:08 PM
13	We have to use it to obtain forms and signatures, where before i could just upload a form to authentisign.	7/7/2020 3:51 PM
14	trying to stay current	7/7/2020 2:37 PM
15	Because it's tied into AS	7/7/2020 2:29 PM
16	more clients	7/7/2020 2:17 PM
17	Having transaction kits and having all documents in one place	7/7/2020 1:52 PM
18	Neither more nor less, what choice do I have?	7/7/2020 12:35 PM
19	I liked the old web forms much better. The new ones are more complicated	7/7/2020 12:09 PM
20	I have gotten busier	7/7/2020 11:45 AM
21	more cumbersome	7/7/2020 11:40 AM
22	Still find it much harder to navigate than the old system.	7/7/2020 11:34 AM
23	I use the old web forms wherever possible, as I don't like the new version at all!	7/7/2020 11:32 AM
24	Older was easier to use	7/7/2020 10:44 AM
25	No choice can't use old or I would.	7/7/2020 10:42 AM
26	I am a new agent	7/7/2020 10:41 AM
27	I really don't like the new web forms.	7/7/2020 10:39 AM
28	The other web forms is unavailable	7/7/2020 10:35 AM
29	does not work as well so it takes longer to do the same thing. Extensive bugs that are not fixed despite contacting support. Canned email replies.	7/7/2020 10:32 AM
30	Covid19 But the new format definitely takes longer to navigate through	7/7/2020 10:29 AM
31	Because it is more labour intensive!	7/7/2020 10:29 AM
32	Documents	7/7/2020 10:27 AM

33	Sometimes still use old web forms because it is more reliable	7/7/2020 10:06 AM
34	You should all be Fired !!!!!!!	7/7/2020 8:59 AM
35	I am busier but old webforms was much more user friendly	7/7/2020 8:54 AM
36	MUCH LESS and will try to avoid using it, because it is a piece of junk, and should be scrapped until it works properly and Instanet solutions and CREA should apologize to the industry for wasting time, energy and resources on this ill conceived idea	7/7/2020 8:48 AM
37	I thought we had to transfer to the new one	7/7/2020 7:51 AM
38	Because it's so terrible and frustrating, it takes me a lot longer to do anything.	7/7/2020 6:43 AM
39	It takes longer because it no longer auto populates	7/6/2020 11:33 PM
40	I like to do forms and send straight through DocuSign from web forms it's much quicker	7/6/2020 6:06 PM
41	too much time effort too much work NOT user friendly i want a program to help me sell houses. not make it more difficult. this is the tail wagging the dog	7/6/2020 4:56 PM
42	I only use the new webforms as we have no access to the old ones	7/6/2020 3:16 PM
43	How I access forms is more complicated. The wizard is time consuming and requires me to input decisions that use to autopop (example: selling brokerage autopop to me in past but now I have to choose myself), numbering is off all the time, names don't autopop between fields as they used to	7/6/2020 3:04 PM
44	Trying to keep up with the changing technologies.	7/6/2020 12:51 PM
45	Because several forms can not be copy to office forms package.	7/6/2020 12:47 PM
46	More just because I don't have a choice. If I could I would stay with old WebForms.	7/6/2020 12:30 PM
47	really don't enjoy the new system, its not as user friendly, and doesn't work well most of the time	7/6/2020 12:15 PM
48	I have to use it more as there are errors everytime I do.	7/6/2020 11:46 AM
49	Lots of bugs, font size, page numbers populated, erases words I have inserted.	7/6/2020 9:48 AM
50	Busier market.	7/6/2020 9:30 AM
51	I seem to require going more times due to the complexity of the new!	7/6/2020 8:58 AM
52	Our office uses SKYSLOPE	7/6/2020 8:50 AM
53	Because it's so unstable	7/6/2020 8:43 AM
54	If it's going to be the only option I might as well try to get to know how to use the new system	7/6/2020 8:06 AM
55	because I thought it was mandatory to use - I don't like it - it I have a choice I'll go back to the old 'legacy' format...	7/6/2020 7:11 AM
56	It's garbage	7/6/2020 5:42 AM
57	We have merged to new	7/6/2020 12:05 AM
58	The new Web form is frustrating and keeps losing data	7/5/2020 11:39 PM
59	in fact i would be using the new webforms MUCH LESS if I had a choice.	7/5/2020 11:28 PM
60	I never used the old one, I'm newly licensed	7/5/2020 9:51 PM
61	Because everything is so time consuming , info goes missing and have to re-enter important information which makes this entire process very frustrating.	7/5/2020 9:48 PM
62	I am not sure what's the difference as I use whatever comes up.	7/5/2020 8:58 PM
63	Hate using it problematic Schedule a doesn't populate property etc	7/5/2020 7:31 PM
64	It's easier to use work arounds.	7/5/2020 6:23 PM
65	Frustrating to work with	7/5/2020 6:16 PM

66	Am doing less business than before	7/5/2020 5:37 PM
67	Why would there be any difference? it's the only platform we can use.	7/5/2020 10:58 AM
68	Less business	7/5/2020 9:21 AM
69	My business has picked up.	7/5/2020 7:55 AM
70	not user friendly	7/5/2020 7:48 AM
71	Not user friendly.	7/5/2020 2:04 AM
72	It adds too many errors. I can't use it anymore	7/4/2020 9:54 PM
73	I haven't been as busy because of COVID. I am also intimidated by the bugs in the system so don't practice as much as I should	7/4/2020 8:27 PM
74	They don't work well!	7/4/2020 8:20 PM
75	It is not easy	7/4/2020 7:15 PM
76	To much mapping	7/4/2020 6:57 PM
77	Not as many deals this year.	7/4/2020 5:43 PM
78	still not very familiar with the new way	7/4/2020 4:27 PM
79	No choice because we have to	7/4/2020 3:15 PM
80	Covid slow down Hard to use	7/4/2020 2:44 PM
81	Use new webforms more because the old webforms will be obsolete. I'd rather use the old webforms because it was much easier to use and had many great functions that the new webforms does not have.	7/4/2020 2:44 PM
82	Taking way longer to learn this system as it is not intuitive. It keeps making errors or not inputting data that I've already put in and saved. There are good features though....	7/4/2020 12:43 PM
83	But it takes me hours longer because of the new system!!!!	7/4/2020 11:50 AM
84	This version is not friendly	7/4/2020 11:24 AM
85	its NOT friendly system at all , I wish we could continue to have legacy system.	7/4/2020 11:06 AM
86	The old Forms was simple to use the new one not. I dread having to use it!	7/4/2020 11:05 AM
87	It's filled with glitches and lacks functionality	7/4/2020 10:30 AM
88	I feel that there was nothing wrong with the web forms that was used in 2019. The current web forms is far more complicated and it doesn't do anything more than the web forms of 2019 did. Right now, I am not aware that the new web forms has any training available for it and that is very disappointing. I see no online training and as long as the coronavirus is up and running, I see no classroom instruction. How do new real estate agents and agent needing a refresher now get training in this new web forms?	7/4/2020 10:23 AM
89	Because the program changed....	7/4/2020 10:15 AM
90	Old Webforms allowed "COPY previously created transaction to make a NEW one".	7/4/2020 10:09 AM
91	the new one is better	7/4/2020 9:55 AM
92	slow sales	7/4/2020 9:38 AM
93	Seriously? This is a question? We have no choice but to use the new web forms!	7/4/2020 9:30 AM
94	What a stupid question. What choice do you have?	7/4/2020 9:29 AM
95	Got my licence as the old one was being phased out	7/4/2020 9:18 AM
96	its difficult, not friendly and looks after typing terrible. very hard to find and time wasting, I personally preferred OLD WEB FORM	7/4/2020 8:58 AM
97	convenience	7/4/2020 8:55 AM

98	it is too complicated....everyone I spoke to is having a hard time to use it. even realtors at other boards do not like it. the person that created it has never worked in real estate. too involved ... should be simple to search etc it is not can not easily make a offer etc. search for forms not logical	7/4/2020 8:55 AM
99	It is not user friendly and it is not working properly! Takes 3 times as long to do a contract as it keeps changing things, does not autofill with correct details I could go on and on! Out of all the Webforms we have had this one is the WORST!	7/4/2020 8:46 AM
100	In my opinion, the current webforms is less intuitive, and less reliable. The forms are poorly named...via the search bar I can locate the forms for all the other boards, but for REBGV they don't appear via that search. I am a Managing Broker and I am receiving daily calls, complaints and errors from agents who state the new webforms are "awful". I have had one incident where our clients were poorly served when an agent from another brokerage had a webform autopopulate and a sale was reported (and apparently showed up on MLS) at a selling price much lower than it actually sold for, and it was reportedly due to some accidental autopopulation of our client's PID for a totally different property. This could potentially be an RECBC issue if it were reported to them. I have to get involved and help agents find the right forms...and these are all seasoned and experienced professionals. This is time consuming and frustrating for me, as it is a clerical matter that should be spontaneously easy for our agents to get the right forms, have them autopopulate accurately and print or email easily.	7/4/2020 8:35 AM
101	I rather use old Webforms for buyers	7/4/2020 8:17 AM
102	Too complicated	7/4/2020 8:16 AM
103	It must be more complicated than former one .	7/4/2020 3:42 AM
104	Find it harder to navigate	7/3/2020 7:31 PM
105	The new webforms is too cumbersome.	7/3/2020 7:06 PM
106	Because it is a poorly thought out program that i have had to rely on my assistant to help in the daily activities that i usually do so have now deferred it to her.	7/3/2020 5:03 PM
107	because of use of Exposure program and broker load	7/3/2020 4:17 PM
108	Less- 100% unreliable. Not time efficient, and frustrating.	7/3/2020 7:54 AM
109	Trying to get used to it but it's so poorly designed it's beyond me	7/3/2020 7:29 AM
110	It's so difficult to use (in terms of lack of autopopulation, missing fields, random unknown changes, etc) that sometimes I'll just do it by hand or DocuSign.	7/3/2020 7:28 AM
111	Looking for a better alternative. CREA should not be the organization to manage one of our key pieces of tech.	7/3/2020 7:17 AM
112	New webforms is awful	7/3/2020 6:35 AM
113	New webforms is terrible. Super glitchy. And platform is. Kinky. Eg why are templates hidden in settings. We use these constantly and yet tab is hidden away	7/2/2020 5:20 PM
114	I use the new forms more not because I want to but because we were told to. I actually dislike unprofessional the new forms look. Data fields are centered and clients think they are blank at first glance. Terms and conditions are auto-fit and are often a tiny font. If I had a page, the first page is still tiny with half the page blank and the second page is normal font. The new change order form is very poor so I often use the old form in Legacy.	7/2/2020 4:49 PM
115	I am busy and the new web forms are slowing me down and I do not have time to do this survey. But I want you to fix them.	7/2/2020 4:41 PM
116	Complicated, not use friendly	7/2/2020 4:28 PM
117	I hate it	7/2/2020 4:27 PM
118	increased volume/clients	7/2/2020 3:54 PM
119	Have to keep up with technology	7/2/2020 3:02 PM
120	because we are constantly creating pre-showing covid forms - WHICH - only one is available via webforms and I have to pull individually the health questionnaire, the buyer and/or the seller	7/2/2020 2:15 PM

check list, the buyer release and the realtor confirmation forms....why are ALL the covid forms not available to pull from right in webforms...???

121	The same amount as I have no choice or alternative at my brokerage	7/2/2020 2:03 PM
122	simply number of deals have increased	7/2/2020 11:56 AM
123	I find it very frustrating, the glitches are multiple and WE, the Realtors are not made aware of the issues until we try to use the forms and contracts! There are basic things that are very annoying, as a non "techy" I would think that the font I prefer should only need to be "set" the first time that should be MY default position! I could go on but I would be here all day.	7/2/2020 10:28 AM
124	I am busier	7/2/2020 10:10 AM
125	the old webforms was better.	7/2/2020 8:18 AM
126	more forms	7/1/2020 10:45 PM
127	Just used to it now.	7/1/2020 5:19 PM
128	Covid	7/1/2020 12:44 PM
129	Busier market- changed to paperless office	7/1/2020 12:05 PM
130	I mistakenly connected my authentisign to my webforms account before realizing how painfully awful webforms is. I have to use webforms in order to access authentisign. I HATE WEBFORMS!!! It's glitchy, there are so many errors, the helpdesk seems defensive and uninterested in helping. The technology is archaic and slow.	7/1/2020 10:58 AM
131	Hate them ! Unprofessional and a waste of time... poorly designed	7/1/2020 10:23 AM
132	the system freeze and I have to reboot my computer each time I use this application I have notified the real estate board tech many times as well as the actual tech of their share com it slow the computer the other browser when ever I used this app and no others, it freeze for no reason can not go to any other app either just by turn the system doen off this is waste of time and effort	7/1/2020 9:48 AM
133	Because it is so USELESS, I spend twice as much time trying to accomplish the most basic of tasks	7/1/2020 9:21 AM
134	Trying to learn the new system.	7/1/2020 7:05 AM
135	mostly because of covid	7/1/2020 2:39 AM
136	I'm busier now than a few years ago	6/30/2020 11:43 PM
137	It just ends up being super frustrating now whenever I use it so I am finding alternative solutions for things I would use web forms for previously	6/30/2020 11:05 PM
138	I hate it so I avoid it until Absolutely necessary.	6/30/2020 10:48 PM
139	I would never use the new one if i had a choice	6/30/2020 10:43 PM
140	It's my main document program	6/30/2020 10:22 PM
141	The new webform not so easy to use,	6/30/2020 10:04 PM
142	Try and avoid it	6/30/2020 10:01 PM
143	less busy	6/30/2020 9:16 PM
144	Slower business at the moment.	6/30/2020 8:55 PM
145	I am selling more real estate	6/30/2020 8:48 PM
146	This is a confusingly worded question - the amount I use web forms is not based based on the old or new version, it's based on how busy (or not)my business is. I only use the new Webforms st all, b/c I have no choice but to, for new transaction kits. I wish I could use the old one exclusively. The new one is terrible.	6/30/2020 8:04 PM
147	It's useless. We are in the 21st Century. Who came up with this?	6/30/2020 7:36 PM
148	I have no choice but to use it. I have been a realtor for more than 30 years and I loathe this	6/30/2020 6:24 PM

system. It's inefficient, drops lines or entire paragraphs, and I've had to redo, or go old school and print them out to hand fill them out on occasion. I'm appalled that this was rolled out the way it was without being bug proofed. Highly unprofessional

149	Takes longer to use so I spend more time on it.	6/30/2020 5:49 PM
150	The new web forms is AWFUL! Terrible user experience. Accuracy and user experience is severely diminished. Sometimes it's easier to fill form by hand!	6/30/2020 5:08 PM
151	Because it is more cumbersome	6/30/2020 4:51 PM
152	It is a gigantic waste of time. Have to spend more time on it because there are too many errors and features that don't work properly. The survey question is phrased completely wrong.	6/30/2020 4:47 PM
153	If I could change it I would!!!!	6/30/2020 1:42 PM
154	new WEBForms is much more cumbersome and difficult to use	6/30/2020 12:44 PM
155	Unnecessary tools and options, Confusing	6/30/2020 12:16 PM
156	Can not find old form to use	6/30/2020 11:17 AM
157	I thought we had to use the new one - the new one sucks and I would go back to the old one in a minute if it's allowed.	6/30/2020 11:01 AM
158	Because it is constantly full of problems and glitches and completely user un-friendly. It's honestly horrible.	6/30/2020 7:00 AM
159	I didn't think we could still use the legacy version	6/29/2020 11:21 PM
160	Firstly, it's due to the pandemic and secondly the program causes more headache.	6/29/2020 11:17 PM
161	It's not user friendly and is frequently unreliable. So many bugs and glitches. It's a major step backwards from the old webforms. A bloody shame!	6/29/2020 10:28 PM
162	The new webforms is awkward and adds steps as far as I can tell.	6/29/2020 7:21 PM
163	No choice	6/29/2020 4:22 PM
164	Be nice if I could	6/29/2020 4:22 PM
165	The new Webforms are much harder than the legacy version.	6/29/2020 3:49 PM
166	Integration with Authentisign	6/29/2020 11:49 AM
167	Because the new Web forms is a disaster!!!! I dread every time i have to use it. It is unbelievable that we have transitioned to something so poorly designed	6/29/2020 11:14 AM
168	More as is not user friendly and takes several hours to set up and perform tasks - slow - constantly having to double check data is correct and saved - many glitches here	6/29/2020 11:11 AM
169	It has changed because the new version of webforms is unreliable. It creates errors where it shouldn't. It screws up realtor names and client and seller names. Legal addresses. The fact that it doesn't auto save anymore is ridiculous! Considering we are writing legal contracts. Sometimes on an extremely short time crunch. The system should be 99% reliable for data accuracy, and sadly it is not! Even when I make changes, when I export the document my saved changes are gone. Why did you end of life the legacy version before you had the new systems kinks all ironed out? Insanity. Realtors are at risk of fines and putting our clients in compromising positions. I am positive CREA won't be there to take all the blame and pay the fines when that happens to one of us, because of the bugs and glitches in Webforms.	6/29/2020 11:07 AM
170	more because it's integrated with Authentisign and can store and email docs, so I use those features as well.	6/28/2020 5:49 PM
171	More forms required.	6/28/2020 4:16 PM
172	Because our office uses Transaction Desk	6/28/2020 1:39 PM
173	Have had more deals this spring	6/28/2020 11:22 AM
174	I only use the new web forms because we were told we can't use the old one. If I had a choice I'd use the old one it's way better	6/28/2020 11:18 AM

175	Even though it's the same at the moment I am so frustrated by how it is that I am looking for ways NOT to use webforms by having templates available and ready to go in docusign.	6/28/2020 10:58 AM
176	It is impossible to work with and takes twice as long to do an easy job!	6/28/2020 8:43 AM
177	Because I cant stand even going in there it is so hard to navigate	6/28/2020 7:00 AM
178	Difficult to use	6/28/2020 6:42 AM
179	Don't like the functionality of the new web forms. I have to constantly update the contact info whenever I add a participant even though I have saved the details	6/28/2020 6:14 AM
180	Busier	6/28/2020 5:53 AM
181	It is more convenient find documents if needed.	6/28/2020 2:18 AM
182	I find the new webforms is not user friendly. It is not intuitive and is cumbersome	6/27/2020 10:46 PM
183	The new webforms is far too cumbersome.	6/27/2020 7:53 PM
184	It's probably the worst program I've ever worked on and I'm so worried about the random changes the program adds or removes all by itself.	6/27/2020 6:29 PM
185	New one is clunky and slower to perform basic functions. Takes me almost 3X time to prep an offer.	6/27/2020 4:32 PM
186	Never used the old one. Started my career just as new one was coming out. On question two above, I use Webforms when I need to - actually goes in waves and is not consistent. I put weekly as a guessed average.	6/27/2020 3:21 PM
187	The entire process is frustrating and draining. Forms have to be triple checked and even then often self populate incorrect information. It is not intuitive. Full of glitches. Realtors have created work arounds to deal with webforms which makes no sense.	6/27/2020 2:40 PM
188	It's not the same to complex You have to focus on other broads contracts if you click on the wrong board . You know what happens if your board is sent anorher boards contract .	6/27/2020 1:39 PM
189	I have not other program to use but the new webforms should not have been released until it was correct. It is still horrible.	6/27/2020 10:08 AM
190	I spend more time on it now because of all the errors and technical issues	6/27/2020 10:01 AM
191	Because the forms are not set correctly. For example. My office info does not even auto populate. Some fields are not set correctly. Cannot download whole transaction kit as editable. Does not save properly. Does not print properly. Always had to triple check when you don't trust the system, waste of time.	6/27/2020 9:42 AM
192	It is a WAY MORE TIME CONSUMING than the old WEB forms.	6/27/2020 9:35 AM
193	More because it takes me three times as long to create a contract on the new WEBforms. It has to be corrected, double checked, corrected again...	6/27/2020 9:10 AM
194	Our office has integrated with Transaction Desk Software, so managing my files is much easier using Webforms.	6/27/2020 8:47 AM
195	So complicated, too much prep before contract, even templates don't reduce work load. I would pay dearly to have the old terrific system back. Toooo slow, too many issues. A whole new job just to prep a contract. This new change was rushed before perfected and should have been a choice, not taken the old system away. Putting too much information on the system slows it down. Separate apps for sep info would be my preference.	6/27/2020 8:22 AM
196	Not exactly sure about this question whether it's in regards to Legacy shutting down so I'm forced to use the new one or just the fact that I am busier and I'm also learning transaction desk possibilities now	6/27/2020 8:08 AM
197	The new webforms format is awful to use.... but I clicked "same" because it has been made very clear to us that we are not to be using the old format...	6/27/2020 7:49 AM
198	Cause it is so unreliable	6/27/2020 1:26 AM
199	Because its terrible	6/27/2020 12:56 AM

200	Resizing, losing information, lost features from old webforms no support	6/27/2020 12:56 AM
201	Cause its not user friendly and takes longer to do up a contract. Real forms from 2000 worked better.	6/27/2020 12:28 AM
202	Stupid new webform keep deleting the data I have entered and mess up everything. Especially when I download the editable PDF, all data gone!!! I have to open it and redo it! And for the office template, I have to log-in everyday, to make sure my Realtors can access it.	6/27/2020 12:27 AM
203	Because I'm busier and it keeps breaking and making me redo shit	6/27/2020 12:20 AM
204	I'm a property manager.	6/27/2020 12:06 AM
205	Due to the unorganized, insufficient, and full of mistakes Webforms, I have no choice but spend more time in inputting, editing even downloading and manually fixing bugs.	6/26/2020 11:53 PM
206	The new WEBForms are completely unmanageable for me! After 17 years in the business, I feel completely incompetent with the new system! Unacceptable!	6/26/2020 11:50 PM
207	Convenient	6/26/2020 11:40 PM
208	I had to learn fast because I had to make an offer that day after not working for 6 months in 2019.	6/26/2020 11:28 PM
209	The new one is utterly unreliable and is likely to get me sued. It adds and removes data at whim, and I can't trust it to preserve changes I make.	6/26/2020 11:23 PM
210	Market is busy	6/26/2020 10:30 PM
211	It is more difficult to navigate around f the new webforms. It is easier for me to edit a PDF than to create a new form or transaction in webforms	6/26/2020 10:28 PM
212	Partly because with COVID I haven't been busy, but also because I find it cumbersome and unreliable. The finished product with all the different font sizes is ridiculous and very unprofessional. I fail to understand that font size and controlling the number of characters on a page be fore it word-wraps to force a new page is taking MONTHS to resolve!	6/26/2020 8:34 PM
213	Because the access to do simple things like create a new transaction kit or just a few forms is complicated, not as simple as legacy 2019	6/26/2020 8:17 PM
214	Much too complicated and extensive to follow through with a transaction unless you are doing daily which then becomes repetitive.	6/26/2020 7:08 PM
215	unorganized format, very difficult to find anything with irrelevant board members piled up together is extremely confusing.	6/26/2020 7:03 PM
216	Because it takes far longer to resize font size, adding addendum pages and copying and pasting clauses into the next page to allow it to fit each page appropriately. It also takes far more time because information does t always save, random information appears when you send to signing or to print. I had to correct a single contract 5 times after sending for signing. And the page numbering changes twice while doing it. It is clumsy, and always requires proof reading at each stage to ensure it hasn't populated different information when saving, moving to signing, and printing.	6/26/2020 6:17 PM
217	we have no choice, I would rather use the old web forms.	6/26/2020 6:03 PM
218	it is very hard to navigate a complete shambles i have a staff person in my office write my contracts as i no longer can deal with the frustration of this product. disastrous	6/26/2020 6:00 PM
219	market	6/26/2020 5:48 PM
220	The NEW web forms is junk!!!! Accordingly is should be thrown into JUNK BIN.	6/26/2020 5:45 PM
221	We can no longer use the old WEBforms so this questions make no sense. The new WEBforms has so many things that needs to be corrected. It take longer to get things done and it is not efficient. One have to type in names, dates, page numbering, upload lots of information that the system just doesn't read. it is a time waster to be honest!	6/26/2020 5:44 PM
222	I would use it less if I had another option. The new web forms has a few great features but in general it takes me longer to finish a contract. When filling out a contract it won't always save the information... Often times I have to go over and do it all over again	6/26/2020 5:37 PM

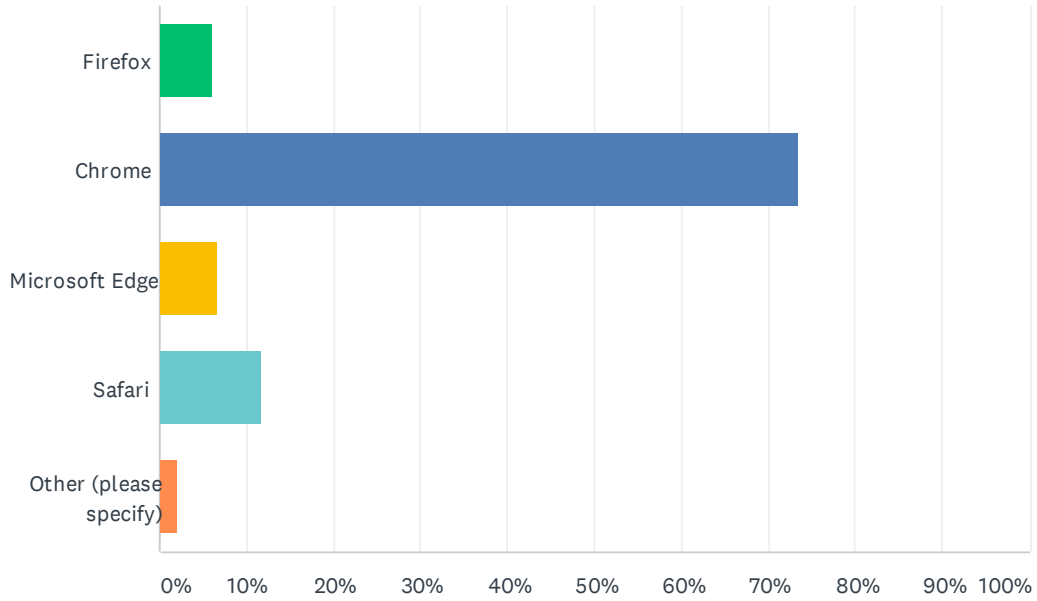
223	We were under the impression that the new webforms had to be used, that the old format was just there as a reference.	6/26/2020 5:34 PM
224	hate it!	6/26/2020 5:29 PM
225	the program is buggy and unreliable	6/26/2020 4:58 PM
226	Told to use the new one.	6/26/2020 4:54 PM
227	It's not compatible on my iPhone like the old webforms.	6/26/2020 4:24 PM
228	Autofill not working correctly/copying same information consistently. Several boxes unable to be filled: FINTRAC forms & receipt of funds forms particularly Page numbers not autofilling Wizard not working properly Bad font, have to change each time No availability to add previous clauses in on addendums or subject removal forms Forms do not always print as they are displayed Clause/text section of webforms only on 1 page (cuts off anything you add longer than a page, does not auto-populate a new page & shows in very small font if page is filled making it hard to read) Would be great if it could auto-populate information of mobile homes from MLS Listing, currently does not. Program has not been finished prior to release - old program was much better!	6/26/2020 4:14 PM
229	confusing and not user friendly at all!	6/26/2020 3:59 PM
230	it takes me longer to do everything	6/26/2020 3:39 PM
231	Because you are discontinuing the old webforms.	6/26/2020 3:33 PM
232	I'm a relatively new realtor so never had experience with the old.	6/26/2020 3:11 PM
233	I am using it more as the system is not user friendly so everything takes longer	6/26/2020 3:02 PM
234	I find it more time-consuming and more difficult	6/26/2020 2:55 PM
235	We have no choice , we have to use web forms	6/26/2020 2:49 PM
236	Trying to change over, really dislike the new webforms. Reminds me of when we switched to Fusion	6/26/2020 2:48 PM
237	Increased business	6/26/2020 2:47 PM
238	not so easy	6/26/2020 2:35 PM
239	Because I thought the old one was dead	6/26/2020 2:35 PM
240	It is impossible to figure out and the courses offered at our board got cancelled due to COVID. Leaving me high and dry and pissed off with the whole change. I am a SINGULAR Realtor that does it all and I don't have STAFF to learn and do it like most seem to. Find it very annoying.	6/26/2020 2:31 PM
241	More because it it not user friendly or efficient and burns up more of my time I could use to actually sell something.	6/26/2020 2:26 PM
242	i haven't been as busy, plus I find them hard to work with, so I just work with the old one, I try and learn the new one when I have a chance.	6/26/2020 2:13 PM
243	It is difficult to use - very clunky	6/26/2020 1:59 PM
244	I started out almost a year ago trying the new program. I quickly learned it was dangerous to use it in contracts of purchase and sale. I struggle with doing my listing in the version. THIS is nothing but allowing Lonewolf a chance at cornering all our business. It was never properly beta tested, and Board members really threatened us that the new program was not so bad. I have never been so insulted as a professional by people who are supposed to help me uphold a high quality of service.	6/26/2020 1:57 PM
245	it is now more detailed. more working hours required. Before office used to compile all the PDF's. More work on files required. I keep making errors because I feel more rushed to do it right. On the upside I'm learning more.	6/26/2020 1:56 PM
246	Busier	6/26/2020 1:52 PM
247	More work is created	6/26/2020 1:46 PM
248	I have no choice bu to use the new webforms	6/26/2020 1:43 PM

249	The new webforms has a confusing format! The old webforms was so simple.....	6/26/2020 1:43 PM
250	hate the new format, not intuitive or user friendly. But you had to change something that works just fine.	6/26/2020 1:31 PM
251	Less business	6/26/2020 1:26 PM
252	I have to use it more because of "all" the issues that the new webforms contains. It often changes addresses & adds names to some of the pages, but not all of them. I find it a lot more time consuming than the old webforms as now I have to double-check all of the pages over & again for errors that it creates.	6/26/2020 1:18 PM
253	Increase in business	6/26/2020 1:03 PM
254	to correct errors or information not populated correctlyq	6/26/2020 1:01 PM
255	The market died because of a virus?	6/26/2020 12:55 PM
256	We have a choice?	6/26/2020 12:52 PM
257	Because I am busier in my career and because the new version is more of a hub for completing multiple facets of the transaction	6/26/2020 12:51 PM
258	TO MANY PROBLEMS WITH WEB FORM THEN PREVIOUS VERSION ERRORS AFTER ERRORS ON MOST OF THE FORMS	6/26/2020 12:48 PM
259	The new webforms is brutal, takes 3x longer to navigate through, and then additional time to redo and correct constant issues	6/26/2020 12:48 PM
260	I am busier than before	6/26/2020 12:20 PM
261	More time spent on new forms because of all the errors and problems!	6/26/2020 12:11 PM
262	It takes twice as long to do what the straightforward user friendly version did. Was anybody who sells real estate involved in the development of this product? Lone Wolf involvement is a giant leap backwards	6/26/2020 12:10 PM
263	Takes a lot longer to do the same Contracts because very little auto populates to the next form in each transaction kit.	6/26/2020 12:10 PM
264	There is no other choice.	6/26/2020 12:10 PM
265	Because Authentisign is built into it so I have to use it when I want to send something for signature.	6/26/2020 12:09 PM
266	It is poorly designed and laid out. The transaction kits are harder to use a standard and the software constantly doesn't work or misses things.	6/26/2020 12:08 PM
267	Busy Market	6/26/2020 12:07 PM
268	It is a horrible program! Finding the clauses and forms is impossible. We need something that is easy and quick. Takes forever to load (even with new-fast computer and fiber internet) The spaces they give for information ie address is ridiculous. It auto populates total wrong information or doesnt put in info we need. It is a mess!	6/26/2020 11:55 AM
269	The new webforms is too unreliable	6/26/2020 11:54 AM
270	terrible to use	6/26/2020 11:52 AM
271	Takes much more time to navigate through the forms.	6/26/2020 11:52 AM
272	because the new webforms is absolutely horrible; like a huge step backwards.	6/26/2020 11:50 AM
273	It is very difficult , doesn't work well at all	6/26/2020 11:43 AM
274	I hate the new web forms.	6/26/2020 11:41 AM
275	New one is cumbersome and user unfriendly	6/26/2020 11:34 AM
276	If its our only program to complete our business then there is no way we could use it any different from before. Even to print out the forms we must access the program.	6/26/2020 11:34 AM
277	these are really convenient.	6/26/2020 11:29 AM

278	because no other choice	6/26/2020 11:29 AM
279	Because its harder and more time consuming	6/26/2020 11:28 AM
280	I use the web forms the same however I do hesitate when I want to use them because of the difficulty with them. Of course I use them the same in order to conduct my business is selling and buying of homes.	6/26/2020 11:27 AM
281	Sometimes I can't make it work so I just print off what I need and fill it out by hand. Sometimes I will fill it all out on line and it doesn't get saved. Sometimes I can't find what I need to attach to the transaction	6/26/2020 11:27 AM
282	Because the new webforms are not user friendly and it takes me more time and frustration to get things done	6/26/2020 11:22 AM
283	Use when needed	6/26/2020 11:03 AM
284	we have no choice	6/26/2020 11:01 AM
285	My business has picked up, so I'm using the forms more	6/26/2020 10:48 AM
286	Was not in real estate prior to the change. I use Authentisign within webforms daily now opposed to a separate application	6/26/2020 10:47 AM
287	Less because it's so much more difficult to navigate constantly freezes not a good set up	6/26/2020 10:46 AM
288	I use webforms the same as ever, only now it takes more time since I have to run paperwork through a second program to deal with some of the webform failings, like typing in dates on certain forms.	6/26/2020 10:45 AM
289	I'd like to use the old one again more .	6/26/2020 10:45 AM
290	I find them cumbersome. Having to learn this and two other new programs at the same time has just about put me over the edge.	6/26/2020 10:45 AM
291	Less buyers now	6/26/2020 10:42 AM
292	I hate it!!!!!! It Sucks!!!!!!!!!!	6/26/2020 10:42 AM
293	embracing new technology, didnt even know the old could be used	6/26/2020 10:39 AM
294	easy to get to the signing program	6/26/2020 10:28 AM
295	- having to go back into webforms to correct or complete fields that Webforms has cut info from	6/26/2020 10:24 AM
296	its very frustrating to use	6/26/2020 10:14 AM
297	i find the old web forms more user friendly. Would go back to it in a heart beat	6/26/2020 10:13 AM
298	I'm listing more and selling more	6/26/2020 10:10 AM
299	What else is there to use	6/26/2020 10:09 AM
300	new one is a true less than! It is very disappointing program. I would like the old one back. After 15 years I have a massive library of clauses and they are not coming through, they have bee deleted...it is a true and epic fail.	6/26/2020 10:03 AM
301	But only because Old Webforms is no longer an option	6/26/2020 10:01 AM
302	Because it does not properly. It doesn't save names, amounts, or information properly. It doesn't migrate mls info properly. It is frustrating to use	6/26/2020 10:00 AM
303	So difficult to navigate around the site. Have to watch the video almost every time I use the forms. Very frustrating. Nothing intuitive about the site. Very poorly designed.	6/26/2020 9:50 AM
304	I didn't think we had a choice	6/26/2020 9:44 AM

Q4 What web browser do you use when you use WEBForms?

Answered: 1,020 Skipped: 2

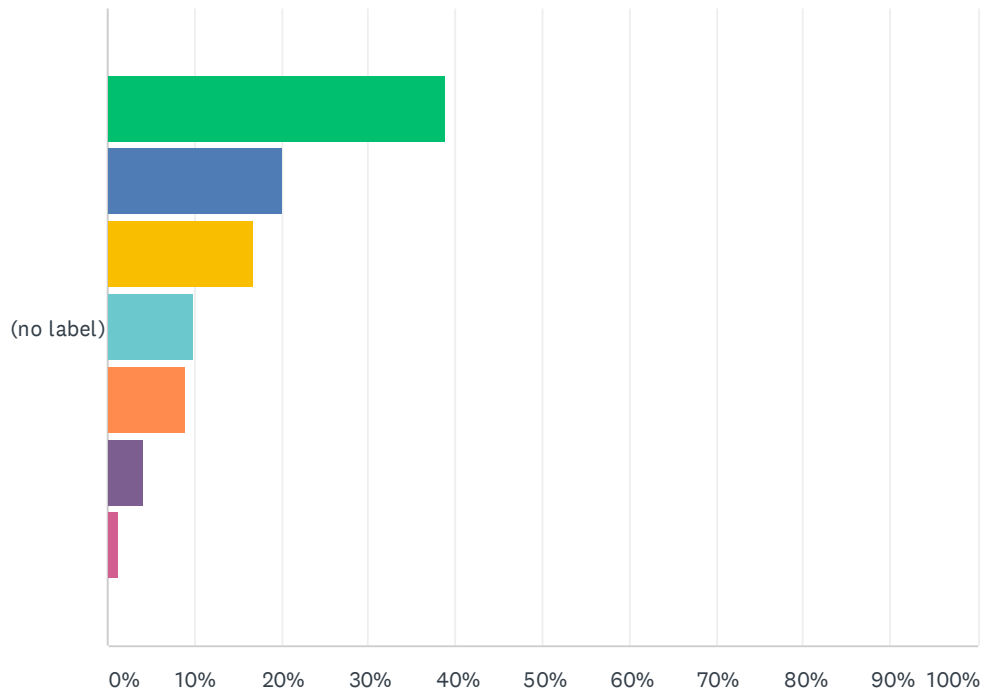


ANSWER CHOICES	RESPONSES	
Firefox	6.08%	62
Chrome	73.43%	749
Microsoft Edge	6.76%	69
Safari	11.67%	119
Other (please specify)	2.06%	21
TOTAL		1,020

#	OTHER (PLEASE SPECIFY)	DATE
1	Chrome (90% - on PC) & Safari (10% - on iPad)	7/7/2020 5:42 PM
2	Internet Explorer	7/7/2020 4:49 PM
3	I use chrome on pc and safari on my ipad	7/7/2020 10:33 AM
4	Google	7/6/2020 6:54 PM
5	Brave	7/6/2020 3:04 PM
6	/	7/6/2020 8:50 AM
7	firefox and chrome	7/5/2020 11:28 PM
8	I use Safari, but find it works better with Chrome. So when I remember, I switch to Chrome	7/5/2020 7:51 PM
9	I have been so busy I have not switched from Internet Explorer. I will probably switch to Chrome as soon as I have time.	7/2/2020 4:49 PM
10	I have tried with all of them.	6/30/2020 7:32 PM
11	Safari and Chrome - same issues on both - its really the programming that sucks - inconsistent undependable.	6/30/2020 11:01 AM
12	I use chrome and safari equally.	6/29/2020 11:07 AM
13	GOOGLE	6/29/2020 11:07 AM
14	Chrome and Brave	6/28/2020 1:39 PM
15	All of them	6/27/2020 10:08 AM
16	Old ones before these ones we use now	6/27/2020 8:53 AM
17	Safari, Chrome or Firefox	6/26/2020 11:37 PM
18	I use Chrome typically but given how spotty Webforms is, I often change to Firefox or Safari to try to get better results. I don't find it makes a difference	6/26/2020 9:08 PM
19	Chrome and Safari	6/26/2020 4:24 PM
20	Not sure.	6/26/2020 12:55 PM
21	Brave	6/26/2020 11:56 AM

Q5 On a scale of 1 (very unsatisfied) to 7 (very satisfied), rate your current satisfaction with the new WEBForms.

Answered: 1,015 Skipped: 7

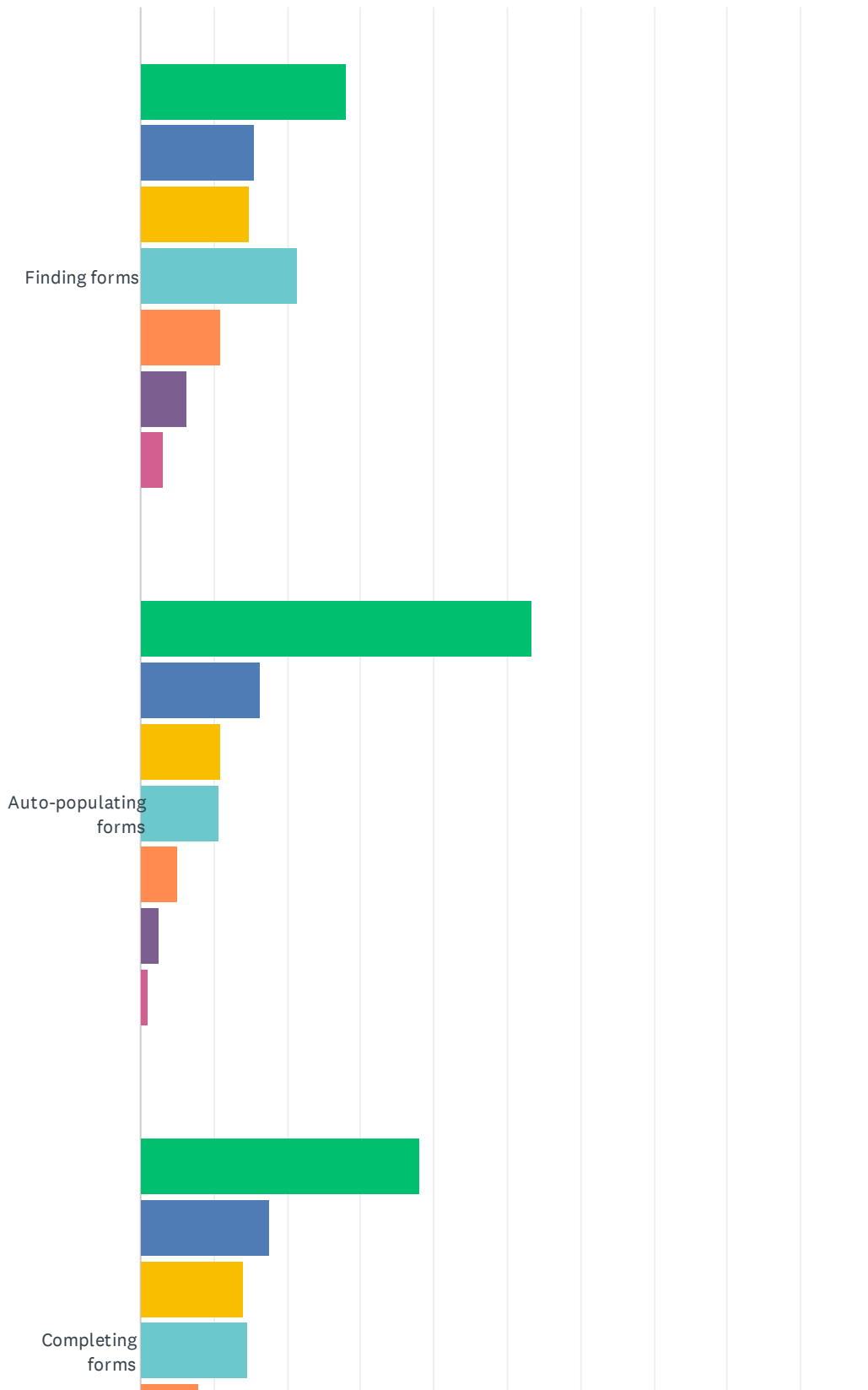


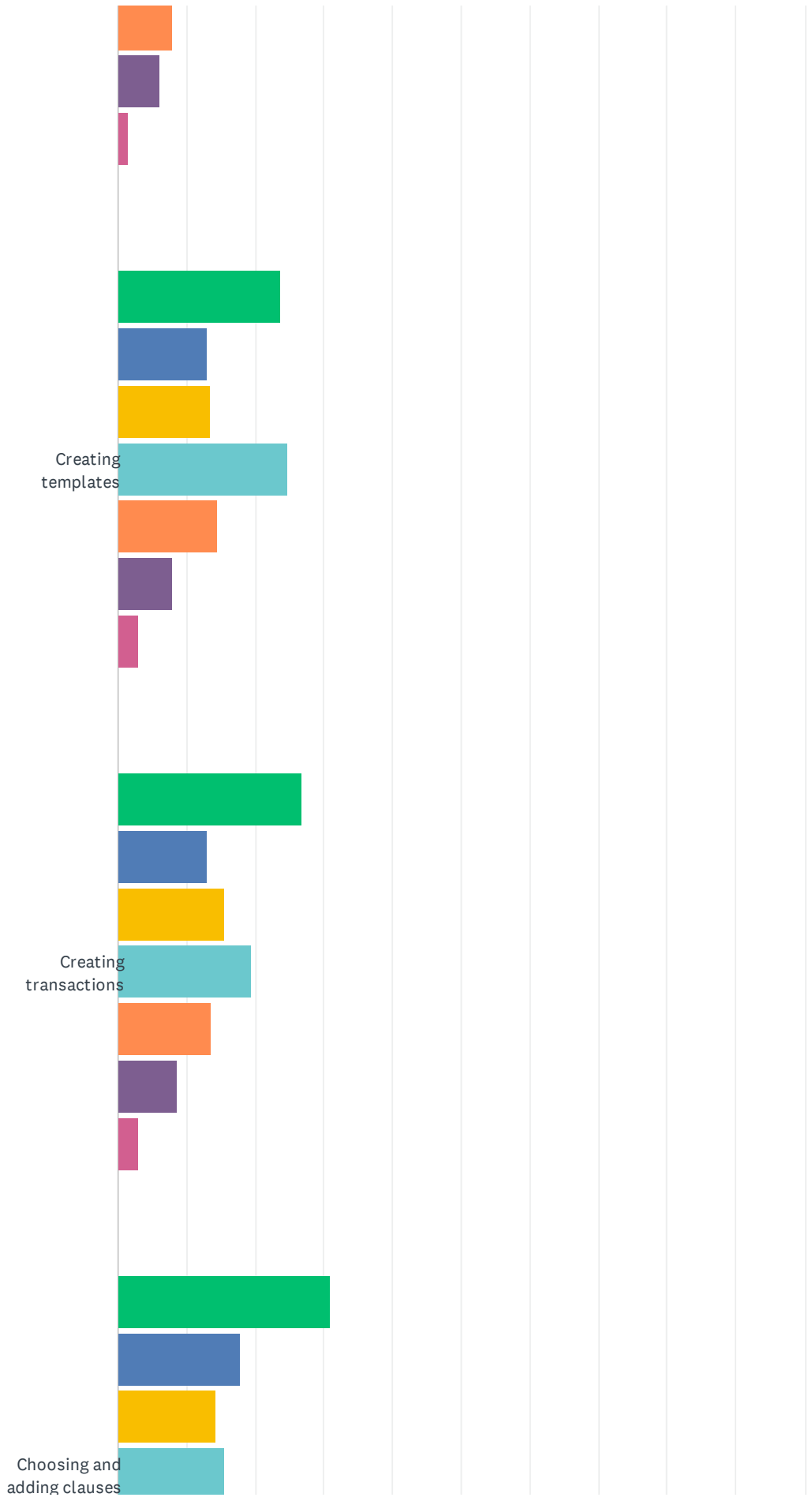
■ Very unsatisfied
 ■ (no label)
 ■ (no label)
 ■ Neutral
 ■ (no label)
 ■ (no label)
 ■ Very satisfied

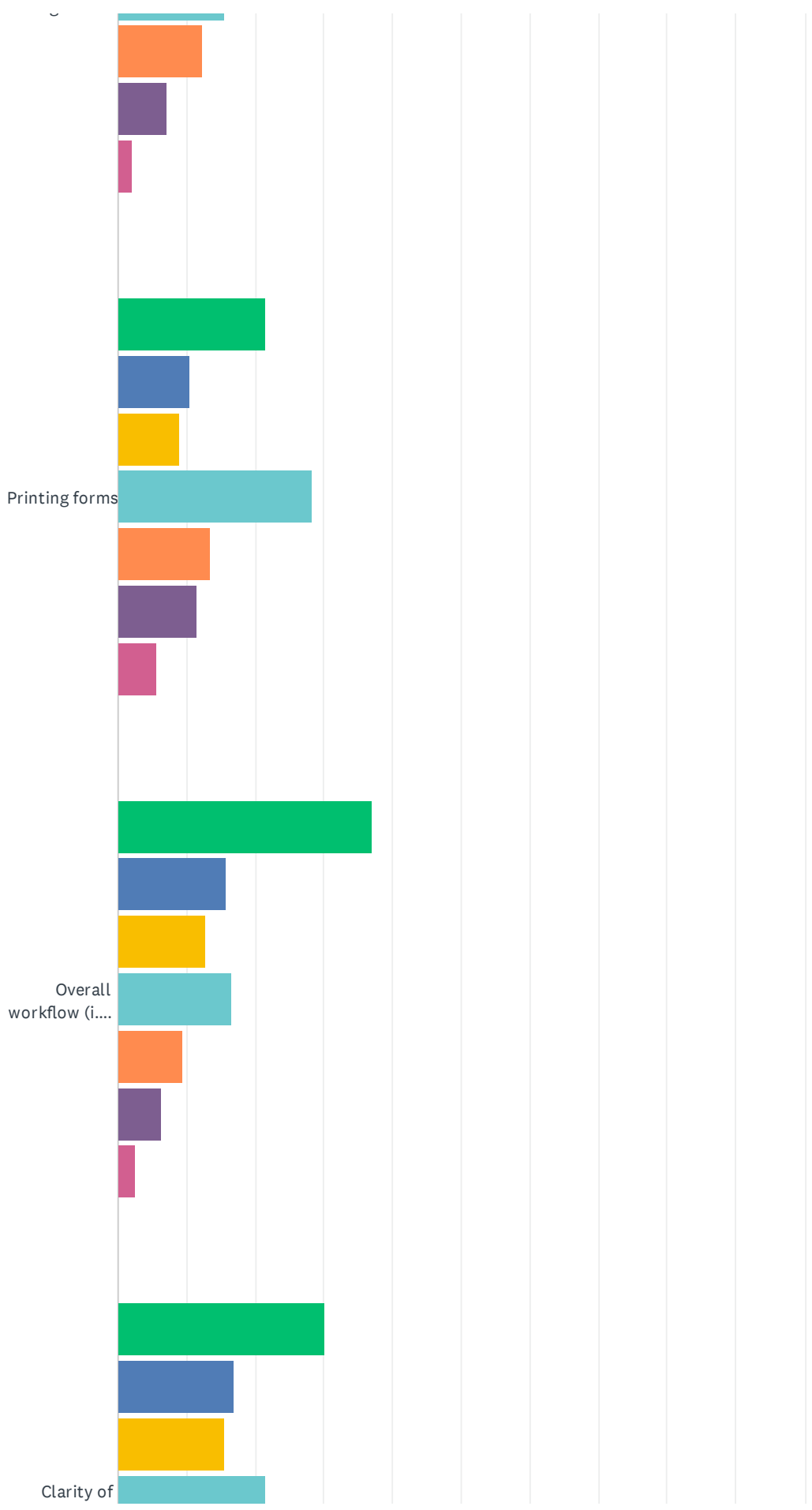
	VERY UNSATISFIED	(NO LABEL)	(NO LABEL)	NEUTRAL	(NO LABEL)	(NO LABEL)	VERY SATISFIED	TOTAL	WEIGHTED AVERAGE
(no label)	38.92% 395	20.10% 204	16.75% 170	9.85% 100	8.97% 91	4.14% 42	1.28% 13	1,015	2.47

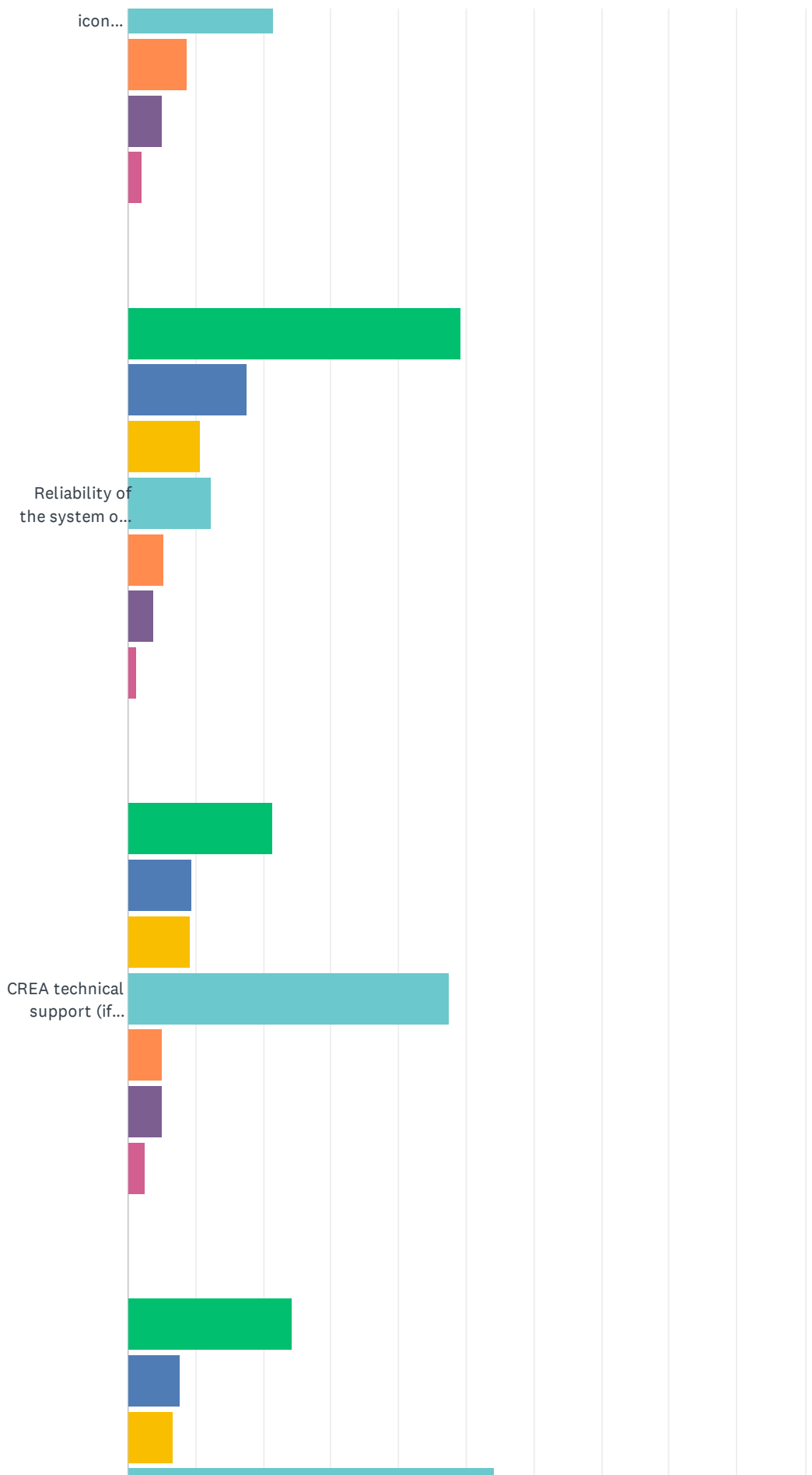
Q6 On a scale of 1 (very unsatisfied) to 7 (very satisfied), rate your current satisfaction with each of the following areas of the new WEBForms.

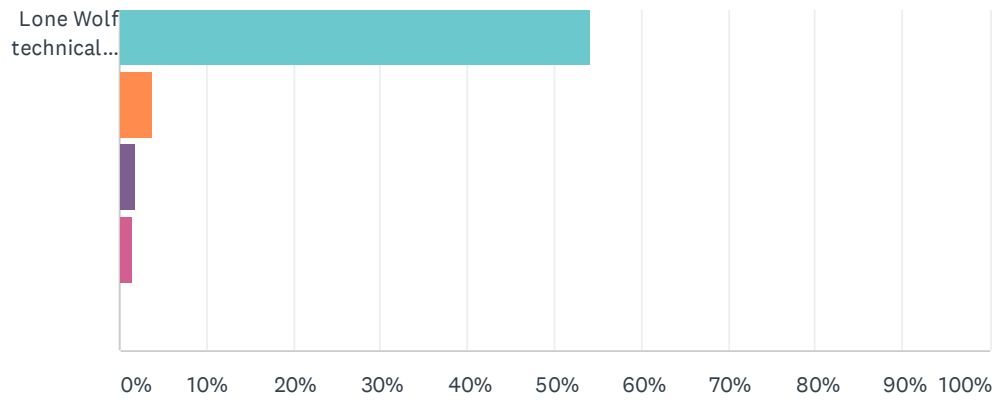
Answered: 1,020 Skipped: 2









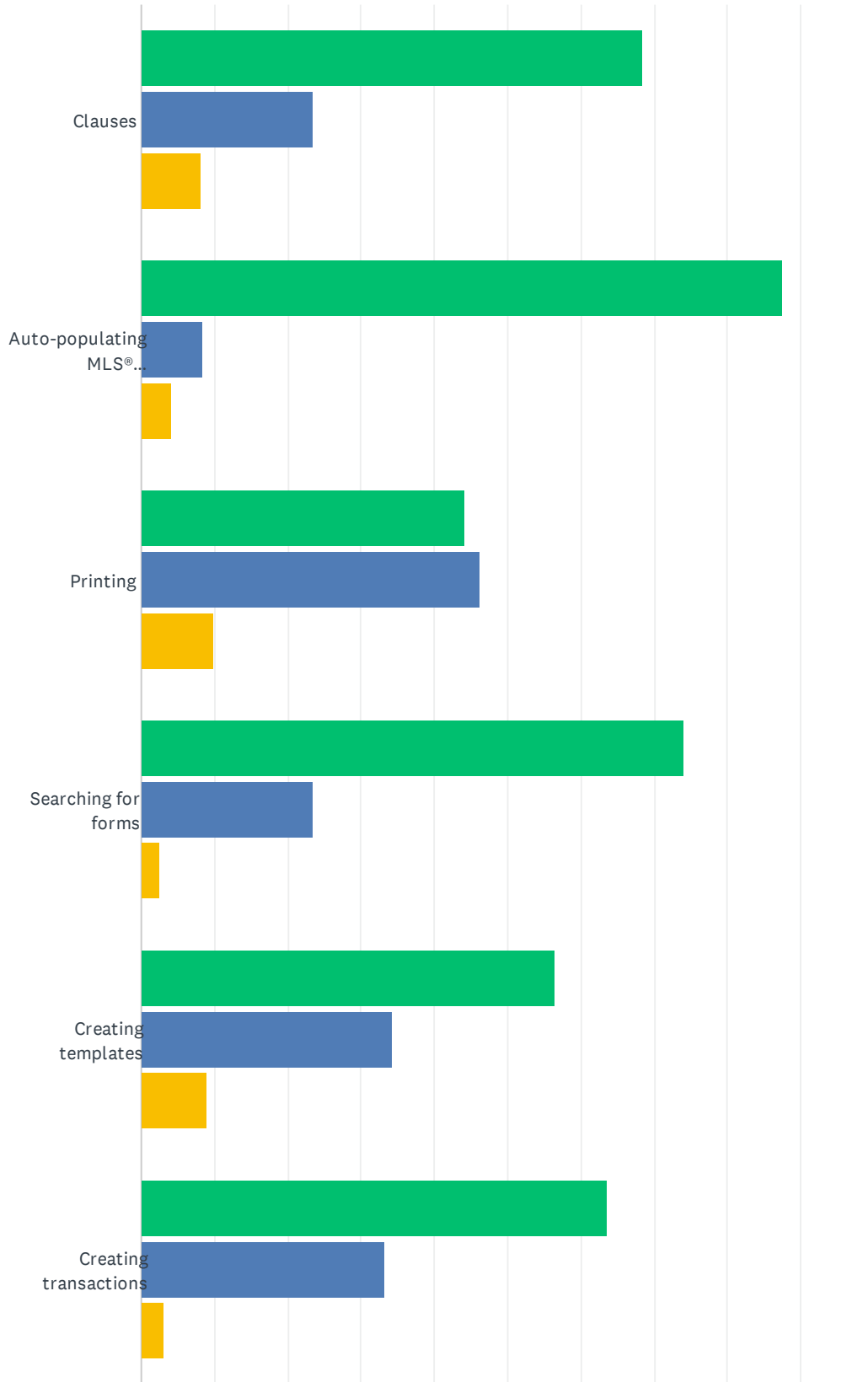


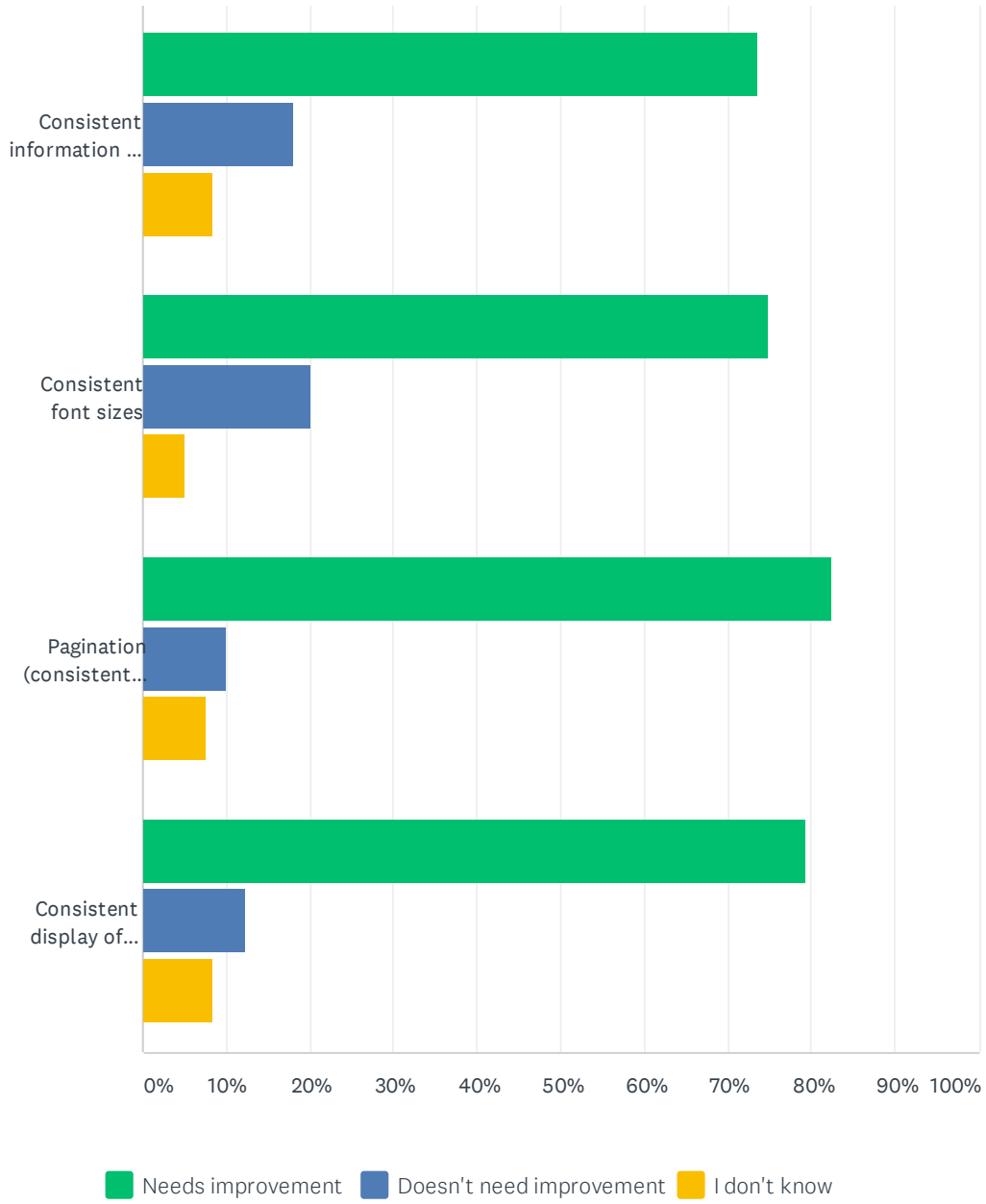
- Very unsatisfied
- (no label)
- (no label)
- Neutral
- (no label)
- (no label)
- Very satisfied

	VERY UNSATISFIED	(NO LABEL)	(NO LABEL)	NEUTRAL	(NO LABEL)	(NO LABEL)	VERY SATISFIED	TOTAL	WEIGHTED AVERAGE
Finding forms	28.09% 273	15.53% 151	14.81% 144	21.30% 207	10.91% 106	6.17% 60	3.19% 31	972	3.03
Auto-populating forms	53.41% 541	16.39% 166	10.86% 110	10.66% 108	5.03% 51	2.57% 26	1.09% 11	1,013	2.10
Completing forms	38.17% 384	17.50% 176	14.12% 142	14.71% 148	8.05% 81	5.96% 60	1.49% 15	1,006	2.61
Creating templates	23.66% 238	12.92% 130	13.32% 134	24.75% 249	14.51% 146	7.95% 80	2.88% 29	1,006	3.29
Creating transactions	26.79% 270	13.00% 131	15.48% 156	19.44% 196	13.69% 138	8.63% 87	2.98% 30	1,008	3.18
Choosing and adding clauses	30.91% 314	17.72% 180	14.17% 144	15.55% 158	12.40% 126	7.09% 72	2.17% 22	1,016	2.91
Printing forms	21.55% 214	10.47% 104	9.06% 90	28.30% 281	13.39% 133	11.58% 115	5.64% 56	993	3.59
Overall workflow (i.e. saving, emailing, sending to e-signature, etc.)	36.97% 373	15.66% 158	12.69% 128	16.55% 167	9.32% 94	6.24% 63	2.58% 26	1,009	2.75
Clarity of icon definitions (navigation through the site)	30.15% 306	16.95% 172	15.57% 158	21.48% 218	8.77% 89	4.93% 50	2.17% 22	1,015	2.85
Reliability of the system or 'Trusting the software will do what's expected'	49.21% 500	17.52% 178	10.73% 109	12.40% 126	5.22% 53	3.74% 38	1.18% 12	1,016	2.23
CREA technical support (if you've used it)	21.32% 171	9.35% 75	9.10% 73	47.51% 381	5.11% 41	5.11% 41	2.49% 20	802	3.31
Lone Wolf technical support (if you've used it)	24.29% 179	7.73% 57	6.65% 49	54.27% 400	3.66% 27	1.90% 14	1.49% 11	737	3.17

Q7 Please indicate what areas require improvement in the new WEBForms:

Answered: 1,017 Skipped: 5





	NEEDS IMPROVEMENT	DOESN'T NEED IMPROVEMENT	I DON'T KNOW	TOTAL
Clauses	68.40% 632	23.38% 216	8.23% 76	924
Auto-populating MLS® information	87.51% 869	8.36% 83	4.13% 41	993
Printing	44.12% 435	46.15% 455	9.74% 96	986
Searching for forms	74.10% 744	23.41% 235	2.49% 25	1,004
Creating templates	56.54% 566	34.37% 344	9.09% 91	1,001
Creating transactions	63.53% 634	33.27% 332	3.21% 32	998
Consistent information on the forms	73.55% 737	18.06% 181	8.38% 84	1,002
Consistent font sizes	74.98% 752	20.04% 201	4.99% 50	1,003
Pagination (consistent display of page numbers when adding clauses that spill over onto a different page)	82.38% 832	10.00% 101	7.62% 77	1,010
Consistent display of information and fonts when flowing over to new page	79.20% 796	12.34% 124	8.46% 85	1,005

#	ANYTHING NOT ON THIS LIST THAT NEEDS IMPROVEMENT?	DATE
1	Almost everything needs improvement. This is an honest answer, there literally are dozens and dozens of issues. The engagement is starting to be there, but the changes are much too slow. The system probably needs to be redesigned and started again from scratch. This isn't even a beta quality release that is trying to be fixed piecemeal or with bandaid solutions to just hold it together. While creating one transaction kit, I stopped counting at 20 issues and errors. This is not acceptable nor sustainable. Please start listening to those who are paying for the system, your clients, us, realtors.	7/8/2020 10:03 AM
2	all the ongoing glitches	7/8/2020 8:26 AM
3	I don't like how the sellers names auto-populate on the subject waiver, and it won't let me delete them. Also, once I type an address into the disclosure to unrepresented buyer forms, it won't let me remove it, no matter how many times I save it.	7/8/2020 7:16 AM
4	It doesn't work with Docusign which is very annoying.	7/7/2020 9:50 PM
5	The end product of creating a transaction doesn't look professional. The app is not intuitive. The icons don't make sense and there are too many steps just to do something as simple as printing.	7/7/2020 8:41 PM
6	Auto population is a huge issue. The ability to add dates to some of the forms should be added as well.	7/7/2020 7:52 PM
7	some of the issues have to do with the signing process web forms seems to be getting better	7/7/2020 6:59 PM
8	It's needs to be WYSIWYG - what you see is what you get...it's the clunky unusable piece of software. It's ugly, it's slow and it doesn't work well	7/7/2020 6:38 PM
9	The following items need improvement: (1) The Mark-up feature (eg. striking out an old price often [i.e. more than 3x's] does not consistently display/print the Strike-out line after being sent out for signing) - VERY FRUSTRATING! (2) Inconsistent / Lack of Auto-saving is a REALLY BIG FRUSTRATION! I'll be in the AuthentiSign document signing mode and I'll have to retrace my steps back to the Transaction level, make the edits, save to pdf, go back to AuthentiSign, import the saved pdf document, and then re-engage with tagging the document for signing. (3) Cells for REALTOR® and Brokerage in the BC "Notice & Acknowledgement" Form for COVID-19 does not save the data entered when sent to AuthentiSign - ANNOYING because it requires Manual Re-typing within Authentisign! (4) The NUMEROUS Legacy WEBForms Documents used to have editable Date Entry fields that got removed in WEBForms 2019 is ANOTHER BIG ANNOYANCE, especially when preparing documents in advance for Manual signing, forcing me to manually do it in TRIPLICATE - GRRRR! (e.g. Disclosure of Representation in Trading Services, Privacy Notice and Consent, Disclosure of Risks to Unrepresented Parties) (5) DISSAPPEARING HEADER MENU when editing Forms within a Transaction ... this forces me to exit and then re-enter the transaction to get access to the Header Menu (File Fonts Clause Transaction Forms etc.) functionality. (6) It would be nice to get Broker-Level User-Editable-Fields for High-Use In-House Forms to speed up the most frequently-used COVID-19 Buyer & Seller Health Disclosure Declaration Forms which are required for EVERY SHOWING!	7/7/2020 5:42 PM
10	Auto save doesnt work, changes to a form need to be saved before they can be printed or sent for digital signature as whats displayed on screen doesnt transfer to the document until it is saved and THAT IS VERY DANGEROUS as I added a clause that did not go on contract and almost caused me a significant problem	7/7/2020 5:03 PM
11	I WOULD LIKE TO BE ABLE TO ADD TWO FINTRACS WITHOUT HAVING TO ADD ONE, THEN TO BACK INTO SEARCH AND ADD ANOTHER ONE. WHY CAN'T I JUST ADD TWO AT A TIME?	7/7/2020 4:14 PM
12	Less 'trying to do everything' and let me run my own business	7/7/2020 4:08 PM
13	On the template page, why can't we make the form boxes bigger? There is all this unused space on the page and I have to scroll through to see which form I want. Make the box bigger so I can see all forms. WEBFORMS SHOULD AUTO SAVE!!!	7/7/2020 3:54 PM
14	when several forms are needed in a single transaction, you should not have to create an entire new transaction kit	7/7/2020 3:51 PM
15	Bring back the old webforms - sorry but your program is inferior. Truly awful	7/7/2020 3:44 PM

16	Yes why is it when I'm setting up a deal and I put in the MLS number why doesn't it put in the Sellers name and address.?	7/7/2020 2:52 PM
17	Terms and Conditions needs to flow to a new page automatically when you get to the bottom of a page.	7/7/2020 2:37 PM
18	Email addresses for contacts in transactions not saving even when updated/ saved	7/7/2020 1:52 PM
19	Having access to all fields on a form. Sometimes it won't let you into a field ie. Fintrac driver's license #	7/7/2020 1:25 PM
20	When saving to a PDF, it misses info	7/7/2020 12:59 PM
21	As a new program I should be able to grab all clauses from a CPS to addendum form I shouldn't in 2020 have to open a new tab and copy and paste. The old webforms was able to do this. This program seems to not have gone long enough in Beta and was rushed out. Realtor input in some functionality seems to not have happened.	7/7/2020 12:54 PM
22	Pulling correct info from Paragon for listings, improve consistency in the agents info, docusign doesn't work consistently, and being able to save one transaction as one, not each form.	7/7/2020 12:40 PM
23	The entire user interface!	7/7/2020 12:35 PM
24	Dates on Privacy form, disclose of agency	7/7/2020 12:34 PM
25	Spaces in between sentences in clauses. There is no spill over onto next page, it just cuts off clause mid sentence.	7/7/2020 12:30 PM
26	I have gone back to doing my own forms rather than using web forms	7/7/2020 12:09 PM
27	Left justify the price and names, we need a choice!!! On the listing contract, page 1, terms - move it over so we can write a price with more room than 4 numbers!!! Names don't auto populate, and more... I can go on and we have told you so many times, but nothing is addressed... Call me and I'll go through the long list of issues....	7/7/2020 12:02 PM
28	previous versions did a better job auto-populating and there were fewer steps going from the webform document to setting up of signing of the paperwork.	7/7/2020 11:59 AM
29	Improving the flow	7/7/2020 11:56 AM
30	Subject removal clauses to have the option to bring forward.	7/7/2020 11:53 AM
31	Saving to PDS , connection to authentisign, page numbers, some important sections on forms do not allow text to be entered, all in all not user friendly	7/7/2020 11:45 AM
32	I cannot get the CPS to maintain the delete of the listing seller information. It keeps self populating. I try to remove the seller information: C/O listing agent and it will just put it back in.	7/7/2020 11:31 AM
33	simplifying the wizard and signature placement and saving previous client email addresses.	7/7/2020 11:27 AM
34	When you are removing conditions it would be nice to be able to automatically transfer the original clauses to the Subject Removal	7/7/2020 11:27 AM
35	The whole system is clunky and the font sizes auto shrinking to fit spaces instead of expanding space drives me nuts. It's super awkward to start a new transaction and hardly auto fills anything from listing. It takes me double time to write a contract or do anything in this system. The icons are not intuitive or memorable. I honestly cannot find a single thing in this new system that was better than the last. It's a source of great frustration and loss of time and thus income	7/7/2020 11:23 AM
36	If I have added my client name on one form(any form) it would be great if it populated it in remaining forms. Also please add numbered pages on CPS. Im not sure if title and PID info should be populated when I add MLS number, sometimes that is incorrect. I also think we should look at title when creating the CPS so maybe not seller info populated, but DEFINITELY my client info once I entered it once on any of the forms I have in transaction kit	7/7/2020 11:09 AM
37	When I used the old forms & wanted to change MLS# to a new contract with the same Buyer, I can't do it, or it isn't easy to find out how	7/7/2020 10:59 AM
38	Adding signers, when it auto adds it does not auto add the email so I always need to add from contacts. Also dont like the signing order question, I have never used it so Im not sure why it	7/7/2020 10:41 AM

	should be there.	
39	Improving a dud still leaves you with a dud	7/7/2020 10:39 AM
40	previously for real estate teams, it wasn't populating all the team members information into contracts	7/7/2020 10:36 AM
41	Just go back to the previous version.	7/7/2020 10:33 AM
42	sending documents to docusign does not work on an IPAD, you have to save each document as a pdf and send separately, ridiculous	7/7/2020 10:33 AM
43	Pre-view of forms before adding them to a transaction	7/7/2020 10:31 AM
44	You should all be Fired	7/7/2020 8:59 AM
45	Release of Kits, when agents move companies, is an insane and frustrating method that does not work as intended and is a complete waste of time.	7/7/2020 8:48 AM
46	Should be able to pull data from your old listing (when relisting). Pages should auto #.	7/7/2020 7:50 AM
47	It's so terrible, everything needs improvement.	7/7/2020 6:43 AM
48	Too many things to list here!	7/7/2020 1:04 AM
49	Clauses do not spill over on to a new page	7/6/2020 8:47 PM
50	The system could be great and nothing is insanely bad about it but it's sort of analogous to death by a 1000 paper cuts	7/6/2020 6:32 PM
51	Often information from previous transactions shows up.	7/6/2020 5:05 PM
52	clarity ease of access to information fewer choices	7/6/2020 4:56 PM
53	Default font is hard to read. Once I change font on one form it should carry through to all forms.	7/6/2020 4:31 PM
54	Sending more than one document at a time to DocuSign	7/6/2020 3:59 PM
55	When something is changed on one form why doesn't it change on another. Also - why doesn't the FINTRAC form take the information on Owners address etc from the listing or Offer document?	7/6/2020 3:46 PM
56	Very dissatisfied with the CREA's taking over of web forms. It was way better before CREA became involved	7/6/2020 3:26 PM
57	There is USA data and information. We are in Canada.	7/6/2020 3:16 PM
58	see comments above	7/6/2020 3:04 PM
59	Ability to send to docusign - doesn't always save new information changes to forms when printed off it reverts to old info	7/6/2020 2:35 PM
60	Upload to Paragon - consistency!	7/6/2020 2:34 PM
61	Make it easier, currently too complicated	7/6/2020 12:47 PM
62	clauses - if too long to add pages automatically...	7/6/2020 12:15 PM
63	I would prefer being able to set my own font and size as a default instead of having to change each time I start a new form.	7/6/2020 11:49 AM
64	Needs better formatting of fonts, paragraphs etc	7/6/2020 11:44 AM
65	Date Fields aren't editable currently	7/6/2020 11:40 AM
66	Everything about themes webforms is significantly worse than the previous program	7/6/2020 11:25 AM
67	Saving changes, and auto saving	7/6/2020 11:11 AM
68	Ability to set personal defaults for fonts and colours. Line colour should not be red for markups, it's annoying to have to change font size and style for every form. Helvetica is easier to read than the current default, and often the size is too big for certain forms. There are still bugs for when you download or send a filled out form to authentisign and fields show up empty that shouldn't.	7/6/2020 11:03 AM

69	It is very frustrating to fill in information and have it disappear when saving and printing. The text being cantered is annoying.	7/6/2020 10:49 AM
70	Dates are saved. Gotta go hunting for dates.	7/6/2020 10:13 AM
71	Copy and paste functions don't always work. Might work on one form and not the next.	7/6/2020 9:37 AM
72	Auto saving, the integrity of the data is terrible.	7/6/2020 9:30 AM
73	Date formats are inconsistent	7/6/2020 9:09 AM
74	The entire platform needs improvement, namely, it should be junked and we should return to a reliable platform.	7/6/2020 9:05 AM
75	Authentisign freezes for large 400 page disclosure documents after i put initials on lages for 40 minutes.	7/6/2020 8:47 AM
76	General work flow. Loading times. Simplicity	7/6/2020 8:01 AM
77	moving my preferred font from my saved templates forward to a transaction kit would be nice!	7/6/2020 7:51 AM
78	the auto-populating that 'centers' names, etc rather than placing at the left side margin of the field box	7/6/2020 7:11 AM
79	Garbage	7/6/2020 5:42 AM
80	I can hit the "save" and the document will save, then I can see that it is saved, then when I go to print it or to store it electronically, it has changed items. This gives me zero confidence in the system. I have double an triple proof-read everything.	7/6/2020 12:41 AM
81	so inconvenient. It takes 5 clicks to do what 2 clicks did on the old webforms. How did you mess it up SO BADLY??	7/5/2020 11:28 PM
82	This version of Webforms has been a major technology step backwards rather than an advancement.	7/5/2020 9:48 PM
83	Auto saving of work if system freezes (safety measures in place to save work)	7/5/2020 9:07 PM
84	automatic addition of listing information once selected on webforms	7/5/2020 8:58 PM
85	the forms add my home address even when I have entered the property address. Have to check and check everything	7/5/2020 8:03 PM
86	AUTO SAVE !!! IF IT DOESN'T AUTO SAVE HAVE THE SAVE BUTTON EASILY ACCESSIBLE INSTEAD OF HOW IT CURRENTLY IS SET UP.	7/5/2020 7:51 PM
87	I can't use docusign through it whatsoever. Have tried the help desk. Still doesn't work.	7/5/2020 6:23 PM
88	My home address continually populates into the Address field as well as my name	7/5/2020 6:16 PM
89	I don't know about the list, but I am weary of having to learn to navigate through the latest iteration of one programme or another	7/5/2020 5:37 PM
90	If you save the forms sometimes the information is missing. Page numbers don't work all the time. Sometimes it will stick.	7/5/2020 5:03 PM
91	Importing data from templates (Included Items don't import, for example).	7/5/2020 1:37 PM
92	consistency	7/5/2020 10:58 AM
93	Not user friendly	7/5/2020 9:21 AM
94	The new webforms is terrible. Whoever approved delivery of this as a finished product should be embarrassed. Why on earth would it pull previous owner and agent information when I'm creating a new listing transaction? Why does it auto save but when you send it to DocuSign, it doesn't keep the saved changes? Why is the keyword search for clauses and forms so bad? Why doesn't it auto populate and make all the required changes when I put in a new MLS number for a CPS? I could go on but it's making me angry.	7/5/2020 7:55 AM
95	some fields are too small to accept large text	7/5/2020 7:53 AM
96	Navigation is difficult. Having templates is helpful.	7/5/2020 6:34 AM

97	Not deleting the data I enter!!!	7/4/2020 9:54 PM
98	Auto page sequence once you add or delete page.	7/4/2020 3:15 PM
99	Making it more user-friendly and reliable.	7/4/2020 2:44 PM
100	I'm not a computer person, changes make everything complicated	7/4/2020 2:37 PM
101	Too many steps with this program. I was happy with the previous webforms program.	7/4/2020 2:16 PM
102	The auto populating feature is going to get someone in real trouble. I have found it necessary to read everything in detail after printing	7/4/2020 11:52 AM
103	Yes, I was writing a Contract on July 1, when adding clauses the only option was the Victoria Real Board - very frustrating considering I am a member of the Vancouver Real Estate Board and have been for 31 years!!!!!!	7/4/2020 11:50 AM
104	Many forms' dates and names need improvement to allow us to type on them.	7/4/2020 11:34 AM
105	auto population makes a lot of errors	7/4/2020 11:33 AM
106	Everything needs improvement. Compared to the old web forms this is an unmitigated disaster.	7/4/2020 11:21 AM
107	The whole program needs an absolute overhaul. At this point I have more confidence and better success handwriting my forms. There is strength in knowing when you've made a mistake and you need to own it and fix it. Here's your chance to own your mistakes and fix them. Thank you	7/4/2020 10:30 AM
108	I feel that there was nothing wrong with the web forms that was used in 2019. The current web forms is far more complicated and it doesn't do anything more than the web forms of 2019 did. Right now, I am not aware that the new web forms has any training available for it and that is very disappointing. I see no online training and as long as the coronavirus is up and running, I see no classroom instruction. How do new real estate agents and agent needing a refresher now get training in this new web forms?	7/4/2020 10:23 AM
109	when a page is full it should automatically create a new page and flow on. It is VERY DIFFICULT when page gets full then you have to copy and paste and move things around if you need to fill more in - LEAVING ROOM FOR ERROR	7/4/2020 10:15 AM
110	auto page adding is not working all the time. i have to copy and past a few times when i've 3 pages of clauses.	7/4/2020 9:55 AM
111	I have to manually enter page numbers,	7/4/2020 9:45 AM
112	The whole thing. It is an insult to go this far backward and to not be nearly as good as the old version.	7/4/2020 9:41 AM
113	I cannot believe that the search for clauses was designed for realtor use.	7/4/2020 9:38 AM
114	new pages should be auto added and overflow information automatically put on, not cut off when the max characters is reached on the past page, also the option to delete pages should be there, page numbers should be auto populated, we should be able to insert "date signed", commission confirmation should not have restrictions on what characters are allowed, when you insert information in the wizard it should auto update on the entire contract and all associated forms (ie, when we write a duplicate CPS for a buyer but on a different listing, we should be able to adjust the MLS, info and have it repopulate with the new listing's information) i'm sure there is more but that's all i can think of off the top of my head.	7/4/2020 9:22 AM
115	Some areas will not allow me to fill in the blanks	7/4/2020 9:22 AM
116	When it gives the option to autopopulate my information a lot of the time it will	7/4/2020 9:18 AM
117	not automatically saving, bar at top with icons disappears sometimes, tried to use help video recently & wouldn't let me access	7/4/2020 9:05 AM
118	It should at least have the same glitches CONSISTENTLY. Its like playing whack a mole. Yesterday, it put the sellers name everywhere. Today it wont. Tomorrow it will. I never know what bug I am hunting.	7/4/2020 8:38 AM
119	Let's go back to the previous system.	7/4/2020 8:35 AM
120	Information does not populate consistently or accurately.	7/4/2020 8:22 AM

121	For buying transaction, you just allow us to change MLS # and the form will change property information. It will make it so much faster on buying side. Imagine, your client make multiple offers, one after the other on different properties before getting one accepted. Most clauses will stay the same except for subject removal dates. Ability to change just the MLs#, price, and dates will make my life so much easier. Not being able to is wasting my time.	7/4/2020 8:17 AM
122	Coordination with electronic signatures. Sending forms through email for review by the client.	7/4/2020 6:42 AM
123	auto populating from an existing form in a transaction (like subject removal) and auto populating seller's name on first and last page of an offer if I correct page 1 it doesn't correct the signature page. Also added clauses often are missing spaces between words. Typed information often doesn't save even when saved multiple times.	7/3/2020 8:54 PM
124	Yes adding or subtracting from our office standard forms doesn't work - overall very poor system - it puts things where they shouldn't be so I have had to do extra paperwork to correct the webforms mistake. Very disappointing system.	7/3/2020 8:54 PM
125	Try thinking like a Realtor when re inventing the wheel, this is a poor program to say the least. Also why not be able to pick my language of choice only so i don't have 4 different versions (languages) to look through.	7/3/2020 5:03 PM
126	Make the process less time consuming - The old Matrix system was so much faster and user friendly	7/3/2020 4:17 PM
127	Finding forms, autopopulation of mls data into forms, information consistency, we do not trust the info in the forms	7/3/2020 7:57 AM
128	Check Boxes on Fintrac Forms not saved. Fonts/size not saved.	7/3/2020 7:55 AM
129	Auto population changing back what you have changed	7/3/2020 7:36 AM
130	Ditch this crappy program	7/3/2020 7:33 AM
131	Webforms needs to stop changing data entry after it is entered, thanks for fixing the Fintrac doc # field, but things like that shouldn't be a problem in the first place. Also you should be able to send a whole transaction to DocuSign	7/3/2020 7:28 AM
132	The whole system is not user friendly way to many steps to preform simple operations	7/3/2020 7:17 AM
133	You should be able to set your language and not have to scroll through all forms in all languages. Also when searching for a form, be able to set your board so you don't have to search through all the other boards.	7/3/2020 7:16 AM
134	1. Auto filling Clients name & address to all forms within a transaction kit. 2. Allowing all areas of the contract (eg. dates, drivers licence numbers on fintrac, account numbers on Receipt of funds) to be filled out. 3. Stop centering the price areas so we have room to change the price while negotiating the offer. 4. After we save it as a pdf, allow us to use Adobe or Nitro Pro to make changes to the contact (during negotiations).	7/2/2020 11:21 PM
135	there should be a list of forms, to search for the right name is very frustrating, usually when clients waiting!	7/2/2020 11:04 PM
136	SOME FIELDS THAT SHOULD BE ABLE TO BE POPULATED, CANNOT BE. EX. THE ID NUMBER FOR DRIVER'S LICENCES ON FINTRAC FORM.	7/2/2020 8:12 PM
137	Flexibility to position text within boxes	7/2/2020 5:59 PM
138	This program is VERY inconsistant and has been a problem since release. Now 6 months in, we are having the same and other problems. Part of the frustration is that it should never have been released as soon as it was.	7/2/2020 5:40 PM
139	Needs a complete rebuild. Old web forms so much more user friendly	7/2/2020 5:20 PM
140	Data should be at the beginning of the field and not centered.	7/2/2020 4:49 PM
141	I don't know how to use it properly I just learned how to make it work, and not very will.	7/2/2020 4:41 PM
142	A working Realtor's input should've be respected. Not a computer person's. It's cumbersome. I have to wade through a bunch of junk to get to the forms I need and it's impossible to find the clauses easily!	7/2/2020 4:27 PM

143	There is still issues with info saving even when I've hit 'save' then I've sent a listing to authentisign and the legal description wasn't there! Thankfully I noticed and entered it in manually through authentisign. But that's nuts and it happens quite a bit with various fields. The whole program is horrible. Sorry - just 6 months of pure frustration talking - nothing is quick and easy anymore.	7/2/2020 2:15 PM
144	pretty much everything.	7/2/2020 1:51 PM
145	it would be good if inserting original clauses would be an option, there is an issue with contacts in authentisign	7/2/2020 1:50 PM
146	So many features on there slowing the system down that I am not certain anyone uses	7/2/2020 1:46 PM
147	I find it difficult to use and dousign link is not working.	7/2/2020 12:24 PM
148	We should be able to create a contract with subject clauses first and warranties second without all the hassle we have currently are experiencing.	7/2/2020 10:28 AM
149	Autopopulation is quite poor in this new webforms and it is frustrating at times seeing errors.	7/2/2020 10:18 AM
150	Information NEVER imports correctly.	7/2/2020 10:10 AM
151	Why can't we duplicate forms?	7/2/2020 8:29 AM
152	It is SLOW and more complicated than it needs to be. I generally appreciate change and progress, but this is one example of a time when you fixed something that didn't need fixing and what we're left with is worse than what we had. The old web forms was very user friendly and fast. I preferred it.	7/1/2020 11:02 PM
153	Needs to be easier to include documents along with forms directly from Webforms to email or docusign	7/1/2020 3:13 PM
154	Work flow is awkward. Too many circuitous routes to get back to where you think you should be. Not intuitive and navigation is not "Windows" like (not withstanding some poor folks still have to use Macs) It's as though the app was designed to work on a phone.	7/1/2020 1:13 PM
155	Dates don't fill in automatically	7/1/2020 12:05 PM
156	ability to add a text box and actually have it save. When adding a text box, the cursor blinks and is positioned in a stange way that makes it look like it's going to type in the wrong spot. Staff from Lone Wolf at trade shows should learn how to behave and not be so defensive. If there's problems with the technology, own it and address it, don't defend it the way you have; you look absolutely stupid when you do that because there are hundreds if not thousands of people who have been having the problems addressed to you during the trade shows when your people were so rude and defensive! The lack of handling problems, the denial of problems, and the ineffective way of rolling this technology out is almost guaranteed to result in members demanding a new solution. We're tired of working with you on this crappy technology! CREA needs a better IT department to beta test software, and there needs to be a better supplier that can work "with" us, not defend against us. I'm done with Webforms. I don't think there's anything that can salvage it at this point. I've lost hundreds or thousands of dollars in productivity due to the glitches AND trying to report problems. Let's not waste any more time and get busy finding a new solution...this one and the handling of this one has been completely unacceptable!	7/1/2020 10:58 AM
157	Yes... your poor reaction to all of our complaints for so long.... get us the old format back!!!	7/1/2020 10:23 AM
158	Contact names in alphabetical order by last name,. I would like to be able to delete it black out forms in all languages that i don't speak and in all areas that I don't work. I'd like to see webforms default to my location	7/1/2020 9:22 AM
159	DUMP IT, IT IS TOTALLY USELESS & UNPROFESSIONAL. WE ARE LAW SUITS WAITING TO HAPPEN BECAUSE YOU CANNOT TRUST THE JUNK THAT THIS SYSTEM GENERATES	7/1/2020 9:21 AM
160	More than one person on a seller or buyer line so authentisign doesnt auto populate 2 people into 1 signature	7/1/2020 8:21 AM
161	Justification seems to mess up words..spaces where they should not be. If there are changes please TEST THEM thoroughly before sending out to us thousands of Realtors who don't have time for all of the errors.	7/1/2020 2:39 AM

162	Basically everything should have been sorted prior to launch. You've wasted sooo much time for so many busy professionals	6/30/2020 11:43 PM
163	Unlock the forms So they aren't password protected. Combing files to one PDF requires multiple PDF printing to	6/30/2020 11:37 PM
164	The glitches!! Buttons only work half the time.	6/30/2020 11:05 PM
165	can we just have the old one back, I am very computer savy but this one is terrible	6/30/2020 10:43 PM
166	Names from first page holding yo signing page, some how I had one with a totally different name	6/30/2020 10:22 PM
167	retaining check boxes when sending to DocuSign	6/30/2020 8:57 PM
168	Legal directory, hard to find names or proper branch since there's no address shown	6/30/2020 8:52 PM
169	Picking and choosing which forms to be sent to docuSign or to be printed as needed. This version of webforms is a huge unprofessional step back, not forward. Seriously unimpressed	6/30/2020 6:24 PM
170	Addresses Disappear & page numbers disappear when going to print or uploading for e-signature. This is embarrassing as documents are having to be sent for initialling 2-4 times. Absolutely terrible.	6/30/2020 5:23 PM
171	Export to DocuSign	6/30/2020 5:08 PM
172	this platform is so user unfriendly, and unreliable. Ajoke for the time used and mounting iun-efficiencies.	6/30/2020 4:57 PM
173	After duplicating a transaction or template, then updating contact names, still old names on some parts of the contracts. Entering Details (sellers / buyer names) somehow do not carry through.	6/30/2020 4:31 PM
174	auto populating needs improvement, changes what I've typed in after saving and after sending to authentisign or docuSign	6/30/2020 2:54 PM
175	This new system is INCREDIBLY SLOW AND TIME CONSUMING.	6/30/2020 1:42 PM
176	When 1 form is open, we should have an option to print, email or send for signing multiple forms from that screen. going back to the transaction and then having to go through extra steps to populate all the forms is not user friendly or time saving.	6/30/2020 1:25 PM
177	Auto populating Information from old listings when creating a new listing. Client data entry system is too many extra steps we never had previously. Numerous bugs and performance issues.	6/30/2020 1:20 PM
178	Overall it is three steps backward from webform4 - it should be scrapped - they have not even taken the time to make sure it could do what the old one did - its just plain terrible. Support blames everyone else for problem when its clearly a programming issue. Example - Told them they need to forms to autosave as they were not doing that. They said it was us - this month they introduced autosaving - o what a surprise - terrible system	6/30/2020 11:01 AM
179	How you roll out software	6/30/2020 8:13 AM
180	Customization. Not every contract or every clause can be used as is. We need to be able to customize our contracts and clauses as needed without losing information, format, etc.	6/30/2020 7:00 AM
181	The CPS is so full of bugs, please fix! It's just awful and takes up so much unnecessary time and creates frustration! Makes us look unprofessional while fumbling to create a coherent offer without errors all over...	6/29/2020 10:28 PM
182	The ENITRE SYSTEM	6/29/2020 8:16 PM
183	sometimes the auto-populating isn't consistent eg: Put in the name of the client and on other pages it spelled the nae wrong	6/29/2020 7:19 PM
184	Searching for forms - don't need to scroll through all the other board's forms - very confusing. Information sometimes does not save even after you have saved it - prints out differently. Completely unreliable.	6/29/2020 5:06 PM
185	my information routinely disappears, it should be autosaving as I'm working on forms. It's	6/29/2020 1:12 PM

	garbage.	
186	There is nothing about the new Webforms I like. Nothing	6/29/2020 12:17 PM
187	Auto saving,	6/29/2020 11:53 AM
188	Auto population for fields between forms in a transaction	6/29/2020 11:49 AM
189	The whole thing needs to be rebuilt with a watchful eye of people that will actually be using it, not just a computer guys view of what is best	6/29/2020 11:14 AM
190	Contract dates do not populate from form to form. PREC does not show up in agency section	6/29/2020 10:55 AM
191	UI	6/29/2020 10:06 AM
192	Some data is missing when you print	6/29/2020 8:21 AM
193	I can see it has potential with some new features, but you have to keep all the old features that were key to work flow. It can be quite aggravating at times.	6/28/2020 10:51 PM
194	Inconsistency with downloading	6/28/2020 9:26 PM
195	Auto-save feature is needed. shouldn't have to hit save every few minutes to ensure your changes stay in place.	6/28/2020 5:49 PM
196	Dropping added information and markups when sent for signatures	6/28/2020 4:06 PM
197	The entire UI/UX needs to be refactored - it should never take more than 2 steps to complete an intended task	6/28/2020 1:39 PM
198	Copy a transaction a and change mls number. If a buyer is unsuccessful and wants to buy a different mls #. Why on god green earth can I not use the same contract and change the mls number and have it populate properly. !!!!!	6/28/2020 11:34 AM
199	The old web forms was great! Easy simple	6/28/2020 11:18 AM
200	Hate that only for REBGV do you call it a CPS, so if you search contract to purchase, you're not finding it.	6/28/2020 7:00 AM
201	Get rid of it and go back to LEGACY!	6/27/2020 6:29 PM
202	autosave	6/27/2020 3:54 PM
203	General user friendliness. The program is not intuitive. It is pretty much a step back from what we had. Terrible!	6/27/2020 3:27 PM
204	Would like to be able to use bold, italics, underscore on individual words. Last time I tried it, it underlined everything. Also would like an "undo" button in case I don't like something or erased something by accident I	6/27/2020 3:21 PM
205	Connecting forms to Authentisign. I usually save outside the system as a pdf and then upload so I can make sure critical information hasn't been revised by a webforms glitch.	6/27/2020 2:40 PM
206	The Wizard function rarely seems to do anything	6/27/2020 2:06 PM
207	Subject removal form should auto-populate from CPS. Also in the FINTRAC form the field for the licence number is not writable.	6/27/2020 1:32 PM
208	Auto fill in boxes on our Sutton forms that don't work. For example the Sutton fintrac form does not allow you to outbid the Drivers licence number. I have to create an annotate box myself	6/27/2020 11:57 AM
209	Lots of bugs and mistakes since day one and not been changed!	6/27/2020 11:43 AM
210	STOP the center align in the fill in spots	6/27/2020 10:28 AM
211	When deleting a form, the ability to bring it back, easier to copy a previous transaction with new mls info and pop.	6/27/2020 10:08 AM
212	Auto populate our info and office info	6/27/2020 9:42 AM
213	The software is terrible. It is not intuitive. It's a complete joke that one must take a course in order to be able to put a simple contract together. Web forms in its current state makes us look	6/27/2020 9:42 AM

very unprofessional in front of our clients when I present them with documents to sign and they are pointing out errors and problems.

214	I want to be able to: 1. change the names of forms in the templates, 2. put forms and documents in the same basket, 3. insert original clauses for subject removal, 4. have cursor display in correct position when using text markup tool, 5. want markup tools in documents, 6. PDS Residential page numbers, if you start on page 1 the page number centers on page one and left justifies on other pages, but if you start numbering at the last page work backward all are left justified - weird - needs to be consistent, page numbers need to be centered on all pages - easier to read. 7. Would prefer left justified in text fields instead of centered but low priority. 8. When you add a clause in CPS it places the clause at the end without a space between it and the text proceeding it, want it to insert where I place the cursor 8. In templates want to see which fields auto populate and where the information is coming from, would like to be able to override the auto populate the data at the template level	6/27/2020 9:05 AM
215	If more than one buyer or seller in an old transaction that is copied over, the extra buyer/seller continues to appear when printing or saving even if it isn't included in the new contract. You have to insert a (-) to get rid of it.	6/27/2020 8:53 AM
216	Having the ability to fill in fields on forms. Fintrac for example doesn't allow you to fill in all fields. Being able to rename forms in you kits or upload a custom form of your own into your kit. You can only add a document, that has to be filled out through a third party software (i.e. PDF Expert)	6/27/2020 8:47 AM
217	return to left margin fields; find some purpose for the wizard or lose it entirely; put calendar drops on ALL date fields; broaden the tolerance of room size entries on data forms; make the listing upload tool operate with data from listing agreement; install a reliable auto-save function in the background; rank the RE Council forms by language not by type;	6/27/2020 8:41 AM
218	Speed, too slow	6/27/2020 8:22 AM
219	Go back to old web forms. New version is awful.	6/27/2020 8:15 AM
220	Some fonts get strange spacing when saved/sent	6/27/2020 7:51 AM
221	We should have all information input staying at the left edge, some starts at left, some is centered - it's ridiculous. It looks very unprofessional as does the auto sizing of the fonts - it's embarrassing	6/27/2020 7:49 AM
222	populating mls info PID and legal discription.	6/27/2020 6:25 AM
223	Anytime I enter in the condition date it runs my words together no matter how many spaces I put. So I would say we need the option to choose the condition date back and spacing needs improvement	6/27/2020 6:03 AM
224	Ability to copy transactions kits was much easier before.	6/27/2020 5:52 AM
225	Who ever made it should be sent to prison. Unless it was made by a five year old which is very plausible.	6/27/2020 4:45 AM
226	Support availability	6/27/2020 12:56 AM
227	Just redo everything	6/27/2020 12:27 AM
228	Please stop deleting all the work I do and then making me redo it	6/27/2020 12:20 AM
229	Can't enter the is identification number of the document on the fintrac form	6/27/2020 12:15 AM
230	Autosave would be useful,	6/26/2020 11:37 PM
231	Overall design of icons; need use of hot keys; overall design	6/26/2020 11:37 PM
232	Templates of standard actions could be created for realtors. Eg standard strata listing. Standard home listing. Standard residential offer with recommended clauses already inserted plus most regularly used	6/26/2020 10:28 PM
233	For the utter importance of webforms to the hundreds of realtors that use it daily... It is insane that these forms aren't flawless by now. Seriously this is the most important program we use, and very basic things have not been fixed. Example: dates should display text not: 06/07/2020 Which number is the month? It should also auto-populate like previous version did or more. No excuses. This has frustrated every realtor in my office.	6/26/2020 9:41 PM

234	The last system was just fine. Why did this have to be changed again.	6/26/2020 9:08 PM
235	Often information from another file gets uploaded into ALL the files that aren't associated with the deal you're currently working on. The past couple weeks it was the address that was wrong. EVERY. SINGLE. FORM. had the wrong address in EVERY.SINGLE. FILE. This is going to create lawsuits it is ridiculous. If one is writing a subject free offer for a property and the address keeps auto changing to an address that is not associated with that CPS, it is going to be a problem for someone. Sometimes you can read the document, then save as a pdf, then open the pdf and it is different than the saved document you are looking at on the screen. I have had to re-read and proof read every contract a million times to make sure that what I am looking at on the screen has moved over to the pdf. This is a consistent problem. Many of the Realtors in my office are experiencing this issue in various ways. None of us trust that what we see in front of us will move over to the pdf. And, yep...EVERYTHING needs work. It's embarrassing to show a client a document that has three different font sizes because it wants to change the font size from one page to the next and you can't override it. I am producer. I do a ton of business and I dread dealing with the system every time I have to go on it. It's always a headache. I am not a complainer. The reality is, this program was not and is not ready to be being used by the masses. Also, the search under the clauses is HORRIBLE. It's nearly impossible to find anything. Not happy with this system. Stop adding new functions we don't need and focus on fixing the problems. Please!!!	6/26/2020 9:08 PM
236	Saving PDF's and missing checkmarks, fixing names and having them fixed in all areas. Creating a Transaction from previous transaction. Having only relevant board come up when searching for forms. Having seller names come up on 2 lines instead of both on one. I am currently not trusting this program to save and email forms from but saving as PDFs into Dropbox. I'm sure there are more I'm just not remembering right now. Oh numbers on FINTRAC \$ values on disclosure of remuneration. Dates as number and written out different all over the place. Also adding an option of entering commission percentage to automatically calculate disclosure of remuneration. It's bad enough we need this for every offer counter offer but try having a multi offer situation where you are calculating numbers on a note pad and then filling in the form. Crazy this is not already setup.	6/26/2020 8:31 PM
237	just easier more accessible access creating transaction kits for offers, clarification of templates versus transaction	6/26/2020 8:17 PM
238	Everything	6/26/2020 8:08 PM
239	Take it back and keep it in-house. No out-sourcing. Emplo Canadians! Employ whomever designed the old and superior system. Get rid of Lone Wolf. Their broker software is crap too. Fonts so small it's impossible to read their reports.	6/26/2020 7:07 PM
240	Too many repeated functions all over the screen is extremely confusing.	6/26/2020 7:03 PM
241	Honestly, I believe this platform is too broken to actually fix. It has so much wrong, It seems like you're trying to make a car tire by gluing patches together. It is the most flawed software I've ever used. It makes us look foolish and wastes our time. The previous webforms, could have used a couple of updates or small improvements or updates. But it 100% worked and did the job. You knew what you entered in was going to show up where it was supposed to.	6/26/2020 6:17 PM
242	putting in the correct names for signatures, not some random names	6/26/2020 6:03 PM
243	why not just chuck it and start over	6/26/2020 6:00 PM
244	Scrolling needs to be fixed. Using arrow keys on keyboard to scroll through contracts doesnt work.	6/26/2020 5:46 PM
245	The whole program needs improvement	6/26/2020 5:45 PM
246	Fields are too light. Profile information does not always save to forms. Justification of text instead of centered.	6/26/2020 5:34 PM
247	size of box for names and addresses are too limited.	6/26/2020 5:01 PM
248	Many fields that should hold text are not, info being populated not from MLS or my clients, not east to save docs or print, Confusing interface for files that are actively being worked on, Not able to delete docs from files, Not able to print entire files, not able to save entire files, Problems with numbering pages, problems on contracts with font sizes and adding extra room in Conditions, PDF protection issues. Much more....	6/26/2020 4:55 PM

249	cant think of anything at moment...I find it a challenge to recall the training on it..since the interruption in work with covid	6/26/2020 4:22 PM
250	Auto Save. NEEDS IMMENSE IMPROVEMENT!!!	6/26/2020 4:19 PM
251	deleted text sometimes shows up on prints.	6/26/2020 4:15 PM
252	See my detailed response above	6/26/2020 4:14 PM
253	I would like to see auto population of original clauses in subject removal form	6/26/2020 4:12 PM
254	Please please please do something to fix everything that has been presented to you. I am open to change but this has been toooooo painful,	6/26/2020 4:07 PM
255	Everything needs to be improved	6/26/2020 4:04 PM
256	The date should be in a different format. Page numbers should be automatic. Forms sometimes print out different t than what you think you are printing.	6/26/2020 4:03 PM
257	Keeps losing data if not manually saved all the time	6/26/2020 3:52 PM
258	New forms being added to a transaction template appear with information that has not been entered	6/26/2020 3:51 PM
259	Names don't go in all spots on every form when entered into one spot.	6/26/2020 3:50 PM
260	Adding clauses is a nightmare. It does not automatically add a new page but makes the font miniscule	6/26/2020 3:43 PM
261	back page feature (with autosave) would be very useful	6/26/2020 3:31 PM
262	Authentisign reliability seems to be having issues	6/26/2020 3:28 PM
263	saving what is populated correctly when sending to client to sign, it often changes	6/26/2020 3:19 PM
264	auto saving	6/26/2020 3:16 PM
265	Almost everything needs improvement. I could start on form 1 and go line by line and form by form. There is so much that hasn't been thought out property. It is such a shame because from a realtors point of view we really went backwards with this new system. So much that can't be done that used to be able to be done.	6/26/2020 3:15 PM
266	Why do you need the mls # to start a listing transaction?	6/26/2020 3:11 PM
267	Just go back to old system!	6/26/2020 3:02 PM
268	Information printing the way it is input	6/26/2020 2:59 PM
269	Unresolved bugs and terrible workflow make this one of the worst apps I'm currently using	6/26/2020 2:54 PM
270	Constant crashes on Chrome resetting form	6/26/2020 2:54 PM
271	you can't add more than 1 form like fintrack.	6/26/2020 2:52 PM
272	Fraser Valley board's forms was the best system.	6/26/2020 2:49 PM
273	We should be able to disable search for boards we do not sell in so that finding forms is much easier.	6/26/2020 2:48 PM
274	Web forms is notoriously slow (irrespective of what computer I am on) 'please wait' almost always pop's up before I can hit the save button. Therefore, many times I loose what I have inputted. The new Web forms speed is very poor.	6/26/2020 2:47 PM
275	The auto populating if foreign items that show up	6/26/2020 2:40 PM
276	It would be nice if we typed something in and it stayed there!!!!!!	6/26/2020 2:35 PM
277	ADEQUATE COST FREE TRAINING	6/26/2020 2:31 PM
278	It needs to quit deleting info I have all-ready put in	6/26/2020 2:26 PM
279	The system is unreliable so I need to waste time double checking everything. It also isn't easy to navigate. Searching for clauses or forms requires exact wording which is a nuisance.	6/26/2020 2:17 PM

280	Auto save often fails, initial boxes often jump around, text randomly disappears. I can't trust what I type in.	6/26/2020 2:16 PM
281	Manufactured Home BCAA forms do not populate MH information and do not support dynamic page scaling.	6/26/2020 2:12 PM
282	Far too many steps to populate a document and/or build a template	6/26/2020 1:59 PM
283	overall work flow - too many features that will never be used - keep it simple	6/26/2020 1:59 PM
284	Not having form fields for names & address. Not everyone lives at #12 123 33A street or is Joe and Mary Smith	6/26/2020 1:57 PM
285	make it work....I belong to multiple boards and each board has different issues...	6/26/2020 1:52 PM
286	The unit # is still not printing! I don't understand why all the boards forms show up, why can't it only be FVREB when we log in? Is there not another way to search for the forms than using BCREA, FVREB, RECBC! This program is incredibly onerous to use. It took my 3 hours to upload a listing today because I had the incorrect data input form!	6/26/2020 1:51 PM
287	Saving of information	6/26/2020 1:46 PM
288	Layout and workflow is shocking.	6/26/2020 1:43 PM
289	Auto-saving is necessary.	6/26/2020 1:38 PM
290	Check Boxes on Fintrac Forms not saved. Fonts/size not saved.	6/26/2020 1:33 PM
291	have ability to flow from one form to next within a kit without having to click on specific form. They should flow in the order we have them saved in the kit	6/26/2020 1:33 PM
292	printing, searching clauses	6/26/2020 1:31 PM
293	transitioning to DocuSign, some information gets lost	6/26/2020 1:30 PM
294	dates for paperwork should have the option to put in ex. June 3, 2020 as opposed to always printing/saving as 6/3/2020	6/26/2020 1:30 PM
295	old webforms was a much better product and produced less errors for agents. At some point there will be a big law suite over the glitches. Old webforms had a lot more automatic checks that made sure there were less errors	6/26/2020 1:17 PM
296	Calendar dates are terrible. Only one choice and it's not the internationally accepted version (must be U.S.) and as we are completely legally enforceable contracts, this ambiguity for any months and days 1 - 12 is terrible in my opinion. Extremely frustrating. Is 3/4/2020 actually March 4 or April 3? The ONLY way to do numeric numbering is the internationally accepted way of year/month/day. Not this mumbo jumbo made up date population. No response at all from CREA when asked about this via email. This is so unprofessional, it makes me cringe.	6/26/2020 1:15 PM
297	Yes changing mls number from one to another mls number in a transaction kit for the same clients	6/26/2020 1:14 PM
298	CPS Font sizes get to small for subject clauses - should move to a new page automatically and keep standard font size. Also when webforms saves as a PDF, often times the clauses get all chopped up.	6/26/2020 1:03 PM
299	Entire program has way too much stuff that I will never need, it's very over-encumbered	6/26/2020 12:59 PM
300	Specifically the Commission Confirmation form - be able to enter more than one digit	6/26/2020 12:54 PM
301	All of the random changes and not saving your work !!!!!	6/26/2020 12:48 PM
302	Saving current work, being able to delete transaction/templates once no longer required	6/26/2020 12:48 PM
303	Dropping information from the point of entry to printing or forwarding the forms	6/26/2020 12:44 PM
304	the ability to edit clauses once they've been entered	6/26/2020 12:35 PM
305	Some fields are still missing	6/26/2020 12:31 PM
306	Adding pages, formatting (ie. I make it look nice on the page, but then when you go to print the formatting has changed).	6/26/2020 12:30 PM

307	Subject removal clauses to auto populate to the correct addendum	6/26/2020 12:27 PM
308	The print in the terms and conditions ends up SO small.	6/26/2020 12:24 PM
309	I don't like the side-bar, it is hard to find things. A menu bar on the top would be preferable.	6/26/2020 12:19 PM
310	When I go to save documents to my computer the address, page numbers or other information will randomly disappear	6/26/2020 12:17 PM
311	1. Why do we have to navigate through forms that are in different languages? We need to be able to at least "hide" those forms, if not remove them. 2. Forms need to named consistently: Kamloops data input form for commercial is named "IC&I Data Input" where all other boards are called "Commercial Data Input." 3. When searching forms, you should be able to search "PDS" and not have to type in "Property..." to bring up the form. Same with MLS ~ should be able to search "Multiple..." or "MLS" to bring up contracts. CPS is already abbreviated, why not the others? Perhaps rename with both options? CPS and Contract of Purchase and Sale. Also, "manufactured" vs "mobile". Should be able to search either/or and have all options come up. 4. Forms are not 'auto-completing', ie: PID, Description, age, etc. 5. Forms are not 'auto-filling', as in Data Input forms are no longer calculating total square footage. 6. When inputting forms, data is not flush to left hand side of page. Some is centered and some isn't. 7. Data input of dates is inconsistent: January 28, 2020 vs 1/28/20 8. Separation of address is inconsistent, where "road/street/avenue" is separated from number and street name. 9. On Property Disclosure Statement, Seller's names do not fit the allotted space at bottom of form. 10. Disclosure of Representation form – date field is below and before where Date is indicated. 11. Cannot send forms and documents together to DocuSign. 12. Display on screen is not true to form when printed. Ie: when inserting clauses, they appear bunched up at top of page, but after printing are distributed the length of the page to fit. 13. Client middle names do not auto-input onto other spaces on form or additional forms. 14. Pages are not automatically numbered or inputting numbers. 15. When inputting subject clauses, additional pages are not automatically added. Adding a page does not evenly distribute clauses and one page will have small font and the other large. 16. Kadrea Lots/Acreages Data Input, cannot fill in full 'Remarks' sections, only 3 lines will input.	6/26/2020 12:11 PM
312	Ask a REALTOR how a transaction flows and design it that way	6/26/2020 12:10 PM
313	Retaining information when you move from firm to form within a transaction kit or sometimes even from page to page within a form	6/26/2020 12:10 PM
314	When you are in one of your transactions and try to upload a document the pop up box comes up but the button on it that says upload document doesn't work	6/26/2020 12:09 PM
315	When you delete information and then "Save"... the information looks like it is gone, but then when you print it shows back up on the printed copy!	6/26/2020 12:07 PM
316	information added to forms should auto save when typed in, would be awesome if the system could add postal codes when an address is entered. autopopulating of a templates information into the transaction kit when the template is added. auto populating onto all documents	6/26/2020 12:07 PM
317	The way addresses populate looks horrible when printed and should just be one line not a million little fields	6/26/2020 12:02 PM
318	Everything mentioned	6/26/2020 11:54 AM
319	Being able to edit and add forms from webforms to authentisign. And being able to duplicate a new transactions	6/26/2020 11:52 AM
320	The Contract of Purchase and Sale - the Buyer and Seller name and info needs to be left justification for a professional look.	6/26/2020 11:46 AM
321	I believe the whole system	6/26/2020 11:43 AM
322	Please just go back to the web forms that worked fine	6/26/2020 11:41 AM
323	The brokerage was automatically fill on Page 7 on Seller's space when the buyer agent fill his brokerage on page 1.	6/26/2020 11:35 AM
324	The program will change data once saved , Names which are not even related to the transaction or not even my client have populated to a different contract.	6/26/2020 11:34 AM
325	Finding commands is not intuitive	6/26/2020 11:23 AM

326	Very cumbersome program to use. For poor then old web forms for overall usage. We do over 100 transyears and I think this new web forms is junk.	6/26/2020 11:18 AM
327	start over, this is the lamest tool we have ever had to work with	6/26/2020 11:17 AM
328	type of street doesn't flow correctly from listing to data input form. Having to re-type the commission rate on data input form when it should autopopulate from the listing contract. Auto populating sellers names on to one line on CPS as opposed to 2 separate lines. Same with signature lines	6/26/2020 11:07 AM
329	contacts (updating contacts, also duplication of contacts - for some reason, I am added twice to everything), ensuring fields completed in a template ACTUALLY populate when in a trasaction (ie; inclusions)	6/26/2020 11:02 AM
330	When you change the mls number on a contract it sometimes imports the info but leaves the sellers names as the old mls sellers not the new ones	6/26/2020 11:01 AM
331	Deletes PREC* after inputting	6/26/2020 10:52 AM
332	SAVING	6/26/2020 10:50 AM
333	Over-all user-friendliness of the program needs work as well as the streamlining/ease of ASSUMING IDENTITY.	6/26/2020 10:50 AM
334	Auto population of old info is greatly flawed. System insists in auto populating old owners into the forms, why is this? Less auto population would be better.	6/26/2020 10:48 AM
335	clauses should automatically open a new page when the area is full	6/26/2020 10:47 AM
336	It's extremely annoying that once a seller's name is typed into an offer in full, it isn't applied to the signing line the same. Or that the Disclosure to sellers of expected remuneration (BC) continues to auto populate those buyers names into every form, even if a deal never comes together. The reduced font size to try and cram as much as possible into section 3 really makes me miss the old purchase agreement that had all that on additional addendums. That info is too important to shrink the words down to ridiculously small font. Also, the clauses still go in with poor punctuation, and print without the space between dates, it's just messy.	6/26/2020 10:45 AM
337	Saving Contact information and emails properly, page numbers, auto populating MLS info, removing pages, auto populating buyers and sellers info, easy of use, being able to add required information such as DL number in correct spaces,	6/26/2020 10:45 AM
338	much prefer the old version ... why try to reinvent the wheel abs create ☹	6/26/2020 10:44 AM
339	Everything needs improving the whole program is terrible	6/26/2020 10:43 AM
340	Ease of use. Seems to be written by coders that are not familiar with any coordinated work flow	6/26/2020 10:42 AM
341	My save transaction kits started disappearing this week.	6/26/2020 10:42 AM
342	yes, but because of covid, I haven't been working much so forget, but the whole system is a joke, everything is more complicated then the old webforms....	6/26/2020 10:42 AM
343	When creating documents with more than 2 buyers or sellers the documents become difficult also sending to authentisign is not enjoyable either	6/26/2020 10:41 AM
344	The form mark up functionality is incredibly clunky- update in this area is needed. ALso, it would be good to allow forms to be searched by commonly used abbreviations (i.e. PDS)	6/26/2020 10:21 AM
345	Driver's licence number on fintrac and adding prec* for realtors	6/26/2020 10:10 AM
346	Some forms auto populate from something done on another transaction. I.e the expected remuneration to the seller when putting in the buyers name and the buyer agents brokerage.	6/26/2020 10:09 AM
347	Terrible program! Talk about moving backwards. I'm all for advancing technology. This program is not reliable, many many many problems. Also not user friendly.	6/26/2020 10:07 AM
348	thats about it	6/26/2020 10:03 AM
349	This programme is inferior to the past webforms especially with self population which is almost nil. Also, there is a line in the 4page fintrac form where you are supposed to put the ID number that doesn't allow you to fill it in. I'd vote go back to the other programme. There has been	6/26/2020 10:01 AM

ample time for the developers to fix these glitches. Definitely a step backwards in my opinion and I use it almost daily.

350	Should automatically add a page if required, not change the font to fit after you have selected a font size.	6/26/2020 10:01 AM
351	Auto populate seller and buyers names throughout the contract after we put them in once. Auto saving needs to be way better especially after we go into the signing applications.	6/26/2020 10:00 AM
352	Auto populate our names on every form. Template when using font and size doesn't flow over. Drops it	6/26/2020 9:59 AM
353	Loading previous clauses from contracts onto new addendums.	6/26/2020 9:59 AM
354	dates not being numerical where month/day isn't apparent (eg. 3/6 or 6/3)	6/26/2020 9:55 AM
355	Start from scratch and redesign the whole thing. Fire LoneWolf and get a company who knows what they are doing. They have been at it for over a year and still have no clue as to what a good site is about.	6/26/2020 9:50 AM

Q8 Any other feedback you'd like to share about the new WEBForms?

Answered: 651 Skipped: 371

#	RESPONSES	DATE
1	Please see above. There isn't much good about the new WEBForms and this isn't just trying to be negative. It seems like no one with the ability to do anything about this is listening or has taken the time to address the real issues. Try creating a transaction kit from start to finish and you will see all of the major issues that occur. Has no one done this? If they have why are we still waiting on so many of the changes that need to happen with this system. It is a piece of junk, throw it out and start again as you are running this system like the Phoenix pay system the government uses. Don't pretend there aren't major, major concerns and placate us with an update website that doesn't address our actual concerns. If you saw the level of anger and dissatisfaction from realtors it might motivate change. The social media realtor groups I am a part of have daily posts about the "terrible, shitty system we are being forced to use. If you want to have a candid, frank conversation about this please call me. It doesn't seem like you are hearing us and this will lead someone to go public with the issues. I doubt this is in anyone's best interest, but it is coming.	7/8/2020 10:03 AM
2	I preferred the old system. Not confident with this one.	7/8/2020 9:49 AM
3	Just needs a few more tweaks!	7/8/2020 8:45 AM
4	it's terrible. a big flop. let's stop making excuses for it. I'd take the old system back in a second	7/8/2020 8:26 AM
5	REBGV should be able to have its own version of CREA's Webforms whereby they can make changes on the fly. Its evident that CREA staff in charge of Webforms are in over their head.	7/8/2020 7:42 AM
6	This program has some great features BUT its not user friendly and Im not technology challenged. You never should have taken away our old program until you knew this one worked properly. It has been over 6 months now and its STILL not work properly. It now takes twice as long for us to do up contracts or listings. Very very VERY unsatisfied	7/8/2020 7:24 AM
7	When I save a font size on the subject waiver, it returns to small when I print it, and I don't like that.	7/8/2020 7:16 AM
8	one of the worst programs I have had to use	7/8/2020 6:36 AM
9	The speed of paragon is already slow, and this web form is just as slow. There are many cloud software out there and gives much quicker response. If you called this the state of the art, or even satisfactory, that would be really unfortunate.	7/8/2020 12:42 AM
10	I find it very nice to be able to populate Docusign from this platform. I find the system very unreliable when prefilling forms. Missing data, not all names on forms. Some is my fault as I keep forgetting that I need to press save after every change (annoying) when changing from one form to the next.	7/7/2020 9:56 PM
11	I now it is workable but haven't been able to do it yet so have to retype every deal and the saving becomes all confused.	7/7/2020 9:04 PM
12	I have fully embraced WEBForms and try to use all of the features that it has to offer. There are lots of good features of the app and I see the potential. I like the ability to create contacts and then select the contacts within the transaction. However, it would be helpful if those contacts were linked. I recently had to correct the postal code for a listing and had to do it in 3 different places - once changed in one place it should change in all places. I like that the MLS # can be changed when writing an offer for the same clients on a different property and all of the forms can be updated automatically. The forms need to be consistent and updated to allow for more than 2 buyers or sellers. In this day and age, multi-generations are having to purchase homes together in order for the younger generation to get into the market. There is no easy way to edit the forms to add extra signature lines. I have had to resort to creating two copies of the forms and have each set of two parties sign individual forms. I like the fact that we can share transactions between team members, but we should also be able to share clauses. I'm still having to work in my husband's login because I can't have the same clauses in my login unless I recreate each one individually - we have hundreds of specialized clauses which I should be able to copy into my login instead of cutting and pasting each one individually and logging in and out for each clause. It would also be helpful if we could assume identities like we can in Paragon. I am finding that our personal clauses seem to be duplicated. I'm not sure if that has something to do with categories/folders. I would also like to be able to search for forms and clauses in specific locations, i.e. just BCREA forms and just our personal clauses. STOP PASSWORD PROTECTING THE FORMS!!! It makes it really hard to create enough room to have four Buyers or Sellers signatures on the forms. The address and date formats need to be	7/7/2020 8:41 PM

consistent across all forms (not necessarily a WEBForms issue). The data fields need to be appropriately sized for the data that belongs in the field for example the deposit description field needs to flow to two lines instead of shrinking the font. Some forms have the unit number first and some forms have it after the street address. The MLC inserts the unit number in the street address field and then jams the street number and street name into the street name field (and cutting off part of the street name or number) which also leaves the unit # blank but inserts it correctly on the top of each page. Consistency is key!! Privacy Notice & Consent doesn't insert the client name(s). Can there please be a field for teams of two so that both names appear wherever the listing or selling agents names/signatures are required? I'm finding I have to create a contact that has both our names instead of having us as individuals and there is no place to include team names and team members required names for various disclosure forms. The shrinking font is very hard to read and will become severely degraded when copying or faxing which could leave us open to lawsuits. The app is so messed up my husband won't even use it as he just gets frustrated. I could go on and on forever but there just isn't enough space. THE MOST IMPORTANT THINGS ARE GET RID OF THE SHRINKING FONT; FIX THE TEXT FLOW SO THAT ADDING OR MOVING CLAUSES WILL REPAGINATE PROPERLY (this is Word Processing 101); ALLOW US TO INSERT PAGES BREAKS WHERE WE NEED THEM AND ALLOW BLANK LINES AT THE BEGINNING OF A FIELD SO THAT THE CLAUSES AREN'T JAMMED UP AGAINST THE PREVIOUS PARAGRAPH/CLAUSE AND ALLOW US TO HAVE INCLUDED ITEMS IN TEMPLATES GET PULLED OVER TO THE TRANSACTION. Sorry this is so long but I'm just getting started. All we want is an easy to use app (it now takes at least twice as long to create a contract even when using a template) THAT LOOKS PROFESSIONAL instead of a sloppy, mixed font type and size piece of garbage. Hire a competent group of programmers to start again and build this app right. I'm more than happy to sit with a programmer and show them all the inconsistencies and issues that I have experienced so far.

13	It should not have been launched until perfected. Forcing agents to take two steps backward and fixing the system on the fly is ridiculous. I can see and appreciate the end vision but there are too many flaws.	7/7/2020 8:02 PM
14	Overall it seems as though you need to click around the page a lot more to get to where you want to be and do what you want to do. When pages don't auto populate the info that's super frustrating. It's nice to see the FINTRAC form was updated so the ID number could be added. That was a hassle. Can't add a date to several pages as well.	7/7/2020 7:52 PM
15	It's needs to be WYSIWYG - what you see is what you get...it's the clunky unusable piece of software. It's ugly, it's slow and it doesn't work well	7/7/2020 6:38 PM
16	Needs to be totally redone with a system that works.	7/7/2020 5:56 PM
17	This program needs a lot of work still. Why the hell cant you figure out and save my name without it being in ALL CAPITALS. Why doesn't it save automatically, WHY WHY WHY. Just finished entering a listing and something happened and poof everything i entered was gone. Every time i open a new web form I have to go and change CAPS on everything so I don't look more important than my clients. Who had the brain freeze and decided this was better than what we had? why wasn't it put to a vote	7/7/2020 5:49 PM
18	Overall, the Helpdesk at CREA and LoneWolf has been very good. Thanks! In one instance though, I was very disappointed ("ANNOYED") with the CREA Helpdesk response, which bordered on arrogant, when I was basically "TOLD" that the date editing feature that we used to have in Legacy WebForms was unilaterally and selectively taken away and "that was that!" I WAS NOT IMPRESSED WITH THAT RESPONSE, so here's some unsolicited advice ... DO NOT FORGET WHO THE CLIENT IS! DO NOT DISRESPECT THE CLIENT! REMEMBER, THE CLIENT FUNDS YOUR EMPLOYER AS WELL! PLEASE REINSTATE THE DATE EDITING FUNCTIONALITY THAT WE USED TO HAVE! (Recall from my answer in QUESTION 7, above: The NUMEROUS Legacy WEBForms Documents used to have editable Date Entry fields that got removed in WEBForms 2019 - ANOTHER BIG ANNOYANCE, especially when preparing documents in advance for Manual signing, forcing me to manually do it in TRIPLICATE - GRRRR! (e.g. Disclosure of Representation in Trading Services, Privacy Notice and Consent, Disclosure of Risks to Unrepresented Parties)). In case the long answer from Question 7, above, did not properly display in the small field, here it is again: The following items need improvement: (1) The Mark-up feature (eg. striking out an old price often [i.e. more than 3x's] does not consistently display/print the Strike-out line after being sent out for signing) - VERY FRUSTRATING! (2) Inconsistent / Lack of Auto-saving is a REALLY BIG	7/7/2020 5:42 PM

FRUSTRATION! I'll be in the AuthentiSign document signing mode and I'll have to retrace my steps back to the Transaction level, make the edits, save to pdf, go back to AuthentiSign, import the saved pdf document, and then re-engage with tagging the document for signing. (3) Cells for REALTOR® and Brokerage in the BC "Notice & Acknowledgement" Form for COVID-19 does not save the data entered when sent to AuthentiSign - ANNOYING because it requires Manual Re-typing within Authentisign! (4) The NUMEROUS Legacy WEBForms Documents used to have editable Date Entry fields that got removed in WEBForms 2019 is ANOTHER BIG ANNOYANCE, especially when preparing documents in advance for Manual signing, forcing me to manually do it in TRIPLICATE - GRRRR! (e.g. Disclosure of Representation in Trading Services, Privacy Notice and Consent, Disclosure of Risks to Unrepresented Parties) (5) DISSAPPEARING HEADER MENU when editing Forms within a Transaction ... this forces me to exit and then re-enter the transaction to get access to the Header Menu (File | Fonts | Clause | Transaction Forms | etc.) functionality. (6) It would be nice to get Broker-Level User-Editable-Fields for High-Use In-House Forms to speed up the most frequently-used COVID-19 Buyer & Seller Health Disclosure Declaration Forms which are required for EVERY SHOWING! Thanks for asking for Feedback! Keep doing that! :-D

19	Pages should incorporate automatically, and information have a Realtor sit with the programmers as they don't seem to grasp how we use it !	7/7/2020 5:03 PM
20	Not happy. Waste of time and money buying into a system that is not designed for our purposes. Would love to know who owns the company and what it cost members.	7/7/2020 4:25 PM
21	Pagination is bad. Data input adds weird X's to boxes that I never checked.	7/7/2020 4:14 PM
22	I don't understand all the push back- its been fine for me	7/7/2020 4:12 PM
23	I hate the new program. Please keep the legacy version active so I can spend my time selling real estate rather the trying to unravel some programers disaster	7/7/2020 4:08 PM
24	It would be nice if I didn't have to type the same information in over and over again (Like emails) that won't save ever.	7/7/2020 4:07 PM
25	ITS SUCKS! When it was rolled our (very prematurely) we were told that the "bugs" would be worked out, but (for the most part) they have not been.	7/7/2020 3:57 PM
26	I am finding it very frustrating when working on a transaction, if I have two offers on one home I do not want to have to create two separate transaction kits for the same home. When I add a form and edit that form it should save as that form, and not revert to a previous saved form. For example deal number one is buyer A and B, deal number 2 is by your C&D. If I have entered a and b into a form if I download a new form and enter c and d when I save it it will be the names of C&D but when emailed will show the names A and B. We need to be able to download several of the same forms in one transaction kit and edit them and not have them revert	7/7/2020 3:51 PM
27	Can you look at the old program and take some tips on how it should work? It's an awful program - truly embarrassing.	7/7/2020 3:44 PM
28	After viewing the forms I have to go back home to switch to a different form and go back into that folder again. What am I doing wrong?	7/7/2020 2:52 PM
29	You can fill in a form exactly how you want it and then save it and when you go to print it or send for signatures it will revert back to information you have corrected and end up not saving any of the changes you made.	7/7/2020 2:51 PM
30	It's a program that Glitches and isn't reliable. Not really a simple program to use and navigate. 2/10 rating for me!	7/7/2020 2:29 PM
31	The continually changing fonts depending on how much is on each page is very maddening, and lack of consisting in formatting is terrible. For example, the Adjustment, Closing and Possession Date formats in the CPS Commercial Purchase and Sale contract has 2 different formats in 3 lines: May 2, 2020 then 05/02/2020 then May 2, 2020 again. All date formats should be long version of words and not just numbers like 05/02/2020, to avoid confusion when the month and day numbers can be confused etc.	7/7/2020 2:26 PM
32	liked the other version - much more easy to navigate even though I only used a few times. The font thing is irritating with this one for sure but once it's in templates it is ok	7/7/2020 2:17 PM
33	Above answers say it all. Thank you.	7/7/2020 2:01 PM

34	all in all, it has been an improvement but there are bugs that need to be fixed and or improved upon. -Adding an "insert original clauses" on forms would be beneficial for efficiency. -layout on the body of contract does not communicate well with "copy and pasting"	7/7/2020 1:52 PM
35	It's slow	7/7/2020 1:25 PM
36	Why can't we have English words instead of heiroglyphics?	7/7/2020 1:20 PM
37	Just fix it please, ... Very non trusting	7/7/2020 12:59 PM
38	It's a good program but has many flaws. I believe it was rushed out and not tested in Beta long enough with realtors that use the dam product. As always the VIREB CREA and Lone wolf did a crappy job of teaching how to use the program. When the teacher admits that there is a problem while teaching you would think that the program should not have been released until it was ready.	7/7/2020 12:54 PM
39	Information is very unreliable and causes so much wasted time. Webforms needs to be paired fully with paragon to transfer info better, docusign needs to be paired as well. Super unhappy with this system.	7/7/2020 12:40 PM
40	"This email may be monitored for training and quality control purposes". The current Webforms is clearly designed by geeks for geeks, the end user be damned!	7/7/2020 12:35 PM
41	NO	7/7/2020 12:33 PM
42	Repeated sentences and spelling mistakes in clauses.	7/7/2020 12:30 PM
43	Having been a realtor for over 38 years this was the worst update I have ever had to deal with	7/7/2020 12:09 PM
44	This is the worst roll-out of a professionally used legal document, I'm embarrassed that all of our time, clients time and our staffs time has been taken up with sorting through these issues. Not impressed.	7/7/2020 12:02 PM
45	Preferred the older system better but it is slowly fading from memory.	7/7/2020 11:59 AM
46	Not as good as the original from 10 years ago	7/7/2020 11:56 AM
47	Form names are extremely frustrating. Maybe alias names could be used.	7/7/2020 11:53 AM
48	Please listen to the realtors as there are too many flaws in this program to list, needs major improvement	7/7/2020 11:45 AM
49	Does not auto populate names in signing area consistently. Clauses and forms are harder to find, taking a lot more time to complete. When adding clauses they do not carry over to a new page but just get smaller in print, which is harder to read, especially for elderly clients. Does work well with e-sign.	7/7/2020 11:41 AM
50	No	7/7/2020 11:34 AM
51	This is a very user "un-friendly" system. I am extremely disappointed the old system was replaced with a much worse option!	7/7/2020 11:32 AM
52	The whole system is clunky and a waste of our precious time to switch to an inferior product. Why Crea has put us all through this unnecessary change is a mystery. Feels like a frustrating make work project. Why wasn't the old system that we already paid for and were used to not just updated a little? Add a new feature. We did not need to go 10 steps back to be new.	7/7/2020 11:23 AM
53	Standard font sucks. Small size sucks You should reduce the number of choices. I use Helvica at 11 and it always look good and the right size. Plus having to change it for form Good ideas with webforms. MAke is simple make easy.	7/7/2020 11:22 AM
54	It has been a pretty frustrating transition. The clauses show up sometimes in my templates, and not in others. The fact that it doesn't auto save is frustrating.	7/7/2020 11:14 AM
55	this program still needs a lot of work	7/7/2020 11:11 AM
56	Its just not as user friendly. I am not adverse to change but this change has been a bit frustrating.	7/7/2020 11:09 AM
57	It was easier to use the old forms. I am getting more confident in using the new webforms	7/7/2020 10:59 AM
58	the new webforms is not a good system it is complicated, frustrating and makes things more	7/7/2020 10:53 AM

	challenging. This is a hard enough profession as it is. Next time ask if the users want a change before just doing it. Was a waste of time and money	
59	Make it easier to use and migrate to authensign	7/7/2020 10:44 AM
60	Although I did take a webinar on the new Webforms. It still managed to cause me grief trying to load new forms. It seems to be very user unfriendly as opposed to the last format of Webforms. As Realtors our paperwork should remain consistent with minimal issues. This software should be scrapped and a newer system implemented based on the year 2020.	7/7/2020 10:44 AM
61	Need a completely new system.	7/7/2020 10:39 AM
62	It is not acceptable the information you input is not always there when you print	7/7/2020 10:38 AM
63	it's been frustrating to work with. Much information is not auto-populating correctly and page numbers don't seem to be working. For deals involving a real estate team, sometimes no information would filter into a contract or not correct information.	7/7/2020 10:36 AM
64	inconsistency in not adding all team members or PREC designation on forms is very annoying	7/7/2020 10:36 AM
65	The old one was way easier to use	7/7/2020 10:35 AM
66	Go back to the previous version, nothing wrong with it.	7/7/2020 10:33 AM
67	should NEVER have been launched. some things are good but the basics like properly autopopulating documents, PREC after agents names, numbering pages etc. is so basic yet is not functioning. and it should properly function on all devices!	7/7/2020 10:33 AM
68	It would be nice to see an apology go out for the abysmal roll out of this software that is slowing agents down and in many cases creating instances of professional negligence since the software is so weak and has bugs throughout that remain unaddressed even as I submit this tid bit of feedback. Most agents won't say anything because they're too busy and just have to cope with the incompetence of whoever decided to roll out this software instead of the old version- which although not great, was at least stable and didn't randomly not populate info or make your contracts illegible. Send an apology and demand a deal from the "service" provider since they have not really provided the service yet.	7/7/2020 10:32 AM
69	When emailing the contract it comes over in individual forms - it would be good if you could choose the email as one combined form	7/7/2020 10:31 AM
70	I find it frustrating. Seems as though one time it works well and I think, "I've got it!" Next time, everything goes wrong!?!? Just really reserved about it. Under pressure, no more writing a contract in 15 minutes because everything is so readily accessible. That's tough. I think I appear quite unprofessional with clients, as I struggle	7/7/2020 10:29 AM
71	Why did you have to fix something that was not broken?	7/7/2020 10:29 AM
72	It is overall just very inconsistent. Page numbers and addresses can accidentally change and auto populate completely wrong things as you type the contract. Can't type Fintrac on proper lines without printing and doing manually, same with other random forms. Was supposed to be easier than last webforms but just made it more complicated with features that aren't needed and riskier as it auto populated mistakes consistently.	7/7/2020 10:29 AM
73	Last program far superior don't understand why it was changed	7/7/2020 9:29 AM
74	Yes you should all be Fired !!!!!!!	7/7/2020 8:59 AM
75	yes it is a horrible program the old one was simple to use and was user friendly . this is not	7/7/2020 8:54 AM
76	Go back to the drawing board,	7/7/2020 8:48 AM
77	Doesn't always populate the right information when you load a CPS with MLS, have to go back and constantly review and make changes. Even when changes are made and saved it will repopulate the wrong information. This happens a lot with the Realtor representation section of the CPS it will put in my name for both listing agent and selling agent and when you change the name and save it won't make the changes.	7/7/2020 8:11 AM
78	It never should have been rolled out without being tested more thoroughly	7/7/2020 7:51 AM
79	It is cumbersome. Too many steps required To do what the old webforms did easily.	7/7/2020 7:34 AM

80	Terrible	7/7/2020 7:15 AM
81	It's terrible. How could you have done us so wrong? I lost an \$8,000 commission because the other realtor couldn't figure it out and I lost the deal because of the time delay for initials. How could I possibly be happy about that?	7/7/2020 6:43 AM
82	Unbelievably unreliable. So many things wrong I would need to write pages. A couple..you can not fill out any form, save it and then rely on the trust that the information will be there when you go to print it.. even if you save it to the computer. Auto populate does not have PID. Page numbers, auto populate pages when needed. I have had subjects carry on under the first page whereby they don't show up when printed. Very dangerous for us legally. I print a blank form and write them in now.	7/7/2020 1:04 AM
83	Very unsettling to be writing a legal contract where you have to constantly check and recheck for errors. I trusted the old webforms - I dont trust the new webforms - and the fact it actually takes more time now makes me less efficient	7/6/2020 11:33 PM
84	on the CPS form, the possession time line doesn't allow enough space to write "upon transfer at land title office".	7/6/2020 10:04 PM
85	In general I find it very easy to use I don't like when it auto populates with the wrong information and dates etc.	7/6/2020 6:06 PM
86	It's not user friendly. It's not intuitive, in this day and age if you can't make it intuitive you should probably get into another line of business.	7/6/2020 5:35 PM
87	Very frustrating when the incorrect information shows up. Even worse when you don't notice the wrong information until its too late.	7/6/2020 5:05 PM
88	All pertinent info from MLS should auto-populate. Names etc should carry through to all the various forms. Page numbers should auto populate. Default font should be something more legible.	7/6/2020 4:31 PM
89	It has slowed the realtor process down for doing their jobs. The on going problems with population of information is going to get someone in trouble if they miss the problem. The total frustration that the industry is having is unacceptable, time consuming, unprofessional and lacks understanding of what is need by the designers.	7/6/2020 4:18 PM
90	It needs a lot of work	7/6/2020 3:33 PM
91	I know without a doubt that what members want or need is of no concern of CREA. You should stop sending out these survey's none believes that CREA is interested in anything but collecting dues	7/6/2020 3:26 PM
92	Transaction kits is a real step back from Webforms. It isn't smooth at all. It misses information, it has USA format that is not useful, when you create office transaction kits and clauses they consistently not show up in the transaction kits. it takes atleast 10 minutes longer to use than the old webforms. This program has alot of problems and shouldn't have been implemneted until it was perfect.	7/6/2020 3:16 PM
93	Would like the ability to change the color of type without changing all the type. For example If main type is black , and wanted a date red. Ability to add the Agents signature on the forms when the Agent creates the form	7/6/2020 3:16 PM
94	Yes - Do not release beta programs to us before they are a finished product	7/6/2020 3:04 PM
95	many area of the platform are awkward and inefficient including trying to add forms within the same template for the same listing	7/6/2020 2:55 PM
96	It would be helpful to have any updated forms highlighted or starred on the list to highlight that it has been updated.	7/6/2020 2:53 PM
97	Please fix!!! There have been so many issues!! Information disappears and forms don't populate correctly. Fields not able to be filled in. Auto populating when making a duplicate doesn't work and only changes a few fields.	7/6/2020 2:52 PM
98	not user friendly!	7/6/2020 2:35 PM
99	I feel like launching the new webforms was premature. Next time we switch over to new software, it should be tested by professional who will be using it. Maybe offer them some	7/6/2020 2:33 PM

	incentive for their participation? Still lots of bugs in the new webforms and I don't want to spend the time involved in highlighting all of them.	
100	fix everything	7/6/2020 2:32 PM
101	The new webforms sucks...	7/6/2020 2:29 PM
102	Preferred the old system	7/6/2020 12:58 PM
103	The side bars for navigation are confusing and there should be a better all in one tool bar.	7/6/2020 12:51 PM
104	I don't like the new WEB Forms	7/6/2020 12:47 PM
105	I find it extremely frustrating and time consuming, even when you save after each form, it still will go to authentasign blank.	7/6/2020 12:47 PM
106	The forms look good on the screen, as soon as I print them out look totally different either in PDF or on the paper. The fonts and sentences keep formatting themselves, sometime producing mistakes that I can't fix and my clients point them out.	7/6/2020 12:30 PM
107	This should have never replaced what we had until it was running without glitches. This webforms should be replaced with something similar to what we had before that was working without problems. So whomever thought we had a system that was outdated, it sure worked a lot better than the current system. Very disappointed I assume we will be stuck with this.	7/6/2020 12:16 PM
108	I don't like the segmentation of addresses, names, etc on the forms. It takes too much time to keep tabbing to the next segment and makes the filled-in form look too spread out. I also should be able to "file" closed files instead of having to scrole through them to find current or open files that I need to work on. Those little boxes are a pain - I much preferred the old web forms format.	7/6/2020 11:49 AM
109	no	7/6/2020 11:46 AM
110	Not well setup for Teams	7/6/2020 11:44 AM
111	It's laughable how bad this is compared to the previous program / platform. Like we went back in time	7/6/2020 11:25 AM
112	I can usually navigate through and spot the errors before my client and ensure I fix them. But some our less-techy members are extremely frustrated - rightly so - and these seem to be the types of agents who are not going to fill out a survey. I think the issues are worse than you may think because a huge portion of the people having issues are more likely to rant on Facebook then to actually take the survey and let you know	7/6/2020 11:22 AM
113	Without reliable saving of changes to forms, new webforms is a huge liability	7/6/2020 11:11 AM
114	Please return to legacy	7/6/2020 11:09 AM
115	the old one was way better.	7/6/2020 11:09 AM
116	This is a very cumbersome system, with many problems. Why are we the Beta testers.	7/6/2020 11:04 AM
117	See point 7. You should be able to add frequently used forms to a list. Important that bugs get fixed to address reliability. Forms are useless to me if I double check through them before sending to signatures and then still have to triple check and use markup to fill out fields that show up blank as a surprise. Uses a lot of time. A huge problem for legal forms.	7/6/2020 11:03 AM
118	Please fix the glitches we have asked you to do. Many agents have created detailed lists of areas which don't work.	7/6/2020 10:49 AM
119	Old forms were far superior.	7/6/2020 10:46 AM
120	This was a step backwards!	7/6/2020 10:13 AM
121	Really like the Authentisign . Font is too tiny on Conditions and Terms form. It won't change even when adding a page.	7/6/2020 10:04 AM
122	Revert back to the old webform's or improve the new existing one.	7/6/2020 9:48 AM
123	It's such a disappointment. I am not joking when I say that anyone involved in this design and implementation should be let go. The previous version worked excellently, this version is horrendously unsatisfactory!	7/6/2020 9:30 AM

124	Please bring back the old version as this version is completely unacceptable. I'd like to be introduced to the piece of shit person who programmed this new version, and severely kick him in the balls.	7/6/2020 9:12 AM
125	Total garbage. Slows down work flow, inconsistent and unreliable. Difficult to navigate. Missing many features from previous version. Too many bugs to even mention. It's clear these issue are not going to be resolved as the feedback from members has addressed these issues many times. At the very least, turn the old web forms back on to give people the option of using that.	7/6/2020 9:05 AM
126	Please simply and improve!	7/6/2020 8:58 AM
127	-	7/6/2020 8:50 AM
128	Looks like alot of potential but still seems in beta mode. Scared that legal information or something on a contract will look right and then change at printing causing lawsuits	7/6/2020 8:47 AM
129	The program is terribly unstable. Clause library most of the time is unavailable. MLS population almost always doesn't work. This program makes it harder for me to do my job. We pay to have tools to make our job easier and consistent and this program is honestly just terrible. When I started, we used Webforms classic and it was stable and consistent which is what we look for not A bloated program that doesn't work. I'm not against change, but I am against a product which was clearly underdeveloped.	7/6/2020 8:43 AM
130	Legacy Version was much more reliable and the New Webforms was completely unnecessary.	7/6/2020 8:13 AM
131	This system was not thought out or tested by any agents... it adds time to my day everyday to check double check and fix the forms... it doesn't save or make the changes after you've saved... it's really embarrassing and not professional at all.	7/6/2020 8:06 AM
132	It's awful. As a majority we hate it and no one is listening. Go back to the old, it was just fine. This system is a straight up joke and you guys don't seem to care one bit. We hate it!!! It's cumbersome, it doesn't do what it should and it makes mistakes that make us look unprofessional. Enough is enough!!!	7/6/2020 7:55 AM
133	Too many steps and layers to navigate back and forth, working, saving, adding, viewing, printing, sending to docusign --- all require me to open more steps and go backwards and click multiple buttons.... just YUCK	7/6/2020 7:51 AM
134	Leave it the way it was before you thought it was broken! Very frustrating system!	7/6/2020 7:51 AM
135	Please give us the old webforms back. The new one lacks flow with huge reliabilty problems. It is not intuitive at all and feels like you need to relearn it every time. It has made writing contracts a terrible experience.	7/6/2020 7:36 AM
136	get rid of it and enhance the old system.... this system is brutal to work through and now that I know I have a choice I will go back to using the old system...	7/6/2020 7:11 AM
137	Garbage	7/6/2020 5:42 AM
138	It shouldn't take hours of my time. Really dislike this program. Old program was much more user friendly	7/6/2020 3:19 AM
139	Can't print from edge If document not saved when going to webforms it comes up blank.	7/6/2020 2:21 AM
140	This system has zero reliability. I have many concerns, though the chief concern is that I can save a document, see that it is saved, then I will print it and find the document has changed or if I try to store it electronically it also fails to save properly. This leads me to double and triple check everything. I have zero confidence. I have used many computer systems in my working career and I have never seen something like this happen. I find it unbelievable that we have to rely on this system. Please fix it. It needs to be fixed in so many ways. This is just one element that needs to be fixed. This system makes all of us look foolish and incompetent.	7/6/2020 12:41 AM
141	Get rid of the new web form	7/5/2020 11:39 PM
142	What I do not understand is how you take a well working program - that had very little issues, and MESS IT UP BEYOND RECOGNITION? Like how? and WHY? And there were things that worked FINE when you first started up, that do NOT work ANYMORE? how? why? Like seriously! Its an EMBARRASSMENT to the industry. You have made us look like FOOLS to our clients. We cant even produce a professional looking contract now? You cant make the FONT SIZE THE SAME????? COME ON!!! You cant put some more space between after the price on	7/5/2020 11:28 PM

the listing contract? How did the page numbering disappear? How come when it autopopulates it populates the OLD seller and the OLD realtor, and it WONT let me delete them so I have to WHITE OUT the names on the contract like its 1992!?!? I am embarrassed and you guys should be ashamed. I dont know a realtor in BC who isnt livid and embarrassed about webforms. Its the ONLY conversation I hear. end of rant.

143	It changes details in forms as I add them to be signed in authentisign. Very frightening to be sending documents with errors to clients. Mortifying too!!!!	7/5/2020 9:51 PM
144	Take our complaints seriously. This software needs to have major changes and improvements made to it. Periodically emails come out saying that various "improvements" have been made & they list said improvements. However, I usually find that the "improvements" have not resulted in any changes or fixes to the existing problems.	7/5/2020 9:48 PM
145	Horrible to us , freezes and duplicates.	7/5/2020 9:07 PM
146	we should use Canadian English not American language like "escrow" "State". Apartments require space for unit number to be inserted	7/5/2020 8:03 PM
147	I wish we still had access to Legacy until all of the bugs are worked out. There isn't a time where I am NOT cursing this stupid program. Every time I use it is has glitches. What is the point of all of the NEW fancy features it can supposedly do if the simplest ones do not work. How about remembering sellers names from form to form in a kit. Wow wouldn't that just be soooo swell. How about having the dates remembered or a spot to fill in the date instead of having to write it in by hand with the writing tool that is hard to line up or even know if the writing has even made it into the document. This program is a HUGE FAIL! Shame on you for making us work out the bugs on this less then adequate program. Nothing works properly. And don't forget to switch to chrome or else you may loose the top bar to go between forms or save or do anything. The new webforms is a JOKE. Shame on you CREA for forcing this garbage on us and still expecting us all to work as efficiently and professionally as we have been. Like our industry isn't stressful enough. Now we have to fight this program to work for us. Serious FAIL. I want to see Legacy activated again until the bugs are worked out. Time is of the essence unless you have to use Webforms.	7/5/2020 7:51 PM
148	Please bring back the old one. There is too much wrong with this one. It has made work, way more difficult	7/5/2020 6:23 PM
149	Be better...	7/5/2020 6:01 PM
150	The previous version was much more efficient. I'm most dissatisfied that when looking for forms you have them all hogged paged into specific boards. Shouldn't all the forms be the same through out BC, not really providing unity? Please make the CPS possession date text friendly. Most of us have to hand write "upon completion" after the fact. Please look into that if one changes the MLS number on an old offer the new information doesn't fill in, pretty much have to re start a new transaction kit. When fill or save the CPS the subjects on the form when printed is all garbled. For a new version this program should be way more advanced and efficient.	7/5/2020 5:03 PM
151	Authentisign integrated with Webforms now has issues with the signatures. Even though I save the Buyer or Seller in the contact information with their email address, the email address never saves. I have to go back in and enter it again to be able to send it to my client. Another issue is on a listing contract, it keeps automatically putting an initial box for my initials where the seller would initial.	7/5/2020 1:47 PM
152	I have filed more bug reports against this product than any other product I've ever used. Progress is very slow when it comes to fixing bugs. LW's testing seems to be non-existent.	7/5/2020 1:37 PM
153	The amount of extra time wasted in having to proofread every time a change is made, and again after it's been sent to docusign or any other platform to see if it's made changes on its own is unbelievable. That we can't trust that what we've written will remain correct or consistent is ridiculous. These are legal documents that we're asking people to sign and if we can't trust that the correct information will carry through, then I don't see how this program helps us. In fact it puts us and our clients at risk.	7/5/2020 10:58 AM
154	Please fix the issues! Every single time I use it I am frustrated. The old Webforms was WAY better... I think you've tried too hard to add too many features when it needs to just be an efficient program for forms. The font size always being changed when printing the form infuriates me to no end!! It doesn't even matter what size you choose because the program will	7/5/2020 10:45 AM

change it anyways. I've had several clients who can't even read the clauses because they're too small!!!! The new Webforms is honestly quite terrible.

155	This is a useless system, we as Realtors in British Columbia were not given the opportunity to select or test the system before implementation is silly as we are the ones who are paying for this system. Why do we have to use this system when we already had a good system the previous WEBFORMS. We would like to be given the choice of using the LEGACY WEBFORMS please!!!! Thank you.	7/5/2020 10:45 AM
156	Its shocking the system was rolled out with so many bugs. It's also troublesome to be this far in and still have so many problems.	7/5/2020 10:35 AM
157	Very difficult to use. Does not auto populate info correctly from listings and hard to find clauses and issues copying and pasting past clauses from previous kits. Not user friendly at all.	7/5/2020 9:42 AM
158	Don't release it until you've tested it	7/5/2020 9:25 AM
159	The fact that it has been well known for quite some time now that there are many issues with the system and nothing has been fixed blows my mind. The problems with the system have been there since the new webforms was launched and they are still there. These kinds of fixes should not take that long. Lone wolf should be ashamed of this disaster. In any other industry this would have been fixed much faster or the developers would have been fired and a new, better, system would be put in place. For some reason we chose to just work with it and figure out ways to work around the bugs. Utterly disgraceful!!! I have worked for tech companies before and know for a fact that this would never fly.	7/5/2020 7:55 AM
160	When I go to form CPS-Residential, Insert Clauses, System Clauses I can only see "Victoria Real Estate Board". I want to see the clauses from (1) my board (REBGV) and from (2) all real estate boards in British Columbia and from (3) all real estate boards in Canada.	7/5/2020 7:53 AM
161	When I sign into Paragon and Webforms you know who I am and what real estate board I report to. When I search for a form I only want to see my real estate board. It is frustrating to filter through filter through information which doesn't apply to what I need. I would appreciate having a choice of what language I would like to see the forms. I don't want to see every language the forms are completed in, only English to reduce the noise level and frustration. Please keep things simple and easy to use. Give me a choice of what I want to see and eliminate or at least reduce the noise. Thank you.	7/5/2020 6:34 AM
162	Not an intuitive program. Very frustrating to use.	7/5/2020 2:04 AM
163	There are bugs in the system that were not there when Webforms was administered by the Fraser Valley Board. It is not as easy to use nor as reliable as it was previously.	7/5/2020 12:46 AM
164	Scrap it. Cut your losses and find another provider.	7/4/2020 9:54 PM
165	All I can say is thank goodness I have 2 assistants because the new webforms would make me suicidal if I had to do my own contracts. It takes my assistants much longer to prepare offers now. The last thing a busy realtor needs is this. I really don't understand what was wrong with the old webforms it was way better. Changes made to our systems should be driven and developed by agents. This change was definitely not.	7/4/2020 9:38 PM
166	Searching for the forms I feel it should pop up easily	7/4/2020 9:30 PM
167	A very big inconvenience to all realtors, not properly developed and not realtor friendly. Saying sorry- is not enough all the time, this is outrageous, should not have been forced on us. Our work is on the line, this adds stress to our lives, which we don't need.	7/4/2020 8:39 PM
168	so disappointed that even with all the complaints arising in BC (I am active on the REBGV Facebook page and the BC Realtor Corner Facebook page, and there are tons of complaints), that so many of the complaints have still not solved the problems. Any computer program that is VITAL to our clients and to the careers of Realtors that is not nimble and adept enough to be easily changed to solve a consistent problem is frankly a terrible program to have selected. There is a lot of resentment that we are paying for it, so are the real CLIENTS of this system, and we can't get the system to always reliably work.	7/4/2020 8:27 PM
169	Good start but it's taking a long time to fix bugs. I don't trust it anymore.	7/4/2020 8:20 PM
170	It is upsetting when I use the program and it does not work. It is more upsetting when I read my fellow realtors complaints about it on social media ALL THE TIME.	7/4/2020 7:40 PM

171	no	7/4/2020 7:15 PM
172	n/a	7/4/2020 6:57 PM
173	I like the old webforms better. Better usability and intuitive as was user friendly.	7/4/2020 5:43 PM
174	Get a new system	7/4/2020 5:36 PM
175	No prefer the old system	7/4/2020 5:22 PM
176	1. Not reliable. You scared that once you saved and open again clauses and thing you input has gone missing. 2 Font system not good, change of look of the contract once downloaded in Authentisign,. 3 Items saved in templates not saving and disappearing. The whole point of template is so you don't keep on filling up the same form all the time. Including check marks, Realtor Name and Brokerage, Etc. 4 Email address you input in contacts not automatically transfered in Authentisign, 5. Once you add clauses not automatically goes to next page and current page font gets smaller and smaller. 6. When creating CPS Addendum on Subject removal, I usually copy and paste my original contract so I don't miss a thing , the whole clauses doesn't paste as if there's limited number of character that you can only paste in the CPS Addendum . 7. Dates Automatically turn in numbers which doesn't look professional and confusing, needs an option to write the word of Month. 9 Privacy Notice Form dates not fillable .	7/4/2020 3:15 PM
177	The only issues that I've had has been the autopopulating - and sometimes I have a hard time searching the clauses, but it may just be because I don't know the wording used or what to search for.	7/4/2020 2:53 PM
178	More training pls. Still confusing	7/4/2020 2:44 PM
179	Don't understand why a new webform was even necessary when the old webform was a far superior program. Ever since the new webform rolled out it has made my life as a REALTOR a real nightmare. Have been so stressed. New webform is so time consuming and not user friendly. Makes me feel like I am starting from scratch. Having to re-input all our precedent contracts and clauses. What a really waste of time, money and energy. Our fees have been wasted. No one is looking after our best interest. This program is just as bad as the Federal Govt's Payroll system. Its a real joke and embarrassment. My clients are shocked that we have such an archaic system. This program can't even do basic wordprocessing functions - pagination, changing fonts. Challenges of auto-populate. The dates are a joke 02/11/20 is this February 11, 2020 or is it November 2, 2020. Our contracts are legal documents that need to hold up in court. Let's get to the bottom of this. Such an embarrassment to our industry!	7/4/2020 2:44 PM
180	I like the old Webforms	7/4/2020 2:37 PM
181	Too many steps with this program. I was happy with the previous webforms program. Too many thngs all over the place incl. looking for my saved transactions and/or forms etc. Too many detailedes - not needed. Very hard to remember where all the forms are - under CREA, or BCREA, or REBGV, etc - and sometimes when typing the name of a form, causes several forms under diff boards to show up. The system should KNOW that I belong to the GVREB when I sign on with my "V" number. So only "MY" forms should show up. Very frustrating - even though I took the Webforms course twice!	7/4/2020 2:16 PM
182	Please make this work seamlessly so we don't look like idiots & take twice as long to do our job. Thanks so much:-)	7/4/2020 12:43 PM
183	Fix it!!!	7/4/2020 12:07 PM
184	I have been licensed over 40 years & this is by far the WORST system ever forced on us!	7/4/2020 11:52 AM
185	The system was launched without the product being fully ready. I have taken the REGBV course and on line tutorials - worst system ever!!!!!!- For the professional body we are, Webforms is terrible and I am a computer savvy Realtor. Last time I called the help line I got a call back saying no one was available to help. The delay made me look unprofessional to my Buyer and added 3 hours or additional work to my day. Why would only the Victoria Real Estate board clauses be available when I am a member of REGBV. Quite frankly, the way this whole system has been handled by Lone Wolf and CREA is reprehensible.	7/4/2020 11:50 AM
186	It's honestly terrible. I can't think of a single element of it that's actually an upgrade. It takes longer to put together a contract, the autopopulation of fields is a nightmare of wrong info, pagination and font size is all over the map, it's slow. I'm shocked the board would push this 'upgrade' live in its current form.	7/4/2020 11:42 AM

187	Many forms' dates and names need improvement to allow us to type on them.	7/4/2020 11:34 AM
188	Need improve significantly	7/4/2020 11:24 AM
189	This is horrific. There is nothing better about the new one and so much worse. Other than the obvious problems, the fact that previously entered information can randomly disappear is simply unacceptable. I can't understand why anyone in their right mind would ever choose to move to this version of webforms. It is a huge burden for us and a liability when the previous version worked fine.	7/4/2020 11:21 AM
190	My problem is , when you write an offer for same buyer on different time on different property .. its NOT easy and friendly system . but on Legacy system , we just changed #MLS so easy and quick .	7/4/2020 11:06 AM
191	To say I HATE the new WebForms is a gross understatement. Far too complicated!	7/4/2020 11:05 AM
192	Please stop brushing everything under the rug. There are many unsatisfied realtors who need this program to work so that they can make a living. We carry enough stress in our day to day dealings and the last thing we need is for the tools (main tool) of our trade to be so faulty. It's tough to be competitive when you need to generate forms in the 11th hour and and the program doesn't function as it should. I appreciate you for giving me the opportunity to express this message loud and clear . I trust there will be a complete overhaul of the system. I am completely dissatisfied with the current system. The old webforms is a great example , if you need one, of how a system worked well. Thank you	7/4/2020 10:30 AM
193	I feel that there was nothing wrong with the web forms that was used in 2019. The current web forms is far more complicated and it doesn't do anything more than the web forms of 2019 did. Right now, I am not aware that the new web forms has any training available for it and that is very disappointing. I see no online training and as long as the coronavirus is up and running, I see no classroom instruction. How do new real estate agents and agent needing a refresher now get training in this new web forms?	7/4/2020 10:23 AM
194	sometimes slower than I like	7/4/2020 10:20 AM
195	mls info does not populate. page numbers do not display. some items do not display when printed. things do not always get saved properly.	7/4/2020 10:15 AM
196	Same Font Size and the Flow of Input to another Page as required is #1 in my Books ...	7/4/2020 10:13 AM
197	nil	7/4/2020 10:09 AM
198	the signing process is a bit confusing, asking client's email, initials few time when you think you sat it up already. you think you saved but it is not. next time when you want to work the same transaction, you have to put in the email address and initial again,,//	7/4/2020 9:55 AM
199	Horrible! Needs to be fully revamped. Can't trust it at all.	7/4/2020 9:48 AM
200	The people in charge should 100% be fired. No question about it. We can make it work, but it is nowhere near as useful or user friendly as the old version. It is a large step back and was obviously created by people that had never seen nor used the old version. TURN IT OFF and lets go back until the new one is at least as good.	7/4/2020 9:41 AM
201	Worst platform ever implemented!!! Forms do not save information just typed in even when you click file and save. It does not autopopulate anything properly and forms never download without at least several error messages that force you to go back and start all over again!!! PLEASE PLEASE PLEASE GO BACK TO THE OLD WEBFORMS!!!	7/4/2020 9:30 AM
202	Whoever or the powers-that-be had absolutely no right implementing this system when there are so many problems with it that should have been ironed out before we ever converted to a new system. It's irritating to think that I am paying for a system that most often does not work.	7/4/2020 9:29 AM
203	What's the point of choosing the board to start with if we have to again choose from the forms? not very well thought out whoever designed the workflow. Double doing certain things. If I'm from REBGV, I don't and shouldn't use forms from other boards. Some of the forms do not add new pages, instead it will just let you scroll down to view the extra... well, the end result is not to let clients view on the web but to print, so adding scrolling function is pointless. Also pages don't add page numbers automatically... not sure why it is designed to be manual. Just more chances to make mistakes or left blank. These functions should be tested before release as they might not be easily fixed by some. The entire interface is not user friendly nor intuitive.	7/4/2020 9:23 AM

If a technical person like myself who has computer science and programming background can't figure it out on a 3rd glance, and had to rely on manual to dig out some basic functions, this is not well designed nor well tested by actual daily users.

204	I love the checklist aspect, otherwise every other feature that was changed is much less efficient and user friendly. I'm actually shocked that such a robust and expensive system could be so lacking.	7/4/2020 9:22 AM
205	i like old form in term of get used to.	7/4/2020 9:21 AM
206	When I autopopulate my name or information into places it comes along with a random address from a prior form and autopopulates the address of the subject property as well.	7/4/2020 9:18 AM
207	Sometimes the changes won't save fast enough. So when I send it to DocuSign, I don't see the changes.	7/4/2020 9:06 AM
208	problem reported, acknowledged by CREA with ticket created & nothing more done, now shows as "record not found"	7/4/2020 9:05 AM
209	Kindly bring OLD Web Forms back	7/4/2020 8:58 AM
210	Let's be consistent, too many changes, too much emphasis on technology and we have lost the human touch (Feelings). Everything is Rush! Rush and Huss! Huss!	7/4/2020 8:55 AM
211	should be back to old system almost need an assistant to fill in the forms.....too involved ...too many steps....searches not logical for realtors	7/4/2020 8:55 AM
212	Destroy it with a baseball bat then burn it and throw thr remains in the deepest part of the ocean.	7/4/2020 8:52 AM
213	This system is totally flawed, it is junk!	7/4/2020 8:46 AM
214	Go back to the old one it worked!	7/4/2020 8:43 AM
215	It has potential, but this is the buggiest piece of junk I have ever worked with, and it was clearly not Beta'd at all. Given that I can be sued for what goes in that contract, shouldn't I know what is in that contract? Shouldn't I be able to depend that the info I put in is actually there? Shouldn't I be able to depend that there is no "phantom info" added?	7/4/2020 8:38 AM
216	Please revert back to the previous Webforms system. It was far more intuitive and superior in every way.	7/4/2020 8:35 AM
217	Generally, in its current form, it's very unreliable, and several steps backward from what we were using before. I have to check, and double check to make sure information is accurate that should be automatically populated. Very frustrating overall. I don't know why it would take so long to address what should take only a short time to fix.	7/4/2020 8:22 AM
218	The person(s) who decided to adopt this new WebForms when it was obviously not yet completed should be fired.	7/4/2020 8:21 AM
219	Need a better system. Very poor technology.	7/4/2020 8:21 AM
220	Help make it easier for buying side by allowing use to change the MLS number and the existing transaction auto populate new information. Client information should all be filled out after you fill out 1 form with info.	7/4/2020 8:17 AM
221	Only that i find it extremely cumbersome and I use my office website forms now.	7/4/2020 8:16 AM
222	It is not that great. Preferred office clauses all in one location for me to access .	7/4/2020 6:42 AM
223	I don't like to take advantage of this system.	7/4/2020 3:42 AM
224	mind boggling that it was forced upon us when it wasn't ready for production	7/3/2020 11:03 PM
225	Overall very satisfied.	7/3/2020 10:52 PM
226	VERY GLITCHY. I have to "print preview" EVERY.SINGLE.TIME. to catch mistakes as the screen is not WYSIWYG. It can "look" fine on screen but print without information I have clearly typed!!!!	7/3/2020 8:54 PM
227	Yes - it definitely wasn't thought out very carefully - I am still waiting for patches to be done from months ago when I asked that they needed fixing - it is very slow and I shouldn't have to double	7/3/2020 8:54 PM

check what should be going in correctly and doesn't. It takes a lot of time and effort to use this system - I have wasted a lot of time that I could have been doing other things.

228	No. Simply too cumbersome	7/3/2020 7:06 PM
229	I think when a new program such as this comes out and we are forced to start using by a certain date it should be flawless. This program is cumbersome and awkward to use at best. Also it is totally unreliable and inconsistent. Why is it when certain options (such as auto page number population) just to mention a small item comes up and its brought to your attention that you dont FIX IT! In times that Realtors have a hard time with business anyways it looks awful on us when our contract looks like it was designed by a pre schooler...use some common sense... not at all happy with this program..... great now i have Matrix to look forward to!!!!!!!!!!!!!!!!!!!!	7/3/2020 5:03 PM
230	the program needs auto prop additional pages when needed!!!	7/3/2020 4:54 PM
231	Fix it, currently takes about 2 hours to create one transaction due to form finding, inconsistency, difficulty in adding clause pages and triple checking. Old webforms worked better	7/3/2020 7:57 AM
232	Why do we have this unquenchable need to fix thing that aren't broken?	7/3/2020 7:55 AM
233	It's not ad user friendly a the old system	7/3/2020 7:37 AM
234	The old webforms worked way better	7/3/2020 7:36 AM
235	Get rid of it!	7/3/2020 7:33 AM
236	It's terrible. We have gone backwards with technology. It is not user friendly	7/3/2020 7:33 AM
237	Way too many stupid symbols. Somebody thought this was a good idea....losing the will to live	7/3/2020 7:29 AM
238	It should sync up better to paragon like the old webforms so that when you're on a listing and wish to make an offer, you can click the webforms icon and create a new transaction for that listing, auto populated just like last time. Ultimately it's just a downgrade from what we had before, and viewed as an extraordinary waste of money. To be viewed as anything but, it needs to have at minimum the functionality we had before.	7/3/2020 7:28 AM
239	When I fill in all the required fields on a listing contract, I save it, then I print it, when it prints the legal description drops off, it is very frustrating	7/3/2020 7:23 AM
240	Get out of the tech business. Let the provinces handle the forms	7/3/2020 7:17 AM
241	Very inconvenient	7/3/2020 7:17 AM
242	Needs work.	7/3/2020 7:16 AM
243	The old webforms which I still use is better Let's fix the old webforms and ditch the new one	7/3/2020 6:35 AM
244	It would be beneficial if the only forms that are available to me would be the ones from my specific office or my real estate board. Very inconvenient and frustrating to accidentally load wrong board forms (because they are named the same) or ones in Chinese. Way to many to choose from without narrowing it down to specific language or real estate board.	7/2/2020 11:21 PM
245	I took the webforms course, the instructor was so fast it was difficult to learn & retain the information. I still do not know how to make templates or use them. I write all my contracts. Also, when I need a form I have to remember the name of it. Then finding the English version is frustrating. Usually clients are waiting to receive the information.	7/2/2020 11:04 PM
246	Bring the old webform back. Way better user friendly	7/2/2020 9:42 PM
247	The older version of webforms was more reliable. I am not at all adverse to change but things do not work as well especially with saving data and auto-populating. This adds stress when in a rush to get a contract done quickly.	7/2/2020 8:12 PM
248	The old system worked fine. It's frustrating using this new system. Selling us on the storage capability is lame. I would never use that.	7/2/2020 7:55 PM
249	Why was this version selected? Price? It's terrible. Everything takes too long	7/2/2020 5:20 PM
250	I took Dimpu Thandi's Level 1 and 2 course, and it helped alot. I have all my templates set up and clauses set up. that is the biggest problem I hear, from agents who don't do that, or never	7/2/2020 4:54 PM

	took the training. I am sick of the agents complaining all the time about it, when they didn't even go to the training.	
251	Because everyone had to switch at the same time, CREA was swamped and unable to provide timely support. There are a lot of bugs. If I use Authentisign there are problems if a seller is selling more than one property. There is no help button or page for Authentisign. I don't need the fields broken up in the address. I need to be able to add two phone numbers if there are two buyers (only one fits). Why can't I add the date on the disclosure forms? Is there a way to upload my signature and add it to the forms? The ONLY feature I love is the merge function. I upload the completed PDS and initialled title search and then merge that to my CPS so it is all one document. I could go back to Legacy at any time. Often the new webforms cuts off the legal description for condos. So many glitches that I have to watch for all the time... I admit I haven't had time to go through all of the videos due to my work load so maybe I am doing something wrong. I have always done a separate transaction for a listing and a buyer. Maybe they should all be together. I don't know. I just know I'm not happy.	7/2/2020 4:49 PM
252	If you are going to fix something make sure it work so that even dummies like me can use it. Some Realtor never learned the old web forms. But I got them to work for me just not very good. so I am still where I was just getting by.	7/2/2020 4:41 PM
253	Not user friendly. Doesn't auto populate where needed, arbitrarily populates with old information. Page # is off. Overall terrible.	7/2/2020 4:29 PM
254	Get rid of it	7/2/2020 4:27 PM
255	Not a well planned out roll out, the old system was friendlier to use and find this one actually takes long. Doesn't auto populate/grab information properly, sharing docs dont' upload as it goes under the assistants name on the listing. Needs massive improvement, the only thing that works ok is printing, but the function on the old system to print multiple forms at a time was much better.	7/2/2020 3:54 PM
256	why launch when obviously not ready ? a simple beta test from a select group of agents would have easily determined where the faults lie. Theoretically a decent program, just launched prematurely and without testing. weak.	7/2/2020 3:02 PM
257	Contract of purchase and sale for commercial real estate needs to be left up to the individual agents to draft, the same form for all sales is not applicable and does not address the individual requirements, in addition the print on all contracts is too small.	7/2/2020 2:53 PM
258	Please go back to the old web forms. The new webforms is beyond horrible.	7/2/2020 2:15 PM
259	PLEASE for the love of all things Real Estate related, get the new WebForms working HALF as good as the Old WebForms. We look so very unprofessional!	7/2/2020 2:03 PM
260	Webforms is terrible, for the amount of money that we pay I can't believe this is the garbage that we are expected to use. This program makes us look so unprofessional when page numbers are missing, font sizing is all over the place, auto filling wrong information, changing information when you save or print. I haven't had a transaction yet where I haven't had to change multiple things. Also Authentisign doesn't auto populate the way its supposed to and creates more work for me because I have to change everything. Bottom line is that this program needs to be completely overhauled before an agent ends up in a legal battle because webforms screwed something up on their contract with a client.	7/2/2020 1:51 PM
261	it would be good if inserting original clauses would be an option, there is an issue with contacts in authentisign, otherwise working fine, took a bit to get used to	7/2/2020 1:50 PM
262	the best example ever of unqualified people making baddecisions to spend other peoples money to fix a problem that didn't exist. The result of which is the fucked up version of our current Web Forms. People need to be fired	7/2/2020 1:47 PM
263	Give us legacy back but faster. We didn't need a client management system or to have to consistently babysit the program and triple check that fields are correct before proceeding after filling them out .	7/2/2020 1:46 PM
264	Forms from other agencies RECBC, FINTRAC, BCREA, CREA that do not have fallible fields. ie Privacy & Consent form, Date, Names cannot be filled in. DORITS can't type in names. COVID-19 no names...	7/2/2020 1:46 PM
265	Major points that need work are auto populating page numbers (having to do it manually right	7/2/2020 1:34 PM

now). Auto populating the wrong brokerage, clause search function really needs work. Unless you know the specific clause there appears to be no library to search. Thank you

266	Its very frustrating using the current webforms. Yes, there is a learning curve which i accepted but Lone Wolfe has over a year to fix some of the problems and yet nothing. My opinion is that we had a good system why the change to a company that doesnt appear to have a clue.	7/2/2020 11:56 AM
267	I just don't think the new webforms is as simple and user friendly as the old version	7/2/2020 11:48 AM
268	the new system is so confusing. i took the course last year for the old system and the new system. The old system worked well. This new system sucks. The transaction desk is now totally confusing. Before it was easy to upload the listing. now it isnt. leaving a message for a crea rep to get back is a joke. it has taken days for a return call. Lone wolfe call backs are the same. i now spend so much time on this system, which is totally uncalled for. it just frustrates me to no end. CREA did a terrible disservice to all realtors by selling webforms	7/2/2020 11:24 AM
269	Too many items!	7/2/2020 10:28 AM
270	very frustrating cant find clauses very hard to use and print	7/2/2020 10:22 AM
271	Page numbers are brutal. owner information, realtor information, PID, seller information NOTHING populates properly. I could have created a contract in 15 minutes before. Now I allow myself over an hour because every single item must be added maually. the new webforms is terrible.	7/2/2020 10:10 AM
272	1. What to duplicate kits and forms with just changing the address. 2. Having to select GVRD everytime is a lot work, can you make it so its a one time choice, as everythime you want a form you have to choose your board, seems silly. 3. All those languages make it difficult to find right form, its frustrating and why is it even there. I think webforms should be more user friendly. As I have to start new CPS for every deal.	7/2/2020 8:29 AM
273	make it like the old system please	7/2/2020 8:18 AM
274	Time to fix it!	7/1/2020 9:18 PM
275	When you are working in a particular form, once you're done you have to go back to the list of transactions, rather than back to the particular transaction file you were working in. Be good if you could go back to that transaction as you have more forms to fill out. (I hope that makes sense!!)	7/1/2020 5:19 PM
276	Not sure why it takes so long to make improvements.	7/1/2020 4:17 PM
277	It's actually not bad once you get use to it, but it needs to include documents along with forms directly from Webforms to email or docusign them, right now I am relying on Docusign and uploading the forms from my desktop	7/1/2020 3:13 PM
278	This new webforms is basically a mess from the beginning. Again this week I read issues from many realtors.	7/1/2020 2:45 PM
279	In a previous life, I was a programmer/developer primarily focused on HMI for large monitoring and control systems designed for use on ships and very large yachts (typically 1,000+ sensor inputs and device controls). My HM interfaces needed to be intuitive and not require too much of a learning curve. I have over 25 years as a Realtor® and 20 years as a programmer. I was on the computer committee for the FVREB and a consultant (to a minor degree) for the NRS computer system and one thing I learned early on was how complex a user interface could get and how complicated it was to use. I hear local Realors commenting on webforms: "Why did they change it? It worked so well before." Plan ahead, have 1 boss and stop having meetings. My favourite saying: "if it ain't broke, don't fix it". Thanks for reading.	7/1/2020 1:13 PM
280	Hate it!	7/1/2020 12:44 PM
281	The contact information gets deleted everytime even though it has been saved. I have to input emails etc every single time I do an authentisign. Pages are never numbered. The whole system is not intuitive and it takes forever to do a simple job, and I use it almost daily.	7/1/2020 12:10 PM
282	It is a tool that isn't constant and reliable. Some days it works and some days it doesn't. Not an easy workflow at all.	7/1/2020 12:05 PM
283	It's atrocious. REBGV and CREA should be ashamed.	7/1/2020 11:35 AM

284	The product has some better features than the old webforms but still needs to work out bugs in a more complicated program.	7/1/2020 11:34 AM
285	Still needs to be more user friendly so we don't have to triple check everything	7/1/2020 11:25 AM
286	Although I am confident every effort was put into this system, but it appears it was not tested, debugged or simulated before the release. It is extremely frustrating when I'm in time crunch and cannot afford to lose the deal.	7/1/2020 11:21 AM
287	I think I've said enough. LET'S HURRY UP AND FIND A NEW SOLUTION.	7/1/2020 10:58 AM
288	Why are you asking the same questions over and over again when for so long we have been giving you all the feedback that you needed to know that we hate this new web forms, it is unfair to us that you took a better tool away from us and are forcing us to use something that is unprofessional, poorly developed, and not user-friendly	7/1/2020 10:23 AM
289	you have to change the app old one was much better and faster	7/1/2020 9:48 AM
290	IT IS RIDICULOUS THAT WE ARE EXPECTED TO WORK WITH THIS SYSTEM. FOR A NATIONAL ORGANISATION HOW YOU ALLOWED THIS TO HAPPEN IS UNTHINKABLE	7/1/2020 9:21 AM
291	Go back to the old webforms. This change has been an absolute unmitigated disaster. I wouldn't be surprised if a case study is written to show what not to do in terms of changing systems. The new webforms is clunky and big. It is hard to navigate and not nearly as flexible as the old webforms. The user interface is designed more for programmers than it is for realtors - make it for realtors or at least with realtor guidance. And I am not talking about tech savvy realtors I am talking about tech illiterate realtors, sort of like talking to an adult like they are in grade 4.	7/1/2020 9:17 AM
292	No	7/1/2020 8:49 AM
293	Wizard is hard to navigate. Create a contact, link to a transaction and no auto pop. terrible! I think the page numbers and dates might auto pop now?? if no, it should. Clauses are are hard to find sometimes.	7/1/2020 8:21 AM
294	You have made webforms more complicated the old system was easier and simple there's just too many moving parts. You think like software people or designers you don't think like realtors. If you don't use the system for a week you can forget the steps. Keep it simple stupid is a great mantra for a reason. Every single realtor I have talked to hates the system. I feel like I need to have a lesson everytime I use it.	7/1/2020 8:00 AM
295	I am not interested in a new way to keep track of my customers. I only want a document platform that works. I have been offered new customer tracking programs everywhere, but I only need one, so I wish that webforms would just be updated/updateable form on the web. ACCURACY , being able to print without trouble, info accurately and completely transferred from MLS, professional-looking writing (not several sizes and spaces in wrong spots) is what we want.	7/1/2020 2:39 AM
296	What was the need to tinker with something that was working well. And what allows CREA to make the change without approval of the stakeholders, the Realtors? As some Realtors have expressed that the membership funds CREA and BCREA, so whose interests have the executive served in making this change that has frustrated most Realtors and resulted in ongoing frustrations and stress. In this instance I feel CREA has failed in its stewardship of the Realtors interest.	6/30/2020 11:47 PM
297	The new Webforms seems to still be in beta despite being launched a year ago. You said to stick with it but improvements and big fixes have not solved the issues enough for this iteration to be an asset to us. The time suck we have all put in to learning a whole new system would have been worth it if the system worked, has user friendly work flow and was consistent. None of which webforms is. You should never have pushed it on us. We pay a lot of dues and fees and yet one of the most important parts of our job is hindered by un-tested, inconsistent tech.	6/30/2020 11:43 PM
298	This platform is awful and full of useless features.	6/30/2020 11:37 PM
299	Old webforms is much better resulting less errors than new webforms	6/30/2020 11:29 PM
300	If it worked like it is supposed to it would be fine but nothing works and it's super unreliable. Have to double and triple check work from it autopopulating random information. I found the	6/30/2020 11:05 PM

previous web forms to be much more effective for what we actually use. This has so many features no one cares about and the important features don't work.

301	The lay out is horrible, especially when trying to find forms.	6/30/2020 10:48 PM
302	They need their code writers to sit with us for a month to see how we use it. It isn't about us adjusting to their needs	6/30/2020 10:22 PM
303	not so easy to use than old form	6/30/2020 10:04 PM
304	The old forms were so much more reliable this is a 10 year set back	6/30/2020 9:15 PM
305	As noted above, a few forms I've worked with (FINTRAC and DORT) does not retain checked boxes when sending to DocuSign. I end up saving an editable version to my computer, editing as necessary and then sending on to DocuSign.	6/30/2020 8:57 PM
306	No	6/30/2020 8:55 PM
307	no	6/30/2020 8:52 PM
308	Why does it not save my font styles in settings? WHY ARE YOU USING COURIER as the default font style? it leaves spaces where there should not be any, this is going to get us in trouble as it looks like we are misspelling things like ppeople's names, and more.. font sizes change when we print the forms, MADNESS! as we cant even read it with reading glasses on.	6/30/2020 8:48 PM
309	The user interface for web forms is not very user-friendly. The fact that some forms are shown five times just because of the board that they represent. All our RECBC forms should only be shorter than once. Forms that are consistent throughout the province do not need to be identified by board. Realtor and brokerage names should be auto filled through every document that is added automatically. Seller information should be auto filled through every document automatically. Addresses should be filled automatically. Forms need to be changed to adapt to multiple sellers. The individual spacing of Street or address boxBoxes is too small sum of the input lines should be one line not for boxes. They should be flexibility on the number of signatures for sellers. Many properties have more than two sellers yet only two seller signatures are available. This goes throughout.	6/30/2020 8:35 PM
310	Just seems cumbersome & not smooth	6/30/2020 8:32 PM
311	The new one is absolute garbage. It never should have been released. It is a liability for Realtors b/c we have to be so careful and check everything twice now. Most of us end up saving forms as PDFs and then editing the PDFs in an another program. It's just safer/easier. The old one was way better and worked great and should have been kept.	6/30/2020 8:04 PM
312	Why can't we stick with the old webforms? Why take something that was perfect and create a mess?	6/30/2020 7:36 PM
313	i cant believe that we lost the feature of auto-populating the subject removal form with the existinf subject removal clauses	6/30/2020 7:32 PM
314	CEO of CREA should be held accountable for this mess and should be fired as well as the 2019 board of directors who allowed this product to be rolled out.	6/30/2020 7:32 PM
315	Full of bugs and errors	6/30/2020 7:02 PM
316	Much like showtime, and other systems or programs that are introduced without proper vetting, I am appalled that this system was forced on us at a time when we were almost paperless..now with more forms with a system that I have yet to write a contract without some system error. It's time-consuming to rectify when we're all busy. Epic fail	6/30/2020 6:24 PM
317	I prefer the old system. The new one has too many glitches and is not intuitive. Having a prominent icon be Fax machine says a lot of how out of touch it is.	6/30/2020 5:49 PM
318	Let's go back to the old system	6/30/2020 5:28 PM
319	Get the kinks out pleasenot too professional	6/30/2020 5:23 PM
320	Bring back the old forms or make the new ones easy as the old formatt	6/30/2020 5:12 PM
321	The whole thing is terrible. I do not trust it. It does even number the pages anymore. Autofill adds incorrect information. Seriously a time suck.	6/30/2020 5:08 PM

322	the old system was useable, this isn t.	6/30/2020 4:57 PM
323	Horrible platform. We should not be paying for this mess...	6/30/2020 4:51 PM
324	Get someone with IT experience and actually someone who uses and writes contracts. Put together a focus / feedback group that is tech savvy to help with this development. It should have been done on the first place instead of shoving the new buggy webforms down agents throats.	6/30/2020 4:47 PM
325	- The default font is terrible, and the system constantly goes back to it, even after saving with a new font - Entering contact details, does not carry over into all required fields - There needs to be a better system auto-filling info after putting in the MLS number. The auto-fill system it has is very flawed.	6/30/2020 4:31 PM
326	It's simply deplorable, full of bugs, a nightmare since day one, terrible CREA support and local Board support. Lone Wolf needs to go, horrible software	6/30/2020 4:25 PM
327	if there isn't a disable ability for auto populating there should be. input on documents should not be able to change after saving or sending to docusign or authentisign	6/30/2020 2:54 PM
328	Painful	6/30/2020 1:42 PM
329	Pages should be numbered automatically, The font should be aligned properly,	6/30/2020 1:25 PM
330	It's got a lot of idiosyncrasies and inefficiencies that the previous versions of webforms didn't have. Numerous bugs and flaws on multiple levels. Over all a huge blunder and a big step backwards. It's here to stay now for a bit so taking the necessary steps and reviews I have to make sure my forms are right. It has not improved my business it has made work for me overall. Staff at Crea have been helpful, lone wolf forget it I don't even try and get through to them on calls. Constantly finding new inefficiencies and corrections that previous versions got right. Over all I think we're stuck with it for a few years and look forward to a new system that is less cumbersome and doesn't try and be an all in one contact management system or device. It's not necessary. I want webforms to produce contracts quickly, clean and without issues not store my clients information and sync with an esignature program. The engagement with members in the function was not well handled by crea.	6/30/2020 1:20 PM
331	What was wrong with the old webforms	6/30/2020 12:44 PM
332	Make better Icons No need for so many tools and options to do these tasks.	6/30/2020 12:16 PM
333	Larger information boxes needed on some items so font size is readable	6/30/2020 11:33 AM
334	1. Many of the form fields are too small for the amount of text required. 2. Cannot browse clauses. 3. Confusing workflow. 4. Poor connectivity to Docusign (I never use the connection, because it never works right). 5. No auto fill of my information: the old Webforms filled my info automatically. 6. Bad dashboard: no ability to move between forms without using the browser back button. Overall: it's crap.	6/30/2020 11:31 AM
335	Terrible - its was suppose to be an improvement and it was three steps back - it is not even capable of what the old system did - no new improvements - just crap. We depend on this software and they screwed it up - addresses don't populate - we complained the id number on fintrac was not working and they said it never did and it was on by accident - we have used the old webforms since the day it started and it always allowed this to be filled out - support is a joke - software is a joke. It's going to cause lawsuits as it does not propagate info and has no continuity - nav is hard - it's like the people writing it don't know real estate - should have never been turned over to the new company.	6/30/2020 11:01 AM
336	It needs to be redone and fixed properly before it rolls out. Beta testing happens before not during the live release. Get rid of Lone Wolf.	6/30/2020 8:13 AM
337	It truly has been a horrible product and roll out.	6/30/2020 7:00 AM
338	I have found that I am better to save a pdf copy of some of the forms and use them from my own directory. I am quite dissatisfied with the webforms, but the old version wasnt much better. I am quite resilient so I am coming up with work arounds for myself as necessary. The clauses are filed inconsistently. Sometimes a contract is found by spelling out contract and sometimes it is shorted to cps. The font shrinks rather than spills onto a new page. The page numbers do not automatically populate. Occasionally I have had a form autopopulate with wrong information	6/29/2020 11:21 PM

	from a previous contract and I have not figured out how to get my data into automatically load into webforms.	
339	Fix the bugs!!!	6/29/2020 10:28 PM
340	Very poorly designed	6/29/2020 8:27 PM
341	This is terrible. I created all my templates and they are now empty the past two times I went to use them. This system is horrible.	6/29/2020 8:16 PM
342	It is an incredibly frustrating platform. I have taken all the courses and brought someone into our brokerage for more direct training and still a total nightmare. I am not overstating when saying there is literally not one aspect that is superior to the old program. It is baffling that it was released with so many obvious glitches and oversights.	6/29/2020 7:36 PM
343	Maybe I'm too old to learn new tricks, but I find the new webforms awkward, disjointed, and difficult to navigate.	6/29/2020 7:21 PM
344	I don't trust the software. It is unreliable.	6/29/2020 5:06 PM
345	When you finally complete your contract and save it before you print, it sometimes prints with a different address! Very frustrating	6/29/2020 4:22 PM
346	this program is absolutely awful would like the old webforms back, it has created too many mistakes in my contacts. its just a matter of time before someone has a legal issue due to the errors and inconsistencies of the program, creating a contract or package takes twice as long as it used to.	6/29/2020 1:30 PM
347	The new Webforms has exponentially increased the amount of work that I have to do. One small example - it doesn't allow you to enter a driver's license number on the FINTRAC form - so you have to download it as an editable PDF and then upload it to Authentisign or to your kit. It's the same situation for FINTRAC ROF - there are some fields that you can't enter into. It is ridiculous. Some clauses, I just simply can't find anymore at all. It rarely autopopulates as it should - I'm entering and re-entering information all of the time. And I've done 2 or 3 of the courses on the new Webforms. I HATE it and the work that it has added for me.	6/29/2020 1:12 PM
348	Terrible system that was not needed and shoved down our throats.	6/29/2020 12:17 PM
349	1. Being able to seamlessly re-list a property without having to manually input fields in the data form. For example, duplicate a transaction kit from a once-active listing that is now terminated, then being able to upload that duplicate to Paragon (the old webforms allowed us to do this) 2. Some fields between Data input, Multiple Listing Contract, and Property Disclosure statements are not auto-populating (example; unit numbers, street type,). 3. Also, some fields to input street numbers/addresses are too small. For example, 31955 Old Yale Road, "31955" would show up on as almost microscopic and be difficult to read for some people. This problem is present in forms such as the PDS, & Team Disclosure forms. 4. One more thing - Can we set the default font to Times New Roman? This is feedback from admin perspective. Thanks webforms team.	6/29/2020 11:49 AM
350	Please auto populate page numbers on contract. Make search less clumsy when looking through forms and clauses. Auto save filled data would be great Once logged into Xposure should be able to link to web forms without signing in again	6/29/2020 11:27 AM
351	These problems need to be fixed immediately NOT in 6 months	6/29/2020 11:14 AM
352	Seems overly complicated - will not link to docuSign- takes hours to convert to PDF then to load to DocuSign and in a time sensitive situation is unacceptable	6/29/2020 11:11 AM
353	Saved changes revert back to original when you export it. Auto import is awful, and should just be eliminated until the data it imports is accurate. Unbelievable that CREA has launched this new version when the legacy version could have been used until the new version was actually ready for version 1.0 status!	6/29/2020 11:07 AM
354	Everyone is unhappy with this new system. We use it because we have to. I feel like we were the ones beta testing this and had no technical help because a) the complaint lines were jammed and b) all they said was we're working on it and thanks for your patience. I have learned not to fight progress and to embrace change but this system is garbage compared to what we had.	6/29/2020 11:07 AM
355	The old webforms was much easier to use. It seems either upgrade of the nee webforms	6/29/2020 8:59 AM

	makes things more difficult. More steps to complete basic actions. No continuity.	
356	Overall system needs to be more user friendly.	6/29/2020 8:21 AM
357	I can see it has potential with the new features, but you have to keep the features of the old system that made our work flow easy and predictable. There is to many manual adjustments that I have to make regularly that it makes errors happen more often. Can be very aggravating at times	6/28/2020 10:51 PM
358	No	6/28/2020 9:46 PM
359	I am currently struggling with printing forms. I cannot email a form directly without the full webpage being attached and downloading the forms to print myself is not working either. Both print and download have zero response when clicked on.	6/28/2020 9:26 PM
360	Go back to the old one.	6/28/2020 5:49 PM
361	I think the way it's SUPPOSED to work sounds great, and the integration with Authentisign works well. But the agents who are complaining about issues have valid points. There are glitches and weird things that happen and we don't always have time to deal with tech support when an issue is happening. by the time we have time, we can't re-create the glitch. This should have been working properly before it was launched. The old webforms worked much more consistently even if it didn't have the bells and whistles features.	6/28/2020 5:49 PM
362	For finding forms, if the results could be found from specific theme instead of all themes, that would be great!	6/28/2020 4:51 PM
363	Page numbering, adding pages when information spills over and auto population of information are the biggest issues in my opinion. The old WEBFORMS did this nicely.	6/28/2020 4:27 PM
364	I am quite challenged using this program, sometimes I go into a file and the information has been changed, sometimes the # of clauses have doubled, hope to get some direct tutoring in the next couple of weeks. Bring ing the new Webforms and new Interface Express on board so close together was not well planned.	6/28/2020 4:16 PM
365	I used Transaction Desk the precursor to webforms for 4 years prior to the switch. The old Transaction Desk had none of these problems and web forms was fine as well. It is hard to believe that both systems could be so problematic by integrating them. The only thing this version does is actually complicates what was a fairly seamless exchange between webforms and Transaction Desk	6/28/2020 4:06 PM
366	The transaction desk interface is atrocious. It feels like an adhoc iterative result which deserves to be reimaged in the spirit of an integrated system. Would apple have released this product? Even DocuSign?	6/28/2020 1:39 PM
367	The entire system was launched too soon and has created great frustration for I believe the majority of realtors. So much more complicated than Legacy and more steps to accomplish the same task/s.	6/28/2020 1:28 PM
368	you should have had actual users test the new Webforms before launching such a poor product. you should have taken the best of the old webforms and improved it instead of trying to re invent the wheel which you had done extremely poorly.	6/28/2020 11:50 AM
369	Make is easier to change contracts and have them auto populate properly to me MLS #'s	6/28/2020 11:34 AM
370	contact information in docu sign in safari does not stick. I often have to re-enter the email address and initials of a contact with each signing, even though each time I have saved the contact information during the process.	6/28/2020 11:22 AM
371	It's not nearly as easy to operate as the older version. I don't understand why it was changed. It went from easy & simple to confusing and frustrating. I get the same results in the end it's just takes me twice as long.	6/28/2020 11:18 AM
372	Legacy version was so much easier to navigate; you didn't need to hop around as much and click in and out of transactions. It seems as though the designers have never been in real estate and do not have a good understanding of how a transaction flows. Legacy version when the entire kit was visible, you could go from page to page without going in and out. Typically you are filling out similar information each and every time. When I have tried to use the "build a transaction" it seems like there is information from previous kits that just randomly shows up. And to be fair, I am not sure whether this is a chrome / webforms argument or webforms alone;	6/28/2020 10:58 AM

but my strong opinion is that it wasn't tested enough by end users before forcing a roll out. Legacy was far superior in many ways and I am not happy at all with the latest version. I'm trying to find other ways to avoid webforms all together whereas before, when Legacy started showing improvements and changes, the roll out of changes was slow to the end user and showed the user changes in small and slow ways. We have suffered a lot of change fatigue and I feel that this change was a change for the sake of a change. If it was because of costs, PLEASE - I will pay a little more to get a version that works with my day to day practice. My office all feels very similar to what I am stating here. We are all disappointed and not trusting this new product. If anyone wants to contact me directly I would be happy to share more experiences as the managing broker of this office.

373	Agents don't care WHO created the form. Your BCREA REBGV and other boards needs to be removed or set so Vancouver agents don't have to always see Chilliwack forms unless they want or need to. More and more agents are using interface express FYI Thanks for asking	6/28/2020 10:53 AM
374	Why was it started so suddenly when there are SO many issues. Auto populating inclusions from the kit, page numbers and MLS. It seems that these items have been a problem from the beginning and they are still not fixed!	6/28/2020 10:35 AM
375	The new system is not at all on the level of the previous system	6/28/2020 9:30 AM
376	Needs a better/faster "save" situation and counter offer situations are made more difficult given where webforms "starts" the printing (eg price, dates etc.)	6/28/2020 8:46 AM
377	Hate most of it. Hard to navigate. Problems with every step really. Searching, printing, inputting...	6/28/2020 7:00 AM
378	No	6/28/2020 6:42 AM
379	Yes. Auto populating regular information and consistent font size improvement is needed. And I just need more training in regards to setting up transaction kits and clauses to my kits.	6/28/2020 5:53 AM
380	I'd rather go back to the Legacy version	6/27/2020 7:53 PM
381	My office has switched over to Dotloop and all 120 of us are gladly paying extra for it, but we shouldn't have to as we already pay for Webforms which is a disgrace!	6/27/2020 6:29 PM
382	There are a few things I like, but overall the experience is less than satisfactory. There is way too much REDOING of the work, some forms won't fill properly - not sure if it's a webforms thing or my brokerage form though. Just simple stuff like putting ALL LISTING AGENTS onto a contract of purchase and sale. Speaking of the contract of purchase and sale there needs to be WAY more room for the offers and counter offers. AND the centering of fields is STUPID. What a waste of space. Also - the price at the bottom of the page has very little room compared to the terms - and there is no way to provide a little spacing between them. I don't know who designed these fixed alphanumeric boxes but they obviously don't deal with contracts in the real world. Get a few agents in there to HELP design the pages, how they work, how they flow, what is irritating as a redo, etc. WE are the ones paying the wages, are we not? So WE should have a say in how they actually are put together. Never had these issues before LONE WOLF took over. Honestly, what a joke.	6/27/2020 3:54 PM
383	See last question. Overall user friendliness is terrible. I like the old legacy version better for ease of use. At the crux of it, the contracts and forms should be easy to use. It has become way more complicated, with more searching and it's cumbersome to navigate. I am a top producing agent. I have a licensed assistant. We use this program daily and it is still frustrating. I think that they should just have built a really solid platform for the forms and not worried about all the "extras" such as being able to docuSign from the program,etc.	6/27/2020 3:27 PM
384	Please change date format to the month as a word, eg. June 26, 2020 instead of 6/26/2020. Less confusing. Sometimes works to overwrite it, but then what's the point of the calendar, and sometimes when I overwrite it, it just changes back to the other format.	6/27/2020 3:21 PM
385	The 'Improvements' suggested by many likely would not have been an issue IF the 'roll out' had not be so rushed. The reasons given for the push to change over from what we had to what we have now are dubious at best. I hope transparency soon.	6/27/2020 2:59 PM
386	It is absolutely outrageous that we are still dealing with this horrible platform! I have no trust whatsoever... I have to double and triple check everything. You have made my job much more onerous and have put me at great risk of making errors!!!	6/27/2020 2:55 PM

387	Please reinstate the previously program. Work work day weren't required and forms could be completed efficiently and we could trust the prepopulated information. Addresses get changed or disappear. Random postal codes appear. It's very time consuming.	6/27/2020 2:40 PM
388	When forms are filled out, the text should be left justified. The fields also have to be appropriately sized. Entering a commission on the commission confirmation form needs to allow for / or % or text.	6/27/2020 2:29 PM
389	What a headache. The simplicity of the old version was great. This seems to be trying to hard to integrate too many things. Its trying to be too automated. If I need something slightly out of the ordinary I can't alter things because the system is trying to assume it knows what I need. Just super frustrating. Hard to navigate smoothly back and forth in a transaction from the various forms and documents. The integration of authentisign is hard to understand and work with. I'm usually pretty good with stuff like this but this has been a grind.	6/27/2020 2:06 PM
390	Give us back are old web forms user friendly	6/27/2020 1:39 PM
391	When you go to aneter a new listing and you go through the wizard steps, there are a lot of fields ir mortgage information etc that nobody uses. That could be streamlined. Also when you re-list from an expired listings many fields do not auto populate ie PID and legal description. Why not? there are also a bunch fields in data the do not auto-populate. It would be great if all fields refill from previous listing with teh exception of price and dates.	6/27/2020 1:32 PM
392	The font size does not adjust to the room that the box has and when you change the size of the font to fit and save the form. It automatically goes back to larger font and I have to fix it on every page of every form again.	6/27/2020 11:57 AM
393	Also the dates format is very inconsistent. The commercial forms seems to be neglected the most.	6/27/2020 11:43 AM
394	Lots of BUGS since released! Even we typed and saved info could be changed during printed! IT's such a Junk program totally not reliable and wasting our time to correct changed led by bugs	6/27/2020 11:43 AM
395	It's very time consuming and frustrating. I don't feel protected using it for my clients or myself. Thank you for asking.	6/27/2020 11:28 AM
396	No all is good	6/27/2020 11:23 AM
397	This program is not user friendly and is inconsistent. Extremely frustrating	6/27/2020 10:28 AM
398	Bring back the old version until this has been beta tested, then release	6/27/2020 10:08 AM
399	The old system was FAR better than this new one that has been FORCED upon us (clearly without properer testing or consultation with actual agents) creating hours of frustration and reworking	6/27/2020 10:01 AM
400	Tired of it dropping things from the contract. The font size is ridiculous. Searching for clauses needs improvement. Things don't always save.	6/27/2020 9:59 AM
401	Good system in concept but unreliable. Should not have launched a system with bugs and glitches.	6/27/2020 9:42 AM
402	The software is terrible. Our old software was great, it was intuitive and easy-to-use. I hope the software can be overhauled and made intuitive like most other software programs on the market.	6/27/2020 9:42 AM
403	Go back to the classic webforms	6/27/2020 9:37 AM
404	The old WEB forms worked very well. The new version was not needed!	6/27/2020 9:35 AM
405	Sorry folks, you seriously messed up on this one. I have been in industry for 40 years and have easily adapted to the changes over the years. I can make WEBforms work, but the amount of time spent ensuring every line of a contract is correct is mind boggling. This is time wasted and is also a legal liability. When random addresses, names, dollar amounts, MLS numbers are added, changed or missing it becomes a very serious flaw. There will be lawsuits coming down the road.	6/27/2020 9:10 AM
406	I like it. I am impressed that changes are happening that are making it better. I would like notification in the system when clauses and forms change or are added so I can update my	6/27/2020 9:05 AM

	Navigating the site is not intuitive. It has potential though	
427	See previous comment. Not much thought was put into this. They should be a shamed of themselves to release such a crap system. Shame on them.	6/27/2020 4:45 AM
428	It's crap and very difficult to naturally flow through, there is no logic to it at all	6/27/2020 1:26 AM
429	It needs a lot of work just to be on par with the old webforms. The change was a big step back and the process of fixing this issue has taken far too long when this is the tool we all have to use to conduct our business.	6/27/2020 12:56 AM
430	We've gone backwards...why is this system so slow and inefficient?????????????	6/27/2020 12:51 AM
431	Fix it please! It's painful to use	6/27/2020 12:47 AM
432	Bring back the old one till your figure this out. As mentioned earlier Real forms from the late 90's worked better than the NEW IMPROVED webforms.	6/27/2020 12:28 AM
433	I think all of us express our thoughts since day one	6/27/2020 12:27 AM
434	Pretty sure y'all hear us cry and moan enough about it plz fix it	6/27/2020 12:20 AM
435	Should auto populate the conditions on the contract to the waiver	6/27/2020 12:15 AM
436	I probably need to take that course or do the walk through which I haven't done.	6/27/2020 12:06 AM
437	Simple suggestion, why can't you make it at least as good as the old webform before launching? Bugless webform is an unrealizable fantasy. To me, CREA is like newly form organization without proper planning and organization while Lone Wolf is like the software company that wrote the Boeing 737-max operation system!!! Ridiculous!!	6/26/2020 11:53 PM
438	Unpolished, unreliable, detrimental for the users	6/26/2020 11:53 PM
439	The legacy version works great. I'm very upset that I pay to be hobbled by this "new technology"!!	6/26/2020 11:50 PM
440	Esignature should be part of web form instead of different career	6/26/2020 11:40 PM
441	It is very frustrating! It doesn't auto populate anything consistently and even auto populated the wrong information... this has created problems with the wrong information being put on the contract and not being noticed	6/26/2020 11:39 PM
442	Should never have been launched before its basic functionality was intact. This program puts all of us Realtors at risk of making significant errors on our contracts when clauses can disappear between saving the contract and sending it for signatures, when the program pulls erroneous information in its auto populate function, etc. Then there is just the terrible aesthetic of different fonts appearing in the documents, centred justification of text instead of left-justified, no auto-pagination, contracts look unprofessional. It is embarrassing!	6/26/2020 11:37 PM
443	It's awful.	6/26/2020 11:37 PM
444	The system is garbage and I wish you had engaged with your members about what they wanted in a platform before making a decision on our behalf to obtain this system.	6/26/2020 11:36 PM
445	Searching for the right forms is challenging. Sometimes very difficult to navigate where to find the right forms & clauses. My fault because I have not learn properly fast enough.	6/26/2020 11:28 PM
446	Keep It Simple!!!	6/26/2020 11:27 PM
447	Scrap it and start from scratch with another company. Lone Wolf is a disaster and is beyond salvation.	6/26/2020 11:23 PM
448	It's getting better but still needs work	6/26/2020 10:34 PM
449	Simplification. Realtors generally aren't technically proficient nor do most have assistants. If they are writing one or two offers a month and one or two listings, they are most likely forgetting how to do everything in between. There is already enough technology to remember. Simplify this technology.	6/26/2020 10:28 PM
450	Read my notes from answer in 7. Please fix the issues!!! What are we all paying for? Auto-populate (!), dates as text not numbers, font sizes should not decrease below a certain size,	6/26/2020 9:41 PM

	What we type in the contract should not look different when we load it into AuthentiSign.... very basic things.	
451	Nope	6/26/2020 9:36 PM
452	This latest version wasn't needed. The last one was just fine. Quit updating the systems that worked just fine.	6/26/2020 9:08 PM
453	Why is the Real Estate Board not loudly standing up to get us help? Everyone is complaining about this. Please put some weight behind this and get it dealt with. It may not be your system but your board is being forced to use it and you have many unhappy people. I am experienced. I do a ton of contracts and it scares me to think of what a "green" Realtor is missing due to the issues. Our dues continue to rise in every aspect of this business and yet this is dragging on. This is literally the most important tool we have. It's laughable that the Home Page of Webforms says "CREA WEBForms® is rated by REALTORS® as being the most-valued CREA product." It's the most valuable because it is the "most used" not because it is the best thing since sliced bread. We don't have a choice. We would not be using this system if we had another option. Please HELP!!!	6/26/2020 9:08 PM
454	I have autopopulated info that will not delete from a form. It is there for every insertion of that form to another transaction kit.	6/26/2020 9:05 PM
455	Astounded that the creation of legal documents such as Offers on Webforms is so rife with errors. I'm surprised there hasn't been some sort of legal jeopardy an agent has gotten into regarding how a contract prints out vs how it appeared on screen. The unreliability of this system is quite frightening. I feel abandoned by the powers that be who should be overseeing this - are we in BC the only ones in Canada who are really frustrated or is it a problem nationwide? I'm all about being able to identify a problem and then finding a solution, but the glacial pace of solutions is ridiculous	6/26/2020 8:34 PM
456	Just that it's been 6 months and we are still using a substandard program that we cannot trust to do some basic functions and have to take extra time to check every detail of a transaction to make sure there are no little errors. I've come up with work arounds but these were not necessary on old web forms. Very frustrating as we as realtors are sometimes time crunched to get deals out.	6/26/2020 8:31 PM
457	not at this time	6/26/2020 8:17 PM
458	This is the worst update. Scrap it , replace it, don't mess around trying to fix garbage.	6/26/2020 8:08 PM
459	Won't auto populate subject removalclauses	6/26/2020 7:59 PM
460	Send in complaints....take a week or more to get a ticket and then silence.....terrible service	6/26/2020 7:28 PM
461	Something needs to be done fast. This software puts us all at risk of greater liability because of the inconsistencies with the auto-population, page numbers, font sizes, and on and on, create errors. It's a super time waster, too. 9 months of ridiculous frustration with no improvement. If they were an employee, they'd be fired!	6/26/2020 7:07 PM
462	Bring back the old style format or much clear format, not having so many function with items that are not relevant to my own board. Please have selection for my board window only to make transactions. Thank you!!	6/26/2020 7:03 PM
463	Too many glitches on forms not as user friendly as the old system	6/26/2020 6:32 PM
464	Time to bring back old webforms and build a new platform from the ground up, with agents involved directly in the process.	6/26/2020 6:17 PM
465	I want the old web forms back at least they worked and I could do a contract in 20 minutes not two hours	6/26/2020 6:03 PM
466	This far less useful that the previous system. I expected much more from the new system.	6/26/2020 6:02 PM
467	It used to be fun to construct a contract to protect my client...now it is a fear..i now allow at least 3 hours to put a contract together..i only hope i do not have to do a deal on a weekend with no staff support	6/26/2020 6:00 PM
468	It needs to scrapped top to bottom even functioning properly it's a clumsy mess	6/26/2020 5:55 PM
469	JUNK, WASTE OF DUES TO CREA.	6/26/2020 5:45 PM

470	The new WEBforms has so many things that need to be corrected. It take longer to get things done and it is not efficient. One have to type in names, dates, page numbering, upload lots of information that the system just doesn't read. It is a time waster to be honest!	6/26/2020 5:44 PM
471	autosaving is one of the biggest issues I have with the new Webforms.	6/26/2020 5:43 PM
472	Please reinstate this old webforms.	6/26/2020 5:09 PM
473	I can't input FINTRAC ID numbers. this should change.	6/26/2020 5:01 PM
474	(1) The program is so error-prone and unreliable that I and numerous other colleagues share created templates created with MS Word to use for clauses and phrases and schedules. (2) The rigidity and inflexibility of the new program forced me to link Authentisign to webforms thereby disallowing me to use Authentisign as a standalone service. As a result, I had to switch and use an alternate E-signature application. Please provide the option of de-linking Authentisign from webforms (3) the center justification of text is infuriating and inefficient. Please allow option of justifying text position to the left margins.	6/26/2020 4:58 PM
475	This is such a mess. Its like we've downgraded considerably from the previous version of web forms that we were using. It now takes me nearly twice as long to create documents. More than that if the contract is more complicated and made of several documents.	6/26/2020 4:55 PM
476	It's not as simple as could be it's more along the internet shopping system and I like a more simple easy RMT I understand icons	6/26/2020 4:35 PM
477	The new program requires a complete upgrade. Create a program that is user friendly, that anyone can navigate through without causing confusion, frustration and and the back and forth in and out of the kit, into the main page and oops it didn't save or wait it did save and oh crap where did it go... this shouldn't be our only program to use to write legal contracts - the mistakes and information missing is not right.	6/26/2020 4:24 PM
478	It's terrible and I am disappointed that this was released without proper trials to work out the bugs in the system.	6/26/2020 4:23 PM
479	no	6/26/2020 4:22 PM
480	Make the programme better than the last Webforms not worse. You forget to save changing forms or going to docusign and your information disappears. Old Webforms never a problem.	6/26/2020 4:19 PM
481	Please get it fixed CREA - should be providing a discount on this service until it is fully operational. Completely unacceptable. Thank you for this survey to bring the issues of this program to light.	6/26/2020 4:14 PM
482	The latest CREA / LoneWolf "advise" of How much they have improved the Software for Realtors was a Farce ... Changes were Minimal & Small ... Old System did not have these Difficulties ... WEBFORMS 2019 should Not have been Released without a Realtor Test ... You get the impression that CREA / LoneWolf do not Consider the Realtor Concerns as a Priority ... as I Costs too much Money / Manpower to Fix as it should have not been necessary to Fix in the first Place.	6/26/2020 4:09 PM
483	As you can tell, I am very dissatisfied with webforms. One of my clients called me today and said she has used me as a realtor for the last 3 transactions and I was and A++++. Many errors were made on the forms that I had no control over and I looked like a fool. She rated my performace poorly based on this. I cannot do business this way. Please make this work as well as the last platform. Please	6/26/2020 4:07 PM
484	Why would you transfer over to something that isnt close to being ready, that creates so much frustration for those that use it?	6/26/2020 4:04 PM
485	The app is not intuitive. Without training or reading of the help instructions it's not transparent to use. Terms may be pervasive in other jurisdictions but require RE-alignment here in BC	6/26/2020 3:57 PM
486	I have personally trained about 10 agents in our office so I hear all the things that go wrong, NOT user friendly and we have to check every page as it has even changed a price in a CPS	6/26/2020 3:52 PM
487	It is unreliable and embarrassing to have clients point out where errors appear, despite my checking the documents multiple times! When emailing through the internal document signing programs information changes from what was initially entered. This is a lawsuit waiting to happen.	6/26/2020 3:51 PM

488	My reviews might be better if I had more time to figure it out, I'm just "limping" through because I am so busy at work - the change just about killed me, and I know I could make it easier on myself, but I cannot be bothered and I don't have time. The change sucked all the energy out of me and I can't seem to care. I am just comparing to all the things I liked about the regular (old) place to make contracts. I don't know this new webforms, and I do not trust it. I don't trust the security, and I don't like how I put a SPACE in between words...then they disappear.....there are so many little things that make me so mad. Its American right? Ya, because the space in my postal codes likes to disappear too.....nothing is ever perfect, and I know I will get used to this. Please do not change again, I can't keep my shit together for one more change.	6/26/2020 3:50 PM
489	The placement of text is out of wack too!	6/26/2020 3:47 PM
490	I sent in a request for help about the clauses & adding pages. I have not had a reply.	6/26/2020 3:43 PM
491	yes they should have just tweaked the old webforms it was a much better program	6/26/2020 3:39 PM
492	No.	6/26/2020 3:33 PM
493	need quicker response to reliability items	6/26/2020 3:28 PM
494	Very user unfriendly system. Very disappointing	6/26/2020 3:23 PM
495	We need a complete new or a complete overhaul this system is terrible. The old system worked substantially better.	6/26/2020 3:19 PM
496	This new system is so much more time consuming than the old webforms. For example, before we could just put in the previous MLS numbewr and it would auto-populate date into new listing, now we have to manually put it all in . Pages numbers are often blank on CPS.	6/26/2020 3:16 PM
497	Just very disappointing. A lot of the realtors are just writing the contracts and forms out by hand now.	6/26/2020 3:15 PM
498	It is not intuitive when you run out of space on a page and need to start another page on a contract of purchase and sale	6/26/2020 3:11 PM
499	It's Cumbersome And not user friendly.	6/26/2020 3:06 PM
500	Aweful. The trainers were good but things were changing on the fly. The worst transition I have experience in 30+ years. Next time have the transition seamless. We had so much unnecessary work.	6/26/2020 3:04 PM
501	Please scrap the new webforms and go back to the old version	6/26/2020 3:02 PM
502	Support should be extended to Midnight in the west.	6/26/2020 2:59 PM
503	Like the old system better much easier this one I find very difficult and a lot more time-consuming to create forms	6/26/2020 2:55 PM
504	Its just a terrible app in terms of its workflow, bugs and glitches. I would never use it if it wasn't for the fact its my only option	6/26/2020 2:54 PM
505	Forms should be better consolidated to areas a realtor services. So searching for forms should only search areas related to your board. You should be able to opt search additional board forms if / as needed. The interface is TOO chunky and can be better streamlined. All the additional "features" aren't useful and should be removed as a user preference. The wizard isn't useful at all. The integration between docusign and webforms needs improvement. When completing an envelope in DS returning to Webforms resets forcing me to log back in. The entire Webforms platform should be improved and be more modern.	6/26/2020 2:54 PM
506	While there are third-party providers for e-signatures, there needs to be a built-in feature in Webforms.	6/26/2020 2:52 PM
507	getting used to it.	6/26/2020 2:52 PM
508	whatever the intent was to change the systems has not been achieved. It's a pain in the you know what	6/26/2020 2:52 PM
509	The program does not feel that intuitive. It has different ways to accomplish the same goal but I am not sure which ways are best.	6/26/2020 2:49 PM
510	I really want to ask the staff who makes the decision to switch to these forms. What was the	6/26/2020 2:49 PM

rush. There must be a voting from the all members when changing any platforms. When switched from Mlxchange to Paragon and old forms to these forms, nothing but clutter. There must be a honesty. Some time times it creates doubts.

511	I am not sure if there was a trial period with realtors testing this system but it reminds me of when we spent a bunch of money switching to Fusion, when many of us screamed "WHY?" Only to have us move away. This feels very similar. Just a rushed product that doesn't really do anything better than the old system.	6/26/2020 2:48 PM
512	The 'Please wait' symbol pop's up way, way too frequently and 'spools' for minutes at a time before one can move on. I feel like I am on a 1980's program!	6/26/2020 2:47 PM
513	It is honestly frustrating each and every time I use it. I have been using it since December before the mandatory switch and it just does not get better, you just get more familiar with the errors/bugs. It is terrible.	6/26/2020 2:40 PM
514	It does not even populate my brokerage information on commercial contracts and on business cps forms it always includes the page that the board says not to send to clients. Numbering is poor, search mechanism for clauses is poor. I would strongly suggest that CREA and Lone Wolf partner with end users to identify all of the problems and correct them. It seems like they have not had any test subjects use the system and note their frustrations.	6/26/2020 2:36 PM
515	I like the old one better, simple and basic	6/26/2020 2:35 PM
516	Very frustrating that something as simple as auto population and not having my typed input deleted before I send it to authentisign or a printer.	6/26/2020 2:35 PM
517	Not sure why the realtors aren't TRAINED before changes are made. Shut down of boards/offices due to covid frustrate the process more. The old system should have been left fully in place until all realtors received adequate training!	6/26/2020 2:31 PM
518	Please bring back the old webforms as it was user friendly . The new one you cannot easily email a template and way too many steps that are not necessary	6/26/2020 2:29 PM
519	I am not sure who thinks this is an improvement over the old version obviously someone whop doesn not use web forms	6/26/2020 2:28 PM
520	Fix it or scrap it sooner than later. It is a terrible program and if we had any options we would all ready be gone!	6/26/2020 2:26 PM
521	Changes made in authentisign and emailed to clients are coming back unchanged - it's not webforms but it's part of our operating system so important to mention as things are not being saved and could be detrimental when making legal contracts. Thanks	6/26/2020 2:17 PM
522	Horrible program, makes us look like incompetent fools with our clients. Whomever created and approved this program should be fired. Not happy with CREA at all!	6/26/2020 2:17 PM
523	The previous Webforms was easy to use, reliable, and quicker to use. It also looked much more professional than the new Webforms. Since the beginning the new Webforms had numerous problems and we still are having problems and I have no confidence in using it. I am not optimistic about using this system in the future. If there is any way to return to the old Webforms I would vote for that option.	6/26/2020 2:17 PM
524	this web forms is very unreliable.	6/26/2020 2:16 PM
525	Generally a very, very poor user interface, It's a very unintuitive design, especially the 'shopping cart' which hides a lot of the features a user might want to have in plain view, the lack of tool tip icons that fail to show up, Hidden tiny icons that a lot of realtors never even know to click on... like the 3 vertical dots on the upper right and side which allows an import of data etc...tool bars which wind up covered up, lack of forms preview in some areas and much much more. The contacts section of the system, so hard for members to populate and understand. Names don't flow through on all forms in the Transaction kit. Just to load Webforms through a browser (Internet speed 300MBS) takes almost 30 seconds to load. I've seen REALTORS® in the offices wait over a minute for the system to load. Why can't we have the date on a CPS default to the day we're on and carry through to all documents in the Transaction Kit? Why can't the coder's make the pagination or scaling when adding too many clauses to fit work, random text sizes poor justification of text here and there.... and what's with the AutoSign 'Please Wait for Pre Flight check'.... what year was this code written in? Are we on the Space Shuttle... feels like it. Totally unimpressed with the skillset of the coders at Lone Wolfe... totally unimpressed with	6/26/2020 2:12 PM

the way this was rolled out by CREA without proper testing. Both CREA and LW have failed the REALTOR® membership and are placing many members at greater risk of litigation because of contract errors. All that said, I continue to noodle my way through contracts having to manually override many errors. It's bad code. I know that drafting a contract takes at least twice as long as the legacy WFs and in many cases even longer.

526	When you add clauses or changes the form doesn't save after you leave the page which causes delays and going back to the page to fix again.	6/26/2020 2:11 PM
527	Unless I've missed something recently, it's very difficult and frustrating to get the proper clauses to populate. This program was rolled out prematurely.	6/26/2020 2:05 PM
528	Why? The old web forms wasn't broken so why try to fix it. The New Webforms are not user friendly, finding clauses is difficult and nothing is as good as the old system.	6/26/2020 2:01 PM
529	This system has such potential but not designed for REALTORS? I'm not sure who designed it or who it was designed for?	6/26/2020 1:59 PM
530	I have a client management system. When I type in client names, I expect that info to auto populate in all forms. When I complain about webforms, I expect more than one call back from the board. When a client has a complaint I don't call and leave one message. I chase that client and ensure their satisfaction. There needs to be a cleansing of people who have been involved in the rollout at all levels- REBGV, BCREA and CREA. WE pay for the support to be more professional. This has added nothing but stress for months.	6/26/2020 1:57 PM
531	the auto populate sucks	6/26/2020 1:56 PM
532	Had issues a few times printing and sending to docusign the past 2 weeks. Bit frustrating ...	6/26/2020 1:52 PM
533	Yes.....FIX it out get rid of it	6/26/2020 1:52 PM
534	I am really frustrated with this system. I have emailed CREA on more than one occasion and all I get back is the automated reply? What help is that? Is there not a way to simplify this system? On my TV I can delete the channels I don't get, why can't this be similar. If I log in under FVREB - why doesn't it let me access only these documents - BCREA, FVREB, CREA? And it would be really nice to actually get a reply to emails from CREA. The only time I have is when I called them several months ago.	6/26/2020 1:51 PM
535	It should not have been launched until it was at least as good as the previous webforms.	6/26/2020 1:51 PM
536	Why are we not able to fill in a driver's licence number on the individual fintrac form. It is required information.	6/26/2020 1:46 PM
537	Saving page numbering when merging multiple forms has made me cry - and I don't cry	6/26/2020 1:46 PM
538	This product should never have been launched in the first place without due diligence on LoneWolf's end. CREA you never informed us that you were looking at selling the software. Your reasons after the fact was to evolve the product. Since the debut of the new webforms, I do not see any evolution of the product. It has been utterly atrocious to say the least. Worse still is that you blamed the real estate agents for the issues and had the audacity to say that the bugs in the system were not consistent with the rest of the country. The team that approved the sale of the old webforms and the approval for the new webforms should be held accountable for what they have done. I would really like to know why CREA did not speak to agents across the country as to what they wanted to do with webforms. Further to that, if you were so determined to sell the software, why not speak to multiple companies and see who came up with a better product and allows your members to vote. If you did do this, show us that you did. We had no idea that you were going to do this. It is times like these that good leadership faces the criticisms and admit to their flippancy take responsibility and make hard decisions to sort this out. Bring back the old webforms, and sort out the mess with LoneWolf. You have a responsibility to your members to sort this out.	6/26/2020 1:43 PM
539	I would be quite happy to have the old Webforms back:)	6/26/2020 1:43 PM
540	Since I was (and still am) an Authentisign user, the platform is familiar. I have been able to adapt but lack of auto-saving and incorrect auto-population have made the transition very frustrating. I just want an intuitive platform without a lot of bells and whistles. So many flipping changes (at the local board level, provincially and federally) in the past few years when we have all been super busy!! I have developed a work flow over the past 20 years that works well	6/26/2020 1:38 PM

and results in a very low error rate. Errors that occur BECAUSE of the software are frustrating and frankly UNACCEPTABLE!!

541	Why can't we just have a program that produces contracts as we wish them to be and right the fist time. All this other peripheral BS is just that, BS. For those that need a "Contract Management System" let them get some other program that best suits their needs. You should focus on making webforms the best "Contract Production" program available.	6/26/2020 1:33 PM
542	They are awful	6/26/2020 1:31 PM
543	1.get rid of extra scroll tabs when viewing forms from a transaction. 2. When saving how you want forms to display, ex. top to bottom showing from "when created" or "last modified", it should save at the setting I pick as opposed to having to select "when created" every time I check my forms. 3. populate names from beginning of Contract of Purchase and Sale to the end.	6/26/2020 1:30 PM
544	Old system was much better. Some clauses missing. Doesn't flow well.	6/26/2020 1:26 PM
545	Nope	6/26/2020 1:17 PM
546	horrible product. not user friendly. wizards completely useless. feels like broker back end software product adapted to fill in forms. Lone wolf should have integrated the old webforms in to theirs.	6/26/2020 1:17 PM
547	The improvements are with Authentisign and how that works well with the new version of WEBForms, but overall I am not happy with the platform. It's cumbersome and too many fields that I will never use, scrolling through pages of fields that are of no value to me. Also, the practice of text being centered in the price field on a CPS form. When the price is negotiated and changed repeatedly, this centering of a price doesn't work. It's extremely inefficient because there is no room for amendments. Everything is in the middle and one quickly can run out of space. It should be left justified where the price goes. When one is busy it's the little inefficiencies that can sometimes prove to be the most annoying.	6/26/2020 1:15 PM
548	As a newer licence I did not have a lot of experience with the old webforms but the new one is very embarrassing and I worry about privacy when forms autopopulate information from other kits or previously written offers/contracts. I worry about the accuracy of my documents every transaction, it make me look like I'm incompetent, very hard for someone who is new. Also the client doesn't understand what webforms is or why it auto populates anything... clients may lose confidence in me and think I'm making excuses for my mistakes.	6/26/2020 1:06 PM
549	Integrate better with DocuSign. It is so quickly it is terrible especially with page numbers and font sizes. So much to improve with this system	6/26/2020 1:01 PM
550	this change, as well as the deletion of pocket interface to exposure transition, has cost me at least 1 deal.	6/26/2020 1:01 PM
551	Not user-friendly, I don't trust this program to support my standard of professionalism. Please provide a program such as the Webforms that was abandoned, I always found it to be dependable. Thank you	6/26/2020 12:59 PM
552	There is a consistent issue I've found most frustrating. When I enter slauses in the terms and Conditions in a contract of Purchase and Sale the formatting looks correct however when the document is sent to DocuSign or print the words run together (the spaces betyween words disappears). Serious concern and effect on the legality of the contract. In addition to this the space to fill in the time of Completion on Completion day only allows a date to be entered. Often a contract is written to state completion is "upon registration" however the system doesn't allow that. This needs to be fixed as it is a common entry and the current form formatting doesn't allow it. Thanks	6/26/2020 12:58 PM
553	Go back to legacy	6/26/2020 12:55 PM
554	This system had some strengths. I am typically easy to adopt new and fresh ideas and platforms as I LOVE change but even for me this has been tough to be positive about. I feel if something fresh and new comes out it should be AT LEAST as good as the previous. Too many struggles with this one this time. I'm a busy Realtor and I use it a lot. I've given it a really good chance but the frustrations are not small items and if not corrected and caught by the Realtor could potentially cause MAJOR issues and in some cases legal ramifications.	6/26/2020 12:48 PM
555	FIX THE WEB FORM MLS BRINGS ALL PREVIOUS SELLER INFORMATION. NOW HAVE	6/26/2020 12:48 PM

TO CHECK EVERY PAGE AND TO CORRECT IR

556	With long standing and re-occurring issues with this program it has cost money and valuable time for myself and other members. The lack of change or responsibility for these issues erodes my thoughts that these programs were put into place with Realtors and their clients best interest in mind. This has been a frustrating experience for the majority. I would rather print offer each document and manually fill out than work with this program. I can guarantee that when manually filled out, scanned and sent off for signatures, the docs/forms etc will be done right and not have to worry about why something didn't work. I'm honestly tired of explaining why there are delays, letters dropped off words, or words that don't show up and didn't save the 15th time I corrected it. Needing to explain to clients that the program we use doesn't work or is buggy. As professionals in this industry we deserve to have efficient and effective programs.	6/26/2020 12:48 PM
557	This new system takes way longer to do the same job as previously. Time is of the essence in our business.	6/26/2020 12:45 PM
558	No	6/26/2020 12:38 PM
559	Overall a very poor interface that should have been tested more prior to release as their are several issues with populating fields, form field size and font sizes.	6/26/2020 12:36 PM
560	main item is auto populating should be refined	6/26/2020 12:34 PM
561	Wizard needs tweaking specific to our needs in BC	6/26/2020 12:31 PM
562	It is still very much in need of repairs. The auto-populating functions are not working. Things are very inconsistent.	6/26/2020 12:31 PM
563	Some elements are okay, but generally its overall look and navigation is clunky.	6/26/2020 12:30 PM
564	Not good when you are a fireball member and when you search a form it gives all boards.	6/26/2020 12:30 PM
565	This system is unreliable and should be an embarrassment to whomever purchased it. If it were anything I had control over purchasing, I would have returned it and demanded my money back. Most unprofessional forms and user unfriendly of anything I have ever seen. This system needs to be replaced with something that cuts our time down, not adding hours of frustration. Old system was awesome. Had no problems with it	6/26/2020 12:28 PM
566	Finding Forms is annoying. Perhaps some could have more than one name for searching such as CPS or Contract of Purchase and Sale	6/26/2020 12:27 PM
567	Please bring back the old webforms.	6/26/2020 12:24 PM
568	Terrible system. Bring back the old version until the bugs are fixed	6/26/2020 12:20 PM
569	I am honestly very unhappy with it and it is a headache every time I go to use it. It has made the offer writing process way harder than it used to be. Bring back old web forms.	6/26/2020 12:17 PM
570	Do not like the system at all and should NOT have been forced to use it before all the BUGS were worked out. Very frustrating, time consuming and difficult system.	6/26/2020 12:11 PM
571	One of the worst decisions FVREB made was selling WF's to CREA and CREA combined that be giving a monopoly to Lone Wolf...where the hell was the Board of Directors when this decision was made?	6/26/2020 12:10 PM
572	Page numbers need to auto fill when you add or remove pages. Printing in different sizes of Font throughout is unacceptable - Sometimes it prints so small clients, Lawyers or Mortgage Brokers cannot decipher it.	6/26/2020 12:10 PM
573	Its terrible	6/26/2020 12:10 PM
574	Old information is populated in, even after you delete and "save"	6/26/2020 12:07 PM
575	Sometimes we don't select a specific date for closing (ie closing might be 10 business days after subject removal). There is no option to type that in those fields	6/26/2020 12:02 PM
576	Saving documents is horrible. I put them in folders then when I see documents in the transaction they are not in the folders all mixed up	6/26/2020 12:00 PM
577	Some frustrating features: - when you enter data in one form, it automatically changes and connected to the other forms and it changes there too, creating data error in the finishing form. -	6/26/2020 11:58 AM

You cannot pre-view the clause. You can only chose the clause and discover it in the form that it is not the right clause, and you have to delete it, pick another one again until you find the right one. This is costing time especially when we have deadline to submit competing offer. - Some printing command is not compatible with firefox. Have to first download it in the computer then open it then print. Again, costing time - Hard to find forms, whether they are located in Local board, RECBC or BCREA forms, we have to go through all of them to "hunt" where the right form is. Again costing time. Overall I don't like this new Webforms. Very difficult to navigate, and data is too connected with each other that it changes the whole forms when you enter on another form. Each form filled out should be independent of each own without connected to another forms. I am getting used to it now, but still very frustrated. Not to mention it crashed often. I prefer the old Webforms better. This is definitely not an improvement and costing more time to do a transaction. Thank you.

578	All good here	6/26/2020 11:57 AM
579	Needs to be fixed ASAP the most epic new system failure ever!	6/26/2020 11:54 AM
580	I prefer the old webforms. Much user friendly and easier to work with	6/26/2020 11:52 AM
581	Maybe a task force of actual working Realtors consulted on changes and improvements required.	6/26/2020 11:52 AM
582	It often takes me twice as long to get contracts done using the new Webforms. I have to spend time fixing things (incorrect auto-populating, clauses not fitting on the page even though there appears to be room left, information entered in the Wizard not carrying over to the contract, font sizes getting messed up, page numbers not auto-populating, and so on) that I never had issues with on the old platform. I realize the program is still fairly new and the kinks are being worked out, but I miss the old Webforms very much. I don't trust the new one at all and I find it quite frustrating to use.	6/26/2020 11:51 AM
583	Its too complicated to maneuver through especially looking for clauses.	6/26/2020 11:47 AM
584	Go back to the old WebForms. The new one is a clunky, cumbersome piece of software that puts too little effort into too many things. WebForms legacy was a simple, pared-down program that did exactly what you wanted, when you wanted it. I've lost count of all the mistakes I've made on contracts with the new WebForms, because it is clunky and un-intuitive. Please bring WebForms legacy back. What a terrible idea it was to partner with Lone Wolf.	6/26/2020 11:42 AM
585	Don't understand why you would get rid of the old web forms that worked so well and replaced it with something that works so poorly. Did a deal last week and the other realtor, just like me , doesn't know anyone who likes the new web forms.	6/26/2020 11:41 AM
586	There was nothing wrong with the old webforms, don't know why we had to go to the new system, it seems to be twice as much work and I have never made so many mistakes on my contracts, mostly incorrect auto-pop	6/26/2020 11:35 AM
587	The older version platform is better to use.	6/26/2020 11:35 AM
588	Legacy was user friendly and quick. Who ever bought this new one was not a realtor.	6/26/2020 11:34 AM
589	I want to remind you that we are a Professional organization dealing with legal contracts and it is embarrassing to continually have problems like this when we have no options. When something goes seriously wrong with a contract and it is not caught the will be legal consequences . This is now a sub par product and has too much crap in it. It needs to be simple and easy t use. VERY DISAPPOINTED in the program and the role out. I want one of your tech's to come do a multiple offer contract and see how difficult it is from our end. Stop the madness.	6/26/2020 11:34 AM
590	Please revert back to the old web forms. I do deals frequently and this has caused such a nightmare and time issues with my clients and I.	6/26/2020 11:29 AM
591	Webforms needs lot of corrections	6/26/2020 11:29 AM
592	Sure wish we could of had a vote on implementing the new web forms very frustrating not having a say and having to work with an infearoir program which causes stress	6/26/2020 11:28 AM
593	webforms take so much time . I just HATE it	6/26/2020 11:28 AM
594	Why were the new forms brought in? Seemed like the old forms worked well?	6/26/2020 11:27 AM

595	You use it and test it Or hire someone with time to do so. You shouldn't be asking us to contact support. Most of the system bells an whistle do not work consistently so I just use the basic items never using transaction kits or templates as I never know what's going to end up on the file. I never send to docusign, I save and go into docusign independently. We don't need to be contacting support to fix something that wasn't broken.	6/26/2020 11:25 AM
596	Difficult to find commands. Less intuitive than I am used to.	6/26/2020 11:23 AM
597	It is an inferior system to what we had before. Very frustrating to use and not at all intuitive.	6/26/2020 11:22 AM
598	Terrible	6/26/2020 11:21 AM
599	horrible!	6/26/2020 11:20 AM
600	I think new web form is a failure. We do over 100 transactions annually and this program is far too cumbersome and slow to use compared to the old web forms.	6/26/2020 11:18 AM
601	Not a member it the Vancouver island Board, But in you Eastern Arrogance, you have Decided that Victoria (VREB) does not exist. The worst initiative CREA has undertaken.	6/26/2020 11:17 AM
602	Overall the new system is not reliable. Wrong names and addresses auto populate, no page numbers, does not automatically add a new page when needed for clauses, puts initials on incorrect places when sending to authentisign.....	6/26/2020 11:15 AM
603	The WORST system ever. With the amount of money collected by CREA from its members this is an embarrassment. Who ever piloted this program needs to be fired today. This was obviously a rushed out system I'm guessing because the old system was being retired and shouldnt have been released. A monkey could have beta tested this system better than those that did. I'm embarrassed as a professional to use this system because of the countless errors. Our clients think we are incompetent when it's not our fault. If I could deny CREA their yearly dues I would. If I could burn the system to the ground I would. If there were literally any other option for me I'd take it and never look back. The fact that 6 months after being forced to use this garbage it still sucks this bad is unbelievable.	6/26/2020 11:09 AM
604	For the most part I am quite satisfied with the new web forms . I'm specially thrilled about the constant improvements the company is making to make our work and lives more efficient and easier.	6/26/2020 11:09 AM
605	I get frustrated when the system refuses to open just spins. Hate when data gets lost	6/26/2020 11:08 AM
606	Get with the program	6/26/2020 11:07 AM
607	I love the new WEBForms!! Thank you!	6/26/2020 11:05 AM
608	This has the potential to be amazing. It just NEEDS to populate information & format better because it's sucking too much time out f the day to correct numerous forms.	6/26/2020 11:03 AM
609	Very frustrated with new Webforms. Replaced information when printing or sending for electronic signatures. Information or addresses that aren't even belonging to any of my clients. Also changes prices which is not good at all! Very unreliable!!!	6/26/2020 11:03 AM
610	Whenever we have something that works for me, someone decides to change/improve? it	6/26/2020 11:03 AM
611	This is such a complete embarrassment, I can't believe I have to pay for this service. Please stop advertising WebForms as being "rated by realtors as being the most-valued CREA product".	6/26/2020 11:02 AM
612	My question is!! The last web forms program worked great why change something that worked?	6/26/2020 11:01 AM
613	Too late they've just now figured out a few of the major glitches.	6/26/2020 11:01 AM
614	I'm tired of "excuses" from CREA about this mess. Time for action! In a busy market to have to fight with this program is beyond ridiculous and makes us look foolish. Take us back to the Legacy version - never had these problems then. CREA told us they changed because of complaints from across the country. Then they told us it was because our contract were "so much different than other provinces". We work in BC - why should we be held hostage because another province has issues.	6/26/2020 10:57 AM
615	Prefer the old webforms. User friendly and fit all our needs. Huge waste of time and energy to change to a system which does not fit our needs and does not work efficiently	6/26/2020 10:56 AM

616	No	6/26/2020 10:52 AM
617	Webforms is trash and needs to go. It is going to get us sued or cause us to lose our license because of an unenforceable contract. It is a disaster right now.	6/26/2020 10:52 AM
618	Current web forms are 20 years old technology!	6/26/2020 10:50 AM
619	It is entirely unreliable and is a liability for it's users. Realtors CANNOT rely on what they input into webforms and expect that the forms are going to be saved/printed with the correct information which is opening them up to potential legal issues if they were used to relying on the information being accurate like it was in the old system.	6/26/2020 10:50 AM
620	I'm finding that the new Webforms overall is not as user-friendly as it first looks to be. One thing is the ability to Assume Identity is daunting. I working in a team and whenever I have to switch back and forth with our accounts, I would have to keep logging off and logging on again to assume my team member's identity; It's not efficient. There are a lot of glitches also when it comes to auto-filling a form, which I'm finding it frustrating and causes us more work compared to just filling out the information ourselves. The ability to have authentisign in our Webforms is a plus, however. But to be honest, there are just too many bugs in Webforms for me to be satisfied with how it runs.	6/26/2020 10:50 AM
621	It's a very awkward and undeveloped system. CREA needs to give us the rights back to our WebForms that FVREB created years ago. We basically gave it to CREA and then they betrayed us by going to a new supplier without consultation and have refused to give us back our invention. Another example of the East screwing the West.	6/26/2020 10:48 AM
622	Not confident that everything that there is consistency yet. Just when I think I know the limitations, something different pops up.	6/26/2020 10:48 AM
623	This system has some good points BUT I would take the old system back in a heartbeat. When one is writing million dollar contracts it is unacceptable that every item has to be checked and rechecked to make sure gremlins haven't changed what was originally put in. The months that have gone by without adequate and significant improvements is simply not acceptable	6/26/2020 10:47 AM
624	I find it easy to use overall. Some people struggle to find things because they do not understand they can simply search or hover over icons to learn more.	6/26/2020 10:47 AM
625	Very disappointing. The launch of this new web forms should have been postponed until it worked properly. CREA made a big mistake in selling web forms to Lone Wolfe. A third party company controls web forms now. I vote to have Crea cancel contract with LW and take control for the benefit of all the members. Those responsible at CREA should be let go. LW doesn't care about having it working properly. 6 months since the launch and still a mess. Cancel the contract.	6/26/2020 10:46 AM
626	Made my life harder finally got the hang of the old web forms and now this one is a nightmare	6/26/2020 10:46 AM
627	I miss the old webforms.	6/26/2020 10:45 AM
628	Lonewolf totally screwed up a really good system. They are only ever worried about buying the competition and shutting better services down. We now have a lesser product than before for the benefit of a private company rather than the benefit of the agents and their clients.	6/26/2020 10:45 AM
629	It sometimes freezes, easy of populating data was way better with older version, contact information should not need to be altered or updated once entered once, contact emails should not disappear, page numbers should be automatic, accept and act on realtor feedback we use it daily, all experience the same basic issues and it seems like the feedback from realtors isn't actually being considered in a timely manner.	6/26/2020 10:45 AM
630	Please either create a new program or go back to the old webforms the current program is absolute garbage and is unacceptable.	6/26/2020 10:43 AM
631	Comparing to our previous version, I would give this a 2/10. I use this technology weekly, have taken the in person course, reviewed online webinars, still very frustrating to use. It limits rather than promotes my ability to perform my job.	6/26/2020 10:42 AM
632	I see improvements every now and then but it seems to be at the expense of other functionality. Overall it does what I need it to but not very well. Besides having authentisign built in there's been no improvement to the new webforms	6/26/2020 10:42 AM
633	I would love to have the old webforms back, this was rolled out prematurely.	6/26/2020 10:42 AM

634	why do we have to add the sub area when listing.....never in my 31 years as a realtor did I ever have to do that....going backwards in time Why doesn't webforms autosave, especially when clicking the pen and going to Authentisign...autosave is something from the 80' s. let get into the 2020's	6/26/2020 10:42 AM
635	I love Webforms!! I started in 1983 when we had to hand write on flimsy legal size "interim agreements". Technology is a great thing.	6/26/2020 10:32 AM
636	it works acceptably well most of the time, in cases where i get frustrated, I can usually figure something out. Font size and style need work to look better on printed page. it would be nice if wysiwyg	6/26/2020 10:29 AM
637	works reasonable well, only a few updates needed	6/26/2020 10:28 AM
638	Overall it feels like the system COULD work well but only if several issues are fixed. In it's current state it is DEFINITELY is not as user friendly as it should be for busy realtors and assistants	6/26/2020 10:24 AM
639	a short cut button in the top menu to navigate back the the transaction dashboard would be nice.	6/26/2020 10:21 AM
640	The new program has so many glitches in it that it should never have been brought online until it was really ready. The old webforms worked perfectly fine. CREA is supposed to be an organization for "The Membership" Getting into bed with Lone Wolf didn't help us. This business is already at time frustrating enough never mind having to fight with technology. Having words disappear after saving and sending to a client is a recipe for a law suit. It takes double the time to put an offer together because we have to spend way more time double and triple checking the forms to make sure they still have what we originally put in the documents. I really hope someone actually reads this.	6/26/2020 10:09 AM
641	Terrible program! Talk about moving backwards. Very unimpressed. Not reliable	6/26/2020 10:07 AM
642	ask the people who use the system before you upgrade it via tech companies. You have let the real estate agents of BC down.	6/26/2020 10:03 AM
643	too many sub boxes for addresses, clients names etc. Most of these should just be open fields. Subject Removal: when you cut and paste your original subject from the offer to put into the subject removal addendum, the copy all shrinks, instead of just filling the page how it was on the offer.	6/26/2020 10:01 AM
644	Glad you are doing this survey as this webform platform is inferior to the last and always means I need to allocate a little more time when doing up a contract than I had to do in the past webforms.	6/26/2020 10:01 AM
645	The old webforms was way more user friendly. Not sure why we have to fix something that wasn't broken.	6/26/2020 10:01 AM
646	There is a lot of agents upset about the web forms and we have voiced our opinions and feel like they haven't been heard. We are told you are working on them and nothing happens. Seems odd to have the training and they give us the problems that it has and that you are working on and now 6 months later nothing has been fixed. I think if more communication of the issues and timelines were given to us we would feel like we are heard and you are going to fix the problem than nothing as of now just that you are working on them.	6/26/2020 10:00 AM
647	This whole new webforms was put into use far too soon. It is NOT user friendly, does not work, is frustrating and we should go back to the old webforms and whoever developed the new version should be fired and then hire someone that knows what they are doing!!!!!!	6/26/2020 10:00 AM
648	Decent enough layout but a lot of small details that should be easy fixes which the old webforms provided that this one does not.	6/26/2020 9:59 AM
649	I really like it overall. But the mls info coming over isn't working consistently. I'm hearing ALOT of dissatisfaction from Members. Page numbers. Info not populating, all mentioned in survey are important to members and must be worked on.	6/26/2020 9:57 AM
650	Hire a different company to do the site. Obviously LoneWolf is not working out. Time to stop throwing good money after bad.	6/26/2020 9:50 AM
651	No	6/26/2020 9:44 AM